Oscar Krane

WE ARE ENGAGEMENT

EVENT PROGRAMME

Wednesday 5th & Thursday 6th June

EXCELLENCE IN HEALTHCARE

Department of Health & Social Care

South West Yorkshire Partnership NHS Foundation Trust

NHS East of England Ambulance Service NHS Trust

South East London Integrated Care System

NHS Liverpool Women's NHS Foundation Trust

West Yorkshire Association of Acute Trusts

NHS The Leeds Teaching Hospitals NHS Trust

WIN Primary Care Network

Health Innovation Manchester

Never in recent memory has the world been affected by one incident as much as the COVID-19 pandemic. It has caused the planet to grind to a halt almost overnight and has put untold pressure onto the NHS like never before. Whilst most organisations have been able to allow their staff to work from home across the board the NHS has still had to have people physically in the Trust to deliver frontline care to those in need. However, most back office staff have been working remotely to ensure that the risk of transmission is as low as possible with their workload going through the roof. Pressure has been put on everyone from the Chief Executive through to the front line clinicians

Digital Transformation, something which almost every Healthcare organisation has wanted to undertake, has typically had a delivery timeframe of years but COVID-19 has seen this cut, in many occasions to a matter of weeks. In addition, alongside this we have seen processes which were originally put in place to protect patients removed for the very same reason. So why and how have timeframes for delivery been slashed and potential blockers been removed? How do we ensure that we do not slip back to the old ways of working but also ensure that we do check back and make sure the new digital transformation agenda is built upon solid foundations?

Topics to be discussed include:

• AI / BI • Cyber Security • Embracing Digital • Population Health • Remote monitoring • Records Management • Integrated Care Systems • Performance Management • Adapting to cyber security challenges • Organisational development and change • Navigating the demand for digital services • Delivering impactful health-value outcomes • Using data and analytics to drive improvement • Supporting the transformation of Healthcare provision

Shrigley Hall Hotel & Spa
Pott Shrigley,
Nr Macclesfield,
Cheshire,
SK10 5SB
United Kingdom

WEDNESDAY 5TH JUNE

15:00 – 18:00	HOTEL CHECK-IN AND FREE TIME
18:45 – 19:30	REGISTRATION AND DRINKS RECEPTION
19:30 – 22:00	NETWORKING DINNER

THURSDAY 6TH JUNE

07:45 – 08:20   REGISTRATION, TEA, COFFEE & PASTRIES

08:20 – 08:30   CHAIR'S WELCOME AND OPENING REMARKS

08:30 – 09:00   WHAT IS STOPPING YOU SHARING DATA?

Security and data protection are enabling functions but seen so often as blockers – why? We will look at what is needed to share data in a safe and secure way that will benefit both the patient and the business whilst allowing innovate ways of working changing that narrative.

Lee Cramp, *Head of Information Security and DPO*

Department of Health & Social Care

09:00 – 09:30   WHAT ROLE DOES AI HAVE TO PLAY IN THE DELIVERY OF HEALTH AND SOCIAL CARE

With the use of Artificial Intelligence becoming more and more widespread to improve our everyday lives it's role within Health and Social Care is still a little unknown. Its potential is huge but with all good innovations comes risk and a need for great understanding.

Abida Abbas will talk about what South West Yorkshire Partnership NHS Foundation Trust has been doing in this area along with its plans for future deployment.

Abida Abbas, *Chief Clinical Information Officer*

NHS
South West Yorkshire Partnership
NHS Foundation Trust

09:30 – 10:00   HUMAN RISK MANAGEMENT AND INSIDER THREAT

Recognising that humans can be both the weakest link in data security and its strongest assets is critical if organisations want to get a grip on data and cyber risk. A large number of cyber security incidents stem from a user within the organisation and yet this element of cyber/data security is still missing from many cyber security strategies.

- Managing human risk and understanding the nuances of insider threat are critical for safeguarding an organisations data, while respecting employees' rights.
- Mitigating the risks posed by insiders by training and awareness, predictive analytics, and building a holistic data security culture.

