

Oscar Krane

EVENT PROGRAMME

Wednesday 25th & Thursday 26th November



EXCELLENCE IN HEALTHCARE



Never in recent memory has the world been affected by one incident as much as the COVID-19 pandemic. It has caused the planet to grind to a halt almost overnight and has put untold pressure onto the NHS like never before. Whilst most organisations have been able to allow their staff to work from home across the board the NHS has still had to have people physically in the Trust to deliver frontline care to those in need. However, most back office staff have been working remotely to ensure that the risk of transmission is as low as possible with their workload going through the roof. Pressure has been put on everyone from the Chief Executive through to the front line clinicians

Digital Transformation, something which almost every Healthcare organisation has wanted to undertake, has typically had a delivery timeframe of years but COVID-19 has seen this cut, in many occasions to a matter of weeks. In addition, alongside this we have seen process which were originally put in place to protect patients removed for the very same reason. So why and how have timeframes for delivery been slashed and potential blockers been removed? How do we ensure that we do not slip back to the old ways of working but also ensure that we do check back and make sure the new digital transformation agenda is built upon solid foundations?

Topics to be discussed include:

- Cyber security
- The role of NHSX
- Patient centric care
- NHS Long Term Plan
- Artificial Intelligence
- Business Intelligence
- New ways of working
- A post COVID-19 world
- Application Development
- Organisational Development
- Digital Transformation - The expediting of Strategies



Delta Hotels by Marriott
Timbold Drive
Kents Hill Park
Milton Keynes
MK7 6HL

WEDNESDAY 25TH NOVEMBER

15:00 - 18:00 HOTEL CHECK-IN AND FREE TIME

19:00 - 20:30 REGISTRATION AND DRINKS RECEPTION

20:30 - 22:30 NETWORKING DINNER

THURSDAY 26TH NOVEMBER

07:45 - 08:20 **REGISTRATION, TEA, COFFEE & PASTRIES**

08:20 - 08:30 **CHAIR'S WELCOME AND OPENING REMARKS**



Kathy Farndon, Vice President (Elect)



08:30 - 09:00 **USING TECHNOLOGY TO ENABLE TRANSFORMATION
- A YEAR ON, IN LINE WITH COVID-19**



Diane will talk about how she is helping to deliver key technology that will support the transformation of urgent and emergency care across the United Kingdom.

Diane Baynham, Head of Digital Urgent and Emergency Care



09:00 - 09:30 **CAN TECHNOLOGY PLAY A TRULY TRANSNATIONAL ROLE
IN TERMS OF ENABLING BETTER MANAGEMENT AND FLOW
OF RESOURCES?**



Diarmaid Crean, Chief Digital & Technology Officer



09:30 - 10:00 **FROM PLACE-BASED RESILIENCE TO EQUITY & EFFICIENCY**



How place-based integration and system-wide collaboration supported the delivery of the response to COVID and how working together has accelerated and deepened further integration to deliver a fairer and more efficient service.

Mike Bell, Chairman



10:00 - 10:30

OPTION 1 THE FUTURE ROLE OF DIGITAL IN A COMMUNITY CARE PROVISION



Paul Buss, *Director of Clinical Strategy*



10:00 - 10:30

OPTION 2 GOING PAPER FREE ONE STEP AT A TIME



This presentation will cover Sandwell and West Birmingham Hospitals' progression up the ladder to digital maturity with their move to paper lite followed by a move to complete paper free processes. Part of this is their impending EPR go live which will help the Trust with its strategy to integrate devices and interfaces to enable better working amongst clinical staff.



Ash Sharma, *Chief Clinical Information Officer*
Leong Lee, *Clinical Safety Officer*



10:30 - 11:30

TEA, COFFEE & NETWORKING BREAK

11:30 - 12:00

CASE STUDY PRESENTATION

12:00 - 12:30

BUSINESS INTELLIGENCE AS AN ENABLER FOR DIGITAL TRANSFORMATION AND EFFICIENCY



The NHS is rich in data but intelligence hungry.

Data is often provided by individual departments in a silo way, in different formats and detail, leaving the decision maker to do the interpretation and gain the insight.

