

Attendee Investment Areas

Automation	Booking systems
Business productivity	Change management
Cloud based solutions	Customer engagement / experience
Cross function working	Data Analytics
Cyber security	Data Centres / Secure servers
Data Hub	Data management / utilisation
Developing digital processes and approaches	Digital delivery / identity / skills
Digital Transformation	Digitisation
Fibre	Flexible working arrangements
Hosting Migration	Identity and Access management
Infrastructural limitations	Interfaces
IT infrastructure / transformation / optimisation	ITSM Tool Selection / Delivery
Legacy systems	Legal services
Network Engineering	Online Survey Development
Operating models	Organisation change / design / capability
Partnership working	Platform transformation / operational capability
Process efficiencies	Recruitment / resourcing
Risk management / monitoring	SaaS
Secure data access	Security
Service delivery / transformation / design	SMART working
STI & HIV self-sampling	Supercomputing.
System and processes rationalisation	Technologies and tools.
Training	Transforming systems
Transformation	Workforce planning