

Oscar Krane

WE ARE ENGAGEMENT

EVENT PROGRAMME

Wednesday 9th & Thursday 10th June



EXCELLENCE IN HEALTHCARE



Never in recent memory has the world been affected by one incident as much as the COVID-19 pandemic. It has caused the planet to grind to a halt almost overnight and has put untold pressure onto the NHS like never before. Whilst most organisations have been able to allow their staff to work from home across the board the NHS has still had to have people physically in the Trust to deliver frontline care to those in need. However, most back office staff have been working remotely to ensure that the risk of transmission is as low as possible with their workload going through the roof. Pressure has been put on everyone from the Chief Executive through to the front line clinicians

Digital Transformation, something which almost every Healthcare organisation has wanted to undertake, has typically had a delivery timeframe of years but COVID-19 has seen this cut, in many occasions to a matter of weeks. In addition, alongside this we have seen process which were originally put in place to protect patients removed for the very same reason. So why and how have timeframes for delivery been slashed and potential blockers been removed? How do we ensure that we do not slip back to the old ways of working but also ensure that we do check back and make sure the new digital transformation agenda is built upon solid foundations?

Topics to be discussed include:

• Cyber security • The role of NHSx • Patient centric care • NHS Long Term Plan • Artificial Intelligence • Business Intelligence • New ways of working • A post COVID-19 world • Application Development • Organisational Development • Digital Transformation - The expediting of Strategies



De Vere Staverton Estate
Daventry Road
Daventry
NN11 6JT

WEDNESDAY 9TH JUNE

15:00 - 18:00 HOTEL CHECK-IN AND FREE TIME

19:00 - 20:30 REGISTRATION AND DRINKS RECEPTION

20:30 - 22:30 NETWORKING DINNER

THURSDAY 10TH JUNE

07:45 - 08:20 **REGISTRATION, TEA, COFFEE & PASTRIES**

08:20 - 08:30 **CHAIR'S WELCOME AND OPENING REMARKS**



Barry Moulton, *Information Governance*

08:30 - 09:00 **THE GREATEST REASON IN THE WORLD TO START AT NHSX - COVID-19**



Dave joined NHSX back in April just as we went into lockdown. Dave will talk about his learnings in the first year in NHSX responding to the demand for new digital services and enhancing existing digital products considering the COVID-19 pandemic. Dave will discuss setting out a technology strategy and roadmap across health and care that will deliver impactful health-value outcomes.

Dave Turner, *Chief Technology Officer*



09:00 - 09:30 **DATA DRIVEN PATIENT CARE**



As the NHS tries to recover from the pandemic, while contemplating the lessons learned and the potential of future waves, there are more questions than answers. The situation is, after all, one which has not previously been confronted.

If leaders are to make informed decisions about the best course of action on delivery of services, then data will be key. There is no lack of it. A mass of covid-specific information has been collated in the past year, further adding to the huge quantity of data already collected and managed on a daily basis.

But how can individual organisations and the system as a whole use this data to drive improvements in patient care? What infrastructure will NHS trusts need to have in place to turn this into information and insights? How might these challenges be overcome? Who needs to be involved and in what capacity?

Peter Wheeler, *UK Healthcare Business Director*
David Price, *Director*



09:30 - 10:00

FROM PLACE-BASED RESILIENCE TO EQUITY & EFFICIENCY



How place-based integration and system-wide collaboration supported the delivery of the response to COVID-19 and how working together has accelerated and deepened further integration to deliver a fairer and more efficient service.

NHS
Croydon Health Services
NHS Trust

Mike Bell, *Chairman*

NHS
Barking, Havering and Redbridge
University Hospitals
NHS Trust

10:00 - 10:30

VALUE BASED HEALTH CARE - DEVELOPING AN INNOVATIVE INTEGRATED COMMUNITY STRATEGY



We need to transform our approach to whole systems of care employing approaches to value that will improve outcomes utilising costing including clinical-frailty data. Digital approaches to service redesign used during COVID-19 will also allow us (via a systems approach) to create value. Paul will describe how his experience of value based clinical care across several workstreams in an acute setting has helped the team in Powys to produce a transformational strategic approach in a community healthcare organisation.

Paul Buss, *Director of Clinical Strategy*

GIG CYMRU
NHS
WALES | Bwrdd Iechyd
Addysgu Powys
Powys Teaching
Health Board

10:30 - 11:30

TEA, COFFEE & NETWORKING MEETINGS

**PLEASE CHECK THE SCHEDULE ON THE BACK OF YOUR BADGE AND
ENSURE YOU ATTEND YOUR MEETINGS WHICH WILL TAKE PLACE
OUTSIDE OF THE MAIN CONFERENCE ROOM**

11:30 - 12:00

OPTION 1

IS IT TIME TO RETHINK YOUR APPROACH TO PROTECTING BUSINESS APPLICATIONS?



We live in an ever-changing world and that is evident when you look at the transformation that organisations are going through to become more 'digital'. With this transformation comes the increasing reliance on a robust and flexible IT infrastructure that can withstand any potential interruption and ensure constant availability for the critical applications and data that everyone relies on to perform their roles and deliver a service to their 'customers'. However, the challenge facing many organisations is that the fundamental approach to maintaining application and data availability has seen little real change in the past 30 years. This presentation will look at why application and data availability need to be continuous rather than periodic and why 'but that's how we have always done it' is a very dangerous phrase.

Tony Walsh, *Strategic Account Manager*

Zerto

11:30 - 12:00

OPTION 2 CYBER SECURITY AND COMPLIANCE WITHIN THE NHS



Join Vectra and Core to Cloud and take a closer look at the technology we use to address Cyber and Information Governance concerns within the NHS and in particular Network Detection and Response. Vectra has first-hand experience of the benefits these solutions provide in a healthcare setting.

