

Oscar Krane

WE ARE ENGAGEMENT

EVENT PROGRAMME

Wednesday 4th & Thursday 5th November



EXCELLENCE IN
BLUE LIGHT



HEDDLU
GWENT
POLICE



DEVON &
SOMERSET
FIRE & RESCUE SERVICE



WEST YORKSHIRE
POLICE



WMFS
West Midlands
Fire Service



NFCC
National Fire
Chiefs Council

We hear about collaboration across the public sector, Healthcare and Local Government looked to join up when Social Care responsibility was transferred from the NHS to Local Government. Central and Local Government have also been told to work closer as part of decentralisation.

Emergency services have always been the most obvious to collaborate and over the past 5 plus years it has been happening, but many have felt that it has been far slower than it should have been. So why is this?

Whilst regional blue light organisations quickly took the first step towards collaboration by sharing buildings to cut costs many are now looking at how to move beyond this. That challenge though is overcoming the different requirements the 3 sectors have when it comes to joint control rooms, each has different requirements for staff, IT systems, back office etc. So how can blue light have one solution which all 3 sectors can operate from whilst adhering to the various requirements?

All of this is against a backdrop of decreasing budgets, lowering of the size of workforces and a dip in public belief and confidence in the emergency services whilst trying to increase efficiency. How can Blue Light organisations collaborate whilst maintaining their individualities?

Excellence In Blue Light will bring together senior leaders from across Police, Fire & Rescue Services and Ambulance Trusts to share their individual experiences with the hope that the collaboration of ideas during the event will replicate collaboration in the business world.

Topics to be discussed include:

- Funding Constraints
- Use of New Technologies
- Response Time Pressures
- Changing Nature of Crime
- Inter-agency Coordination
- Staffing Shortages & Burnout
- Public Expectations & Scrutiny
- Misuse of Emergency Services
- Rising Demand & Call Volumes
- Coordination Between Services
- Hospital & Social Care Backlogs
- Increasing Complexity of Incidents
- Recruitment, Retention, and Morale
- Rise of Cybercrime and Technology

WEDNESDAY 4TH NOVEMBER

15:00 - 18:00 HOTEL CHECK-IN AND FREE TIME

18:45 - 19:30 REGISTRATION AND DRINKS RECEPTION

19:30 - 22:00 NETWORKING DINNER



Crowne Plaza Hotel
Stratford-Upon-Avon,
CV37 6YR

THURSDAY 5TH NOVEMBER

07:45 - 08:20 REGISTRATION, TEA, COFFEE & PASTRIES

08:20 - 08:30 CHAIR'S WELCOME AND OPENING REMARKS

08:30 - 09:00 BALANCING INNOVATION WITH CONTROL



Paul and Louise will discuss ensuring AI enhances operational effectiveness while maintaining transparency, accountability, and human oversight, enabling police forces to deploy technology safely, proportionately and at scale while sustaining public trust.



Paul Newman, *Director of Digital, Data and Technology*
Louise Voisey, *Data Protection Officer*



09:00 - 09:30 POLICE DATA: NATIONAL INTEGRATION & EXPLOITATION DEVELOPMENTS



Areas to be highlighted:

- Current landscape of police data
- Progress on the ambitions of Police Data
- The National Integration & Exploitation Service

Phil Davies, *Chief Superintendent*



09:30 - 10:00 STRATEGY, STANDARDISATION AND REFORM OF FLEET



Jason Powell, *Director of Fleet Services*



10:00 - 10:30 **CASE STUDY PRESENTATION**

10:30 - 11:30 **TEA, COFFEE & NETWORKING BREAK**

11:30 - 12:00 **OUR JOURNEY TO TRANSFORMATION**



Issue areas to be discussed include:

- Improving customer services
- Restructure and building trust with the team
- Cyber challenges
- Poor data

Vicky Moss-Crump, Head of Digital, Data and Technology



12:00 - 12:30 **THAMES VALLEY POLICE'S POLICIES ADOPTION OF AI**



John Faux, Director of Joint ICT



12:30 - 13:00 **CASE STUDY PRESENTATION**

13:00 - 13:45 **LUNCH**

13:45 - 14:15 **TEA, COFFEE & NETWORKING BREAK**

14:15 - 14:45

LEADERSHIP AS INFRASTRUCTURE: HOW LEADERSHIP SYSTEMS DRIVE PERFORMANCE, CULTURE AND ORGANISATIONAL CHANGE



Leadership is often viewed through the lens of programmes, competencies and development events. But what happens when leadership is treated as organisational infrastructure?

Drawing on lessons from the Metropolitan Police Service, Marc Molloy explores how leadership systems can shape performance, culture and wellbeing across a complex organisation.

The session examines the practical realities of building capability at scale, balancing organisational and individual needs, working with communities and external partners, and using performance and talent data to move beyond one-size-fits-all development.

Marc Molloy, Deputy Director – Leadership & Career Management



14:45 - 15:15

THE IMPACT OF POLD-ED



Amy Watkins, Head of Pol-Ed
Tom Regan, Sergeant



15:15 - 15:45

CASE STUDY PRESENTATION

15:45 - 16:30

TEA, COFFEE & NETWORKING BREAK

16:30 - 17:00

POWERING THE OPERATIONAL TRAINING AND DEVELOPMENT MODEL: LEVERAGING POWER PLATFORM TO TRANSFORM OPERATIONAL TRAINING AT WMFS



West Midlands Fire Service's new Operational Training and Development Model (OTDM) has transformed how operational staff engage with training. This session explores how the Microsoft Power Platform (Power Apps, Power Automate and Power BI) was used to deliver a comprehensive digital experience that supports both individual and appliance-based training.



The OTDM Power App enables firefighters to book into latency spaces with a few clicks. Bookings and cancellations update back-end SharePoint lists instantly, including adjustments to session capacity and logging of free-text cancellation reasons. For standard courses, a manually constructed Training Schedule Base underpins the annual programme, and Power Automate sends automatically tailored reminder emails 30, 7, and 1 day before each session.

Additional automation ensures the Training Schedule Base stays accurate. A daily flow reads Office 365 location attributes to retrieve current watch membership and updates the 'Members' field, accordingly, only altering records that need changing. This reduces administrative workload and ensures consistent, up-to-date information across the OTDM ecosystem.

I will show a live demo where I will walk you through the end-to-end user experience; booking, cancelling, receiving notifications, and reveal the behind-the-scenes Power Platform architecture that has modernised training delivery across WMFS.

Daniel Tones, *Workforce Analyst*
James Rottenbury, *Station Commander*



17:00 - 17:30

DOING THE BASICS BEAUTIFULLY: SETTING OUR DATA UP FOR THE FUTURE



The National Fire Chiefs Council, along with the rest of the sector is working on an ambitious drive to improve data so that the AI-driven future can be more successful, and so that the national data of today is as accurate as it can be.

Investigating and improving pure data quality, driving consistency and improving overall data maturity are cornerstones to the approach, along with recognising the absolute importance of putting people at the heart of a data culture.

Empower them to understand the value and importance of the data they are creating. Let's be excited about the potential for AI then, but let's be sure that our data is ready for it too.

Steve Taylor, *Strategic Data Lead*



17:30 - 17:40

CHAIR'S CLOSING REMARKS AND EVENT FINISH
