

Oscar Krane

EVENT PROGRAMME

Wednesday 19th & Thursday 20th February



EXCELLENCE
IN CENTRAL
GOVERNMENT



Cabinet Office



Scottish Government
Riaghaltas na h-Alba
gov.scot



HM Revenue
& Customs



Ministry of Housing,
Communities &
Local Government



Department
for Work &
Pensions

The
Electoral
Commission

The public sector is going through the biggest transformation in modern times. In the last couple of years we've seen departments merge, re brand and sometimes disappear completely, but that doesn't mean that the work they did just disappears.

In order to increase efficiency more departments are looking at hot desking and flexible working, with this comes risk associated with data and Cyber security. So how do departments make data accessible whilst making it easy enough for people to gain access?

The relationship between central government and the private sector is also changing. The relationship is now more of a partnership as oppose to client-supplier due the fact that with the demand landscape constantly changing suppliers need to be flexible enough to adapt to the changing needs of the department they are supplying to. As well as having to manage their relationships with their suppliers differently, Central Government are also having to work with localised public sector organisations in a different way, whether it be an NHS Trust, Local Authority or Blue Light organisation.

Topics to be discussed:

- Cyber security
- Embracing cloud
- Policy to practise
- Commercialisation
- Open Government
- Preparing for SR20
- Business partnering
- Talent development
- Estate rationalisation
- GDPR implementation
- Simplify citizen services
- Supply chain optimisation
- Addressing legacy systems
- Digital by default / efficiencies
- Service delivery transformation
- Building a full-service IT function
- Transforming client-facing services
- Organisational changes across departments
- Holistic internal government transformation



De Vere Selsdon Estate Hotel
126 Addington Road
South Croydon
CR2 8YA
United Kingdom

WEDNESDAY 19TH FEBRUARY

15:00 - 18:00 HOTEL CHECK-IN AND FREE TIME

19:00 - 20:30 REGISTRATION AND DRINKS RECEPTION

20:30 - 22:30 NETWORKING DINNER

07:45 - 08:20 REGISTRATION, TEA, COFFEE & PASTRIES

08:20 - 08:30 CHAIR'S WELCOME AND OPENING REMARKS

08:30 - 09:00 IMPLEMENTING THE GDPR: 20 MONTHS ON



Nearly 20 months since the GDPR's implementation, what have we learnt and what next for organisations and the regulator? The ICO will reflect on the last 20 months of regulating the new law, highlighting its impact on both public and private organisations and addressing what organisations should be doing right now as we enter the next phase of the laws development.

James Dipple-Johnston, *Deputy Commissioner (Regulatory Supervision)*



09:00 - 09:30 DEVELOPING TALENT IN THE COMMERCIAL FUNCTION



Marco will talk about the case for change, talent attraction and learning and development.

Marco Salzedo, *Director of Commercial and Contract Management Capability*



Cabinet Office

09:30 - 10:00 **OPTION 1**
HOW TO DRAMATICALLY REDUCE YOUR DATABASE SOFTWARE COSTS BY UP TO 90% USING OPEN-SOURCE



With over 20 million production deployments worldwide - MySQL is the number one open source database globally, used by Facebook.com, Booking.com, Uber, HMRC and many more leading brands – MySQL Enterprise Edition has the most comprehensive set of advanced features, management tools and technical support to achieve the highest levels of MySQL scalability, security, reliability, and uptime.

Join Archie Dhaliwal, MySQL's UK Channel Manager, who will uncover MySQL Enterprise Edition, how MySQL protects customers data with the latest award-winning database technology.

- Why MySQL Enterprise Edition is the best choice for engineered systems on both physical and virtual environments.
- How MySQL achieved database of the year (DBEngines.com).
- How can your enterprise leverage MySQL support for expert advice.
- And finally, understand why you can depend on MySQL for high availability, easy data migration and integration with Oracle management tools.

Archie Dhaliwal, *Alliances & Channels Manager Northern Europe*



09:30 - 10:00

OPTION 2

HOW TO IMPROVE APPLICATION AVAILABILITY IN A WORLD OF DIGITAL TRANSFORMATION



In today's world 'Digital Transformation' is happening at an increasing pace and many UK Public Sector organisations are going through significant change. As more and more services go digital, the expectation from users (both external and internal) increases and the requirement for high levels of application availability and mobility becomes a given. In this session we will cover the elements required to deliver true application resilience and provide an 'always on' experience for your users whilst reducing the administration burden on your IT team.

Tony Walsh, *Account Director – Public Sector*

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10:00 - 11:00

TEA, COFFEE & NETWORKING MEETINGS

PLEASE CHECK THE SCHEDULE ON THE BACK OF YOUR BADGE AND ENSURE THAT YOU ATTEND YOUR MEETINGS WHICH WILL TAKE PLACE IN THE BAR AREA

11:00 - 11:30

OPENING UP GOVERNMENT



Doreen Grove leads Scottish Government's involvement in the Open Government Partnership at both a National and International level. Globally, Open Government is helping to drive changes that ensure people are able to see, understand and influence the decisions that affect their lives and are able to hold government to account. In Scotland, this work supports the reform of public services, the renewal of democracy, promotes openness, transparency and the use of innovative participative processes to help transform how people interact with public services.

