

Oscar Krane

WE ARE ENGAGEMENT

EVENT PROGRAMME

Wednesday 16th & Thursday 17th February



EXCELLENCE
IN CENTRAL
GOVERNMENT



Ministry
of Defence



Department
for Work &
Pensions



Infrastructure
and Projects
Authority



Ministry
of Justice



HM Revenue
& Customs



Department
for Transport



Cabinet Office

The public sector is going through the biggest transformation in modern times. In the last couple of years we've seen departments merge, re brand and sometimes disappear completely, but that doesn't mean that the work they did just disappears.

In order to increase efficiency more departments are looking at hot desking and flexible working, with this comes risk associated with data and Cyber security. So how do departments make data accessible whilst making it easy enough for people to gain access?

The relationship between central government and the private sector is also changing. The relationship is now more of a partnership as oppose to client-supplier due the fact that with the demand landscape constantly changing suppliers need to be flexible enough to adapt to the changing needs of the department they are supplying to. As well as having to manage their relationships with their suppliers differently, Central Government are also having to work with localised public sector organisations in a different way, whether it be an NHS Trust, Local Authority or Blue Light organisation.

Topics to be discussed include:

- Data • BYOD • Digital • Networks • Technology • Innovation • Cyber security
- Transformation • Cloud adoption • Legacy IT Systems • Joined up working
- Emerging Technologies • Information Governance • Estate rationalisation
- Artificial Intelligence • Organisational Development • Agility – New models of working • Departmental merging / collaboration



Wotton House
Country Estate Hotel
Guildford Road,
Wotton, Dorking
RH5 6HS

WEDNESDAY 16TH FEBRUARY

15:00 - 18:00 HOTEL CHECK-IN AND FREE TIME

19:00 - 20:30 REGISTRATION AND DRINKS RECEPTION

20:30 - 22:30 NETWORKING DINNER

THURSDAY 17TH FEBRUARY

07:45 – 08:20 **REGISTRATION, TEA, COFFEE & PASTRIES**

08:20 – 08:30 **CHAIR'S WELCOME AND OPENING REMARKS**

08:30 – 09:00 **TECHNOLOGICAL / DIGITAL CHALLENGES FACED AT THE MINISTRY OF DEFENCE**



This presentation will cover the following areas:

- How has COVID changed the way we do business?
- What are our successes, what does good look like for the MOD?
- What are the digital challenges that face the MOD?
- How do we work with our suppliers to deliver the digital capability needed for Defence in the UK?

Charles Forte, DG Chief Information Officer



09:00 – 09:30 **NEW MODELS OF WORKING**



It's no secret that the COVID19 pandemic has changed how people work forever. With this shift in how people work the estates of Central Government organisations have had to change as well. Craig will talk about how the DWP has rationalised their estate in order to ensure it is fit for purpose.

Craig Varian, Director of Estates



09:30 – 10:00 **INCREASE YOUR BUSINESS AGILITY AND REDUCE RISK WITH AN AI DRIVEN DATA PLATFORM**



In this more complex, multi cloud/hybrid world there is a lot of technical debt in which data volumes are exploding. Even simply identifying where valuable assets like customer data resides is difficult enough, and the profile of increased agility and becoming truly data driven has not yet been fully realised. Learn how an integrated data platform helps simplify a complex, fragmented picture and causes acceleration of delivery points through AI with automated discovery, cleansing, privacy, and integration automation, leading to shorter, more reliable delivery sprints.

Steve Holyer, Cloud Solution Specialist



10:00 – 10:30

TRANSFORMING INFRASTRUCTURE PERFORMANCE ROADMAP 2030



Matthew will talk about the IPA's flagship programme to lead system change in the built environment.



Infrastructure
and Projects
Authority

Matthew Vickerstaff, Deputy Chief Executive

10:30 – 11:30

TEA, COFFEE & NETWORKING BREAK

11:30 – 12:00

THE OPPORTUNITIES AND BLOCKERS TO DIGITAL TRANSFORMATION IN GOVERNMENT



Gina will cover the challenges faced when implementing digital change, particularly within the unique constraints of the Civil Service.



Ministry
of Justice

Gina Gill, Chief Digital Information Officer

12:00 – 12:30

EMERGING TECHNOLOGY AND TAX: THE GOOD, THE BAD AND THE UGLY!



Taxation is one of Benjamin Franklin's famous 'certainties', however taxes and tax authorities face difficult times ahead! Never mind Brexit and pandemics, the inexorable and accelerating developments in technology mean that the world of business is changing rapidly.

Ken will take a high-level look at some existing and emerging technologies and briefly consider the impact these changes might have on the work of tax authorities.



HM Revenue
& Customs

Ken Swarbrick, Head of Emerging Technology

12:30 – 13:00

OPTION 1

HELPING YOU MAKE A DIFFERENCE TO PEOPLE'S LIVES POST COVID



During the pandemic digital transformation accelerated and we have now reached an inflection point. In the past organisations have used rigid structures to drive efficiencies and deliver value to a limited range of stakeholders. The future however is about flexible workplaces and processes that must be more firmly oriented around people. Please join us to discuss with examples, what are the priorities and new themes that will build a stronger and more resilient society, shape the way we will work as well as services into the future.

*Tony Burrows, Business Development Director,
Criminal Justice*



12:30 – 13:00

OPTION 2

HOW IDENTITY IS FOUNDATIONAL IN HELPING GOVERNMENTS IMPROVE EXISTING SERVICES, AND LAUNCH NEW ONES FASTER AND MORE SECURELY



Jamie and Bob will be sharing the key takeaways from Auth0's recent Identity Index report that included 200 respondents from the UK Public sector. They will also discuss the current state of identity authentication and security in British government, and which key challenges IT and line of business decision makers must overcome when embarking on their digital journeys.



*Jamie Turbill, Senior Consultant Identity and Data Specialist
Bob Feeney, Head of Central Government and Defence*



13:00 – 13:45

LUNCH

13:45 – 14:15

TEA, COFFEE & REFRESHMENTS BREAK

14:15 – 14:45



TACKLING THE MODERN DAY THREATS FACING TECHNOLOGY

Topic areas to be discussed include:

- WFH including IDAM
- Sharing info
- Printers
- Clearances
- BYOD
- Unsecured networks
- Estate
- IDAM controls



Sarah Norman, Head of Information and Cyber Security

14:45 – 15:15



HOW WOULD YOU RECOVER FROM A CYBER ATTACK TODAY - AND WHEN DID YOU LAST TEST IT?

We live in an ever-changing and evolving world and that is evident when you look at the transformation that organisations are going through to become more 'digital'. With this transformation comes the increasing reliance on a robust and flexible IT infrastructure that can withstand any potential interruption. This ensures constant availability for the critical applications and data that everyone relies on to perform their day to day roles and deliver a service to their 'customers'. The threat from Ransomware and other cyber attacks is front of mind at the moment and could be viewed as the modern day 'natural disaster'. However, the challenge facing many organisations is that the fundamental approach to application protection and recovery has seen little real change in the past 30 years. This presentation will look at why a new 'continuous protection' approach is needed and why regular testing of the recovery process is a critical requirement.



Tony Walsh, Strategic Account Director

15:15 – 15:45



SHARED SERVICES FOR GOVERNMENT

*Nathan Moores, Shared Services Strategy Director,
Government Business Services*



15:45 – 16:30



TEA, COFFEE & NETWORKING BREAK

16:30

EVENT FINISH
