

Oscar Krane

Event Programme

Wednesday 27th - Thursday 28th November



Milton Keynes
University Hospital
NHS Foundation Trust



Sandwell and West
Birmingham Hospitals
NHS Trust



United Lincolnshire
Hospitals
NHS Trust



Royal Surrey
County Hospital
NHS Foundation Trust



EXCELLENCE IN
HEALTHCARE



North West London
Collaboration of
Clinical Commissioning Groups



Digital



Airedale

NHS Foundation Trust



Seattle Children's
HOSPITAL • RESEARCH • FOUNDATION



Central and
North West London
NHS Foundation Trust



Moorfields
Eye Hospital
NHS Foundation Trust

De Vere Selsdon Estate Hotel
126 Addington Road
South Croydon
CR2 8YA
United Kingdom





It is said that change happens slowly, particularly when it comes to the NHS and the wider public sector, but in the last 12 months it has changed significantly. Since our last event NHSX has launched, a number of CCG's have merged, with many more due to do so shortly and the NHS Long Term Plan is in full swing. These are just some of the headlines.

With so many changes individuals from Chief Executives to front line clinicians are wondering what does all this mean for me, my organisation, and more importantly, the patient? There is still a level of uncertainty surrounding NHSX and how it will help the delivery of the NHS Long-Term Plan, but the answers to this seem to be coming out as the days pass.

Digital Transformation appears to be rapidly rising up the agenda with NHS organisations looking at how to implement and use technology for the better from an organisational perspective as well as for patient empowerment and engagement view. Add to this the real-term percentage increase to the NHS budget, it would seem that we are finally on the verge of creating a truly technologically advanced NHS.

That being said, with change comes new challenges and it is these along with many existing challenges and topics we will be discussing at the Excellence In Healthcare event. As the Secretary of State for Health and Social Care Matt Hancock said "Because I care about patients getting the best treatment, I care about the NHS getting the best technology". This event will look at how the NHS can use this technology and what part every individual has to play to enable this transformation.

Topics to be discussed include:

- Cyber security
- IT infrastructure
- NHS Long Term Plan
- GDE Programme Update
- Cyber security implications
- Increasing the patient focus / viewpoint
- Interoperability
- Clinician interface
- Digital transformation
- Application development
- Organisational Development
- The role of NHSX – Policy and development

EXCELLENCE IN HEALTHCARE WEDNESDAY 27TH NOVEMBER

15.00 - 18.00

Hotel Check-in and Free Time

19.00 - 20.30

Registration and Drinks Reception

20.30 - 22.30

Networking Dinner

EXCELLENCE IN HEALTHCARE THURSDAY 28TH NOVEMBER

07.45 - 08.20

Registration, Tea, Coffee and Pastries

08.20 - 08.30

Chair's Welcome and Opening Remarks

08.30 - 09.00

Using Technology to Enable Transformation



Diane Baynham
Head of Service
Design



Diane will talk about how she is helping to deliver key technology that will support the transformation of urgent and emergency care across the United Kingdom.

09.00 - 09:30

Case Study Presentation

09.30 - 10.00



Tracey Thrift

Assistant Director IT



Ensuring Clinical Engagement to Deliver Effective Digital Transformation

An ambitious and innovative approach to using informatics technologies is needed to underpin the delivery of our strategic business, clinical and service objectives. At the United Lincolnshire Hospitals NHS Trust our Digital Strategy aims to deliver benefits to patients, the organisation, its staff and the wider health community.

The Trust recognises that it will not be possible to deliver the highest quality of compassionate care without investment in informatics technology to transform clinical services. These technologies are required to enable more efficient and effective clinical decisions that will improve the patient experience, improve the quality of patient safety and care, reduce clinical risk and improve organisational efficiency. Ensuring clinical buy-in is essential.

Based on current experiences and learning as part of the deployment of the Trusts Digital Strategy, this session will discuss the challenges of achieving effective engagement and consider methods available to teams driving technology enabled transformation.

10.00 - 10.30



Ash Sharma

Chief Clinical
Information Officer



Going Paper Free One Step at a Time

This presentation will cover Sandwell and West Birmingham Hospitals' progression up the ladder to digital maturity with their move to paper lite followed by a move to complete paper free processes. Part of this is their impending EPR go live which will help the Trust with its strategy to integrate devices and interfaces to enable better working amongst clinical staff.

10.30 - 11.30

Tea, Coffee & Networking Meetings

11.30 - 12:00

Case Study Presentation

12:00 - 12:30



Tony Willis
Clinical Director
for Diabetes



North West London
Collaboration of
Clinical Commissioning Groups

Driving Improvements in Diabetes Care through Digital Transformation

The North West London Diabetes Transformation Programme has been driving improvements in care across a population of around 150,000 people with diabetes since 2017.

At the core of the programme have been a number of digital transformation initiatives including primary care systems optimisation, digital structured education and patient self-management solutions and a programme to integrate clinical records and provide population health management.

The result has been tangible improvements in care and patient empowerment, with parallel impact on some key diabetes complications.

12.30 - 13.00

Case Study Presentation

13.00 - 14.00

Lunch

14.00 - 14:45

PANEL DISCUSSION - Digital Transformation

What it means for the NHS system as a whole from organisational improvement to patient engagement



Owen Powell
ICT Director



**Central and
North West London**
NHS Foundation Trust



Andrew Carne
Director of
Clinical Information



**Royal Surrey
County Hospital**
NHS Foundation Trust



Andy Smith
Head of IT



**Moorfields
Eye Hospital**
NHS Foundation Trust

14:45 - 15:15

Cyber Security Challenges



Craig York
Associate Director
of I.T.



**Milton Keynes
University Hospital**
NHS Foundation Trust

With the increased use of technology and the requirement for information to be accessed anywhere, the cyber security risks are increasing everyday.

Craig York will talk about how Milton Keynes University Hospitals are enabling information to be accessed by front line clinicians and staff across the Trust whilst ensuring that it is kept secure.

15:15 - 15:45

Tea and Coffee Break

15:45 - 16:30

Networking Meetings

16:30 - 17:00

GDE Programme Update



Alex Chaplin
GDE Programme
Director



Digital

Alex Chaplin will give an update on the Global Digital Exemplar programme including where the existing Trusts are on their digital maturity as well as how their involvement in all things information and technical is helping their organisations to work better.

17:00 - 17:30



Zafar Chaudry

**Chief Information
Officer and Senior
Vice President**



Seattle Children's
HOSPITAL • RESEARCH • FOUNDATION

Delivering Seattle Children's Digitally Enabled Patients & Family First Strategy

This presentation will focus on Seattle Children's journey to:

- Overcome the healthcare challenges of 2019
- To restructure IT services to better serve its clinicians
- Develop digital tools to assist patients and families before, during and after a child is hospitalised
- Improve its technology infrastructure to ensure data stability, the use of Cloud, the advanced use of predictive analytics, and access to information for patients and their families, staff, faculty and referring providers
- Build on a strong foundation of continuous performance improvement to create and sustain a culture of innovation using Lean processes

17:30 - 18:00



Rachel Binks

**Digital and
Acute Care**



Airedale
NHS Foundation Trust

The Art of the Possible - Using Technology to Reduce Admissions and Attendance

This presentation describes the service provided both to people at the end of their life and to residents in care homes by the staff in the Digital Care Hub at Airedale NHS Foundation Trust.

17.30 - 17.40

Chair's Closing Remarks and Event Finish