Doreen will talk about how the Scottish Government is being more transparent whilst keeping the balance in the national interest.

Doreen Grove, *Head of Open Government*



11:30 - 12:00

LOOKING AFTER THE PURSE STRINGS! A VIEW FROM HMRC



The need and pace of organisational change is relentless, both in the public and private sectors. It puts demands on the organisation, its customers, suppliers as well as its employees. HMRC embarked on the Locations Programme as part of the Government HUB's Phase 1 programme. It is wrong to assume this was just a programme to rationalise HMRC's estates footprint. It involves other government departments, closure of a large PFI contract and is set to deliver better ways of working, improved IT and greater flexibility to the workforce. Partnering and innovating are central to the success of this programme!

Joanne Watts, *Finance Director (CFO Group)*



12:00 - 12:30

OPTION 1 HARNESSING CLOUD COLLABORATION TECHNOLOGY TO ACHIEVE GOALS



Multi-agency collaboration is becoming increasingly commonplace as government agencies come together to coordinate the delivery of services, manage projects, and set policies. Join Tamas Kramer (Head of Public Sector at Huddle) to learn how the UK's most prominent government departments are using technology to transform the way they collaborate across teams and agencies. Not only helping them to meet deadlines and focus on government priorities, but to also manage project documentation, and track tasks and deliverables focus on key government priorities.

- Learn about the drawbacks of using legacy RMS solutions, particularly when looking to focus on cross-agency collaboration
- Find out how cloud collaboration can enable you to have easy, secure and controlled collaboration on content, a capability that government agencies are in dire need of.
- Hear how our clients are harnessing cloud collaboration technology particularly well to achieve their goals

Tamas Kramer, *Head of EMEA Public Sector*



12:00 - 12:30

OPTION 2 INTELLIGENCE SOFTWARE FOR CENTRAL GOVERNMENT



12:30 - 13:15

LUNCH

13:15 - 13:45

TEA, COFFEE & NETWORKING MEETINGS

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13:45 - 14:15

FROM THEORY TO PRACTISE



This presentation will talk about how the Ministry of Housing, Communities and Local Government has been moving from a largely policy department into a policy and delivery unit which helps to enable local organisations and citizens.



Ministry of Housing
Communities &
Local Government

Alastair Paton, Deputy Director - Grenfell Site Programme

14:15 - 14:45

OPTION 1

BUILDING A DIGITAL GOVERNMENT - THE IMPORTANCE OF DATA SHARING



Data sharing across government, criminal justice, health and the private sector remains one of the key challenges and opportunities to improve public services and operational efficiency. At the centre of these challenges across every organisation, sits unstructured data in the form of content and documentation. The existing systems that are used to manage content make work complex. At Box we help improve the employee and public experiences by working with the Public Sector to help improve collaboration, data sharing and information governance. Hear about the work we're undertaking in government during this session.

Edward Gould, Head of Public Sector



14:15 - 14:45

OPTION 2

RETHINKING THE USE OF TECHNOLOGY



8x8's latest research has found too many software applications and siloed legacy systems are preventing public sector workers from being more productive. At the same time, strategic ICT decision-makers say managing expectations of technology now takes precedence over managing costs. It's time to rethink how we use technology and empower the workforce to collaborate faster and work smarter.

8x8's Central Government specialist, James Barrett, will explore how cloud communications technology is being deployed to accelerate communication between key business functions, remote workers and partner organisations to deliver better citizen outcomes.

Hear examples of how:

- Integrated communications are delivering resources when and where they are needed most.
- APIs, integrations and AI-driven analytics are revealing valuable business insights to reduce costs and improve services.
- Digital transformation projects have demonstrated a tangible return on investment.

James Barrett, Public Sector Account Executive



14:45 - 15:30

TEA, COFFEE & NETWORKING MEETINGS

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15:30 - 16:00

BUILDING AN IT FUNCTION FIT FOR FUTURE



Nic Harrison will talk about how he has been going about building an information technology function which can help the DWP deliver on its priorities.

Areas to be discussed include:

- Setting the roadmap
- Dealing with curveballs
- Engaging stakeholders
- Future proofing

Nic Harrison, *Director of Strategy, Architecture and Design*



16:00 - 16:30

MAKING IT HAPPEN...SOMEHOW. PROJECT DELIVERY INSIDE AND OUTSIDE GOVERNMENT



This session looks at the practicalities as opposed to the theory of project management. It draws on experience delivering projects inside and outside Government, discussing what can go wrong and how – hopefully – to make things go right.

Carol Sweetenham, *Head of Projects*



16:30 - 16:40

CHAIR'S CLOSING REMARKS AND EVENT FINISH
