

Oscar Krane

EVENT PROGRAMME

Wednesday 17th & Thursday 18th June



EXCELLENCE IN HEALTHCARE



“The public sector needs to cut costs, do more with less, improve efficiency and increase the quality of services delivered to citizens.” We’ve been hearing this since 2010 and all Healthcare Trusts and Local Authorities are continuing to do this. However, simply cutting the budget and improving efficiency within individual organisations is not enough, there needs to be a more integrated approach to the delivery of services.

In line with the Health and Social Care Act, Public Health functions were transferred from the NHS to Local Government and since then we have begun to see a different landscape for how care is delivered. However, the path to a fully integrated care programme is not straight forward and we still have a long way to go, although there are some exemplar examples to learn from which will be talked about at this meeting.

The Excellence In Healthcare meeting will bring together senior leaders from across the NHS and Local Government to network with each other and discuss the current hot topics.

Topics to be discussed include:

- NHSX • Data • Open Source • Cloud Journey • Collaboration • Legacy systems
- Social Enterprise • Paper Light / Free • Practice Resilience • Business Intelligence
- Primary Care Networks • Digital Transformation • Improving Patient Care



Shrigley Hall Hotel & Spa
Pott Shrigley,
Nr Macclesfield,
Cheshire,
SK10 5SB
United Kingdom

WEDNESDAY 17TH JUNE

15:00 - 18:00 HOTEL CHECK-IN AND FREE TIME

19:00 - 20:30 REGISTRATION AND DRINKS RECEPTION

20:30 - 22:30 NETWORKING DINNER

THURSDAY 18TH JUNE

07:45 - 08:20 **REGISTRATION, TEA, COFFEE & PASTRIES**

08:20 - 08:30 **CHAIR'S WELCOME AND OPENING REMARKS**



Kathy Farndon, *Vice President (Elect)*



08:30 - 09:00 **USING TECHNOLOGY TO ENABLE TRANSFORMATION**



Diane will talk about how NHSX is helping to deliver key technology that will support the transformation of urgent and emergency care across the United Kingdom.

Diane Baynham, *Head of Digital Urgent and Emergency Care*



09:00 - 09:30 **CURRENT CHALLENGES IN THE NHS AND THE ROLE OF ANCHOR INSTITUTIONS**



Topics to be covered include:

- What are the current challenges in the NHS?
- What is an Anchor Institution?
- How can the NHS as an Anchor Institution address these challenges?

Eileen Fairhurst, *Chairman*



09:30 - 10:00 **CASE STUDY PRESENTATION**

10:00 - 10:30

AN OPEN SOURCE JOURNEY TO THE BI WONDERLAND



Find out about Hertfordshire Partnership University NHS Foundation Trust's experience of developing and supporting a new, open source-based business intelligence system that is used more than 1,000 times a day across the organisation and was shortlisted as a finalist for 2019 HSJ Awards.

In this session Hakan Akozek, Chief Information Officer for the Trust, will share their approach to the project, why they have chosen to develop a system using open source components and the lessons they have learned throughout the development and implementation.

Hakan Akozek, Chief Information Officer



10:30 - 11:30

TEA, COFFEE & NETWORKING BREAK

11:30 - 12:00

CASE STUDY PRESENTATION

12:00 - 12:30

BUSINESS INTELLIGENCE AS AN ENABLER FOR DIGITAL TRANSFORMATION AND EFFICIENCY



The NHS is rich in data but intelligence hungry.

Data is often provided by individual departments in a silo way, in different formats and detail, leaving the decision maker to do the interpretation and gain the insight.

Business Intelligence tools can facilitate and enable a more dynamic, efficient and data driven approach to decision making which is why Coventry and Warwickshire Partnership Trust have taken the leap with QlikSense and begun their journey towards delivering intelligence to enable transformation and efficiency within clinical and operational services.

Jayne Flynn, Assistant Director of Systems, Information and Intelligence



12:30 - 13:00

CASE STUDY PRESENTATION

12:30 - 13:00

DIGITAL TRANSFORMATION OF HEALTH AND CARE



The assumption is that Digital Transformation is all about technology and data. However, who uses the technology? Where does the data come from? Who uses it? The answer to all these questions is people!

This is not to say that the technology doesn't have a part to play, it does, but the way in which we go about this transformation requires a new approach which incorporates the people element and aligns it with the delivery strategy.

Daniel will talk about how NHS England and NHS Improvement are working to deliver on this and much more.

Daniel Hallen, *Head of Digital Technology*

NHS England and NHS Improvement



13:00 - 13:00

DOES SOCIAL ENTERPRISE HAVE A FUTURE IN A SYSTEM-BASED NHS?



We've been hearing it for what feels like an eternity now, doing more with less, think and do differently, but we still have yet to answer one of the burning questions facing the NHS, how can we work better and more efficiently?

Could Social Enterprise be part of the solution?

Adam will talk about how Livewell Southwest CIC has been delivering integrated care across the region and what have been the pros and cons along the way.

Adam Morris, *Chief Executive*



13:30 - 14:15

LUNCH

14:15 - 14:45

TEA, COFFEE & NETWORKING BREAK

14:45 - 15:15

NHS DIGITAL'S CLOUD JOURNEY - THE JOURNEY FROM HUGGING TIN TO DANCING IN THE CLOUDS



This presentation will cover our organisations journey, the challenges, how we have overcome and how we are dealing with legacy, including consolidation of data centres and migration of services to the cloud.

Mike Flintoft, Associate Director - Platforms and Infrastructure



15:15 - 15:45

IMPROVING PATIENT CARE AND HELPING PRACTICE RESILIENCE



Neil Paul will give a brief overview of 15 projects he is currently involved with including an update on where each one is along with what's next. There is sure to be something for everyone here!

Dr Paul is a GP and PCN Clinical Director in and around Sandbach, he helps lead a GP federation in South Cheshire and he also helps run a company that supports PCNs and Federations across the midlands and the north west. Rather than a boring talk about one subject that might not interest you, Dr Paul will give a whistle stop tour of around 15-20 of the many projects he is working on or has come across; projects that are improving patient care or improving practice resilience or both. He will cover the highlights and aims and outcomes. Stay awake and keep listening and hopefully there will be at least one project that sparks your interest and leaves you wanting to know more!

Neil Paul, GP Partner



15:45 - 16:30

TEA, COFFEE & NETWORKING BREAK

16:30 - 17:00

CASE STUDY PRESENTATION

17:00 - 17:30

CHALLENGES AND SOLUTIONS AFFECTING HEALTHCARE - A LONDON PERSPECTIVE



Areas to be looked at:

- Changing landscape of healthcare - STPs, CCGs etc
- What is the role of NHSE/I?
- Nursing workforce
- Quality Improvement successes

Siobhan Gregory, *Director of Nursing Leadership and Quality*

NHS England and NHS Improvement



17:30 - 18:00

GOING PAPER FREE ONE STEP AT A TIME



This presentation will cover Sandwell and West Birmingham Hospitals' progression up the ladder to digital maturity with their move to paper-lite followed by a move to complete paper free processes. Part of this is their impending EPR go live which will help the Trust with its strategy to integrate devices and interfaces to enable better working amongst clinical staff.

Ash Sharma, *Chief Clinical Information Officer*



Sandwell and West
Birmingham Hospitals
NHS Trust

18:00 - 18:10

CHAIR'S CLOSING REMARKS AND EVENT FINISH