Dean Ayres, *Head of Information Governance and Data Security*

NHS
East of England Ambulance Service
NHS Trust

10:00 – 10:30 CASE STUDY PRESENTATION

10:30 – 11:30 TEA, COFFEE & NETWORKING BREAK

11:30 – 12:00 DEVELOPING ONLINE SERVICES AS PART OF A DIGITAL TRANSFORMATION STRATEGY

Sharon will discuss how the South East London has been developing and implementing more online services including automation in order to achieve its Digital Transformation ambitions. This has helped to increase access to services and improve the delivery of care delivered to the region.

Sharon Sheldon, *Digital First Programme Lead*

12:00 – 12:30 EPR IMPLEMENTATION AS PART OF DIGITAL TRANSFORMATION STRATEGY

In 2023 Liverpool Women's NHS Foundation Trust went live with a first of type in the country EPR system to replace their old PAS System as part of their Digital Transformation plans.

Natalie will discuss the project from start to finish including what went right and what the Trust has learnt for future technological roll outs.

Natalie Canham, *Chief Clinical Information Officer*

12:30 – 13:00 CASE STUDY PRESENTATION

13:00 – 13:45 LUNCH

13:45 – 14:15 TEA, COFFEE & NETWORKING BREAK

14:15 – 14:45

THE IMPACT OF COLLABORATION ON SERVICE DELIVERY. WHAT DOES IT LOOK LIKE?

Greater collaboration is not a new concept, organisations across industry have been looking at ways to work together for a host of reasons whether it be cost saving, improving efficiency or simply work better. However, collaborating is a constantly evolving organism whose real work often only begins once organisations actually start working together and just because these organisations are working together doesn't mean that they should lose their individuality. So, what does collaborative / integrated working look like for the organisation, its service delivery plans and for the patients?

Sal will cover the following areas in this presentation:

- Practical view of collaboration
- System level change
- Deliver transformation

Sal Uka, *Medical Lead*

West Yorkshire
Association of Acute Trusts

14:45 – 15:15

LEVERAGING WHAT GOOD LOOKS LIKE DATA AND INFORMATION TO DRIVE A NURSING, MIDWIFERY AND ALLIED HEALTH PROFESSIONALS STRATEGY

This presentation will discuss how Leeds Teaching Hospitals completed a WGLL assessment across 24 clinical service units at LTHT and used the analysis to inform its digital strategy for the following year.

Misbah Mahmood, *Deputy Chief Midwifery Information Officer (DCMIO)*

NHS
The Leeds
Teaching Hospitals
NHS Trust

15:15 – 15:45

CASE STUDY PRESENTATION

15:45 – 16:30

TEA, COFFEE & NETWORKING BREAK

16:30 – 17:00   ## HOW DIGITAL AND TECHNOLOGY PUTS PATIENTS IN THE DRIVING SEAT OF THEIR OWN CARE

Digital Primary Care – Creating an innovative, and collaborative digital care model. Through Chapelford Surgery and Warrington Innovation Primary Care Network (WIN PCN) we have created a digital journey to enable our patients to get the care they need across the entire team and supported by AI. We implemented digital triage across the network of 7 practices and have created centralised hubs to enable collaborative delivery of care, knocking down silos and improving resilience. The net result is more patients having their problems managed, and improved clinician satisfaction with their role.

Proactive Care – We're changing healthcare delivery. Enabling patients to monitor and manage their own health, utilising lifestyle interventions to achieve incredible results, whilst supporting clinicians to make evidence-based decisions. We've developed the HealthyYou App that is available to download and actively rolled out to support our patients. We're already delivered pre-active care to thousands of patients in the Northwest, demonstrably reducing their risks of heart attack and stroke. For us, this is about maintaining health rather than simply treating illness.

Dan Bunstone, *Clinical Director*
Sadie Lawrence, *Strategy Manager*

17:00 – 17:30   ## HOW DO WE ENGAGE WITH INNOVATION AND DIGITAL TRANSFORMATION AS COLLABORATIVE PARTNERS… GETTING THE JOB DONE!

This presentation will cover:

• How to be innovation ready as a system
• How to create an innovation pipeline
• How to incentivise collaborative behaviour

Tracey Vell, *Medical Director*

17:30 – 17:40   ## CHAIR'S CLOSING REMARKS AND EVENT FINISH