Phil Howe, *Chief Technology Officer*

VECTRA®



CORE toCLOUD™

12:00 - 12:30

DIGITAL AND DATA AS KEY ENABLERS IN THE COVID-19 PANDEMIC



The COVID-19 pandemic has brought significant challenges for the NHS over the past 12 months and is likely to do so over the coming month and possibly years. But the pandemic has also provided opportunities to do things differently. This session explores how the use of digital and data has enabled CWPT to respond to its COVID-19 challenges and its road to recovery back to some level of pre-pandemic norm.

Jayne Flynn, *Assistant Director of Systems, Information and Intelligence*

Coventry and Warwickshire
Partnership
NHS Trust



12:30 - 13:00

DIGITAL LEADERSHIP DURING CHALLENGING TIMES



How to use an unexpected change of direction to speed up the implementation of an already established strategy.

Mark shares his experience of leading an acute trust's internal incident response to COVID-19; going live with EPR during the pandemic; and how digital engagement with staff, patients and partners has improved as a result.

Mark Hutchinson, *Chief Digital Information Officer*

Gloucestershire Hospitals
NHS Foundation Trust



13:00 - 13:45

LUNCH

13:45 - 14:15

TEA, COFFEE & NETWORKING MEETINGS

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14:15 - 14:45

OPTION 1

BRING CARE TOGETHER: UNIFY CARE TEAMS, PRIORITIES, AND INFORMATION



Hospital care teams share an ongoing challenge: to deliver high-quality patient care in a complex and unpredictable environment where they are continually multitasking, reprioritising, managing patient hand-offs, and transitioning information.

The frustration and inefficiency of siloed, fragmented communication are well understood by care teams: Communication dead ends. Page-and-wait toil. Alarm and interruption fatigue. Not knowing who is contacting you or why.

Patient care happens second by second. That's why the infrastructure supporting clinical communication needs to be flexible and dynamic. It must be agile enough to route communications between people and systems when and how they're needed. And it must bring together voice communication, secure messaging, and alarm notifications in a holistic way.

The Vocera Platform provides an intelligent ecosystem that connects all the people and information needed to deliver patient care.

Shaun Chard, Sr. Area Sales Manager, UK



14:15 - 14:45

OPTION 2

HOW HEALTHCARE ORGANISATIONS CAN REAP THE BENEFITS OF SECURE DIGITAL COMMUNICATIONS, NOW AND IN THE FUTURE?



Organisations of all sizes have been accelerating their digital communication efforts, especially since the onset of COVID-19 and the shift to remote working. A common misconception is that digital security is complex, intricate and will require many changes in the way people work. But organisations struggle to combine security with usability, and they need both to reap the benefits of digital communication in terms of efficiency, higher customer engagement and satisfaction.

Join Steve Lloyd in this session for:

- A sharing of experiences of how COVID-19 accelerated the need for digital communication, and the challenges that brings
- Examples of how the right secure digital communication tools can lower your costs, increase efficiency, and improve stakeholder satisfaction
- Gain insight and perspective into healthcare organisations who have successfully embraced digital communications and achieved better risk mitigation, cost control and adoption
- Key takeaways: Resources to better equip yourself, your team, as well as your citizens, residents and patients in how to reap the benefits of secure digital communication both now, and in the future

Steve Lloyd, UK Director



14:45 - 15:15

GOING PAPER FREE ONE STEP AT A TIME



This presentation will cover Sandwell and West Birmingham Hospitals' progression up the ladder to digital maturity with their move to paper lite followed by a move to complete paper free processes. Part of this is their impending EPR go live which will help the Trust with its strategy to integrate devices and interfaces to enable better working amongst clinical staff.



Ash Sharma, *Chief Clinical Information Officer*
Leong Lee, *Clinical Safety Officer*



15:15 - 16:00

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16:00 - 16:30

DIGITAL TRANSFORMATION AT SCFT AND OUR DIGITAL ASPIRANT AMBITIONS



As SCFT is the first community Digital Aspirant, how we are going about new ways of working and a shift in delivery using digital technologies.

Diarmaid Crean, *Chief Digital & Technology Officer*



16:30 - 17:00

OPTION 1 STARLEAF: CONNECTING YOUR VIRTUAL CARE ECOSYSTEM



In this presentation you will learn how StarLeaf is connecting your virtual ecosystem like MDT rooms, remote patient care, virtual care workflows and many more.

Alex Robinson, *Head of Public Sector, UK*



16:30 - 17:00

OPTION 2

CURATING A DIGITAL ECO-SYSTEM TO DRIVE INTEGRATED CARE



As Integrated Care Systems form across the UK and begin to understand the requirements of how to deliver the promise of integrated care, what can we do to ensure that the patient experience remains at the centre of thinking, enabled by technology?

Fujitsu will be sharing their insights and experience from across the globe on how curating a digital eco-system is fundamental to driving integrated care. Sharing success stories of collaboration in Finland and Spain, as well as sharing their own thoughts on how to approach this seemingly overwhelming challenge.

Hear about the now, near and future steps you can be taking in order to start your journey to integrated care.

Jamie Whysall, *Head of UK Healthcare*



17:00 - 17:30

COVID-19 AS A CATALYST FOR CHANGE



COVID-19 has been and will continue to be the most powerful of catalysts for change in both health and care sectors, and that change embraces the nature of the relationship between providers and the communities they serve. It will also drive innovative change in the structures for devising, controlling and delivering place based, comprehensive care in a financially constrained economy.

David Rogers, *Chairman*



17:30 - 17:40

CHAIR'S CLOSING REMARKS AND EVENT FINISH