Business Intelligence tools can facilitate and enable a more dynamic, efficient and data driven approach to decision making which is why Coventry and Warwickshire Partnership Trust have taken the leap with Qlik Sense and begun their journey towards delivering intelligence to enable transformation and efficiency within clinical and operational services.

Jayne Flynn, *Assistant Director of Systems,
Information and Intelligence*



12:30 - 13:00

OPTION 1

AN OPEN SOURCE JOURNEY TO THE BI WONDERLAND



Find out about Hertfordshire Partnership University NHS Foundation Trust's experience of developing and supporting a new, open source based business intelligence system that is used more than 1,000 times every day across the organisation and was shortlisted as a finalist for 2019 HSJ Awards.

In this session Hakan Akozek, Chief Information Officer for the Trust, will share their approach to the project, why they have chosen to develop a system using open source components and the lessons they have learned throughout the development and implementation.

Hakan Akozek, *Chief Information Officer*



12:30 - 13:00

OPTION 2

DIGITAL LEADERSHIP DURING CHALLENGING TIMES



How to use an unexpected change of direction to speed up the implementation of an already established strategy.

Mark shares his experience of leading an acute trust's internal incident response to COVID; going live with EPR during the pandemic; and how digital engagement with staff, patients and partners has improved as a result.

Mark Hutchinson, *Chief Digital Information Officer*



13:00 - 13:45

LUNCH

13:45 - 14:15

TEA, COFFEE & NETWORKING BREAK

14:15 - 14:45

OPTION 1

DOES SOCIAL ENTERPRISE HAVE A FUTURE IN A SYSTEM-BASED NHS?



40% of NHS community services are provided by Social Enterprise organisations. A key part of previous Labour and Coalition Government policy, Social Enterprises are at a cross roads in health provision. A number have ceased to operate whilst others thrive and are carving their own paths in Sustainability and Transformation Partnerships and emergent Integrated Care Systems. This session will discuss the opportunities and challenges and make the case for progressive and ambitious social enterprise providers as a socially valuable part of sustainable health and care solutions.

Adam Morris, *Chief Executive*



14:15 - 14:45

OPTION 2

CURRENT CHALLENGES IN THE NHS AND THE ROLE OF ANCHOR INSTITUTIONS



Topics to be covered include:

- What are the current challenges in the NHS?
- What is an Anchor Institution?
- How can the NHS as an Anchor Institution address these challenges?

Eileen Fairhurst, *Chair*



14:45 - 15:15

GETTING TO GRIPS WITH CYBER SECURITY



Hear from the SIRO and Head of IT from an acute hospital trust on how they have approached mitigating cyber security risks via a multi-faceted approach, taking advantage of offers of central support and targeting the organisational culture. Laura Ellis-Philip (Director of Digital and SIRO) and Morné Beck (Head of IT) are working towards achieving Cyber Essentials Plus, supported by Templar Executives. This presentation covers their journey so far, the challenges they have faced and some of their ideas for getting the balance right in order to bring their organisation with them.

Laura Ellis-Philip, *Director of Digital*



15:15 - 16:00

TEA, COFFEE & NETWORKING BREAK

16:00 - 16:30

POPULATION HEALTH MANAGEMENT IN A POST-COVID WORLD



We will explore the challenges that have faced health care services, highlight how primary health care services and communities have addressed challenges and used opportunities to transform care. What has enabled these changes to take place and how do we make sure that the environment to adapt and succeed remain in place?

Minesh Patel, *Chair*



16:30 - 17:00

CASE STUDY PRESENTATION

17:00 - 17:30

COVID-19 AS A CATALYST FOR CHANGE



COVID-19 has been and will continue to be the most powerful of catalysts for change in both health and care sectors, and that change embraces the nature of the relationship between providers and the communities they serve. It will also drive innovative change in the structures for devising, controlling and delivering place based, comprehensive care in a financially constrained economy.

David Rogers, *Chairman*



17:30 - 17:40

CHAIR'S CLOSING REMARKS AND EVENT FINISH
