



FEMA

# Welcome

## AZ Association of Realtors



FEMA Region IX  
Edie Lohmann  
NFIP Insurance Specialist

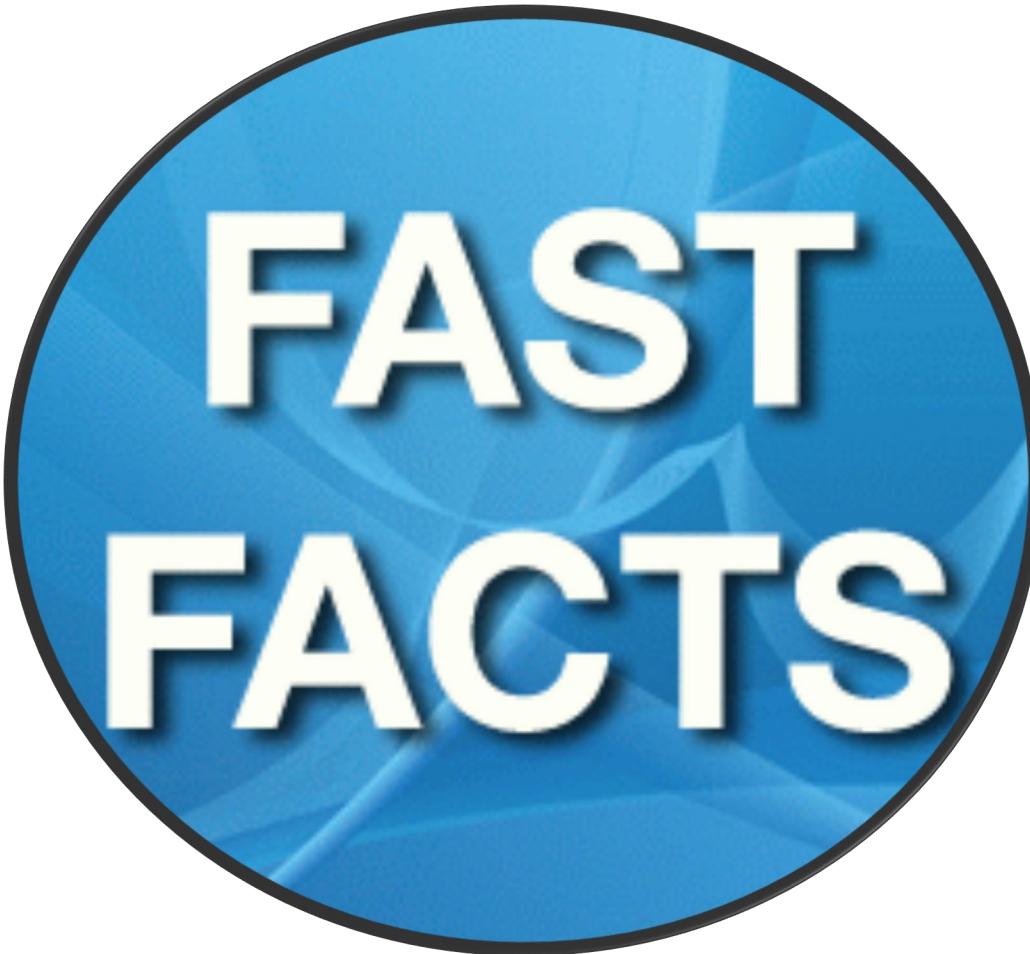
# Agenda

**Get  
Flood  
Smart**

## **Agenda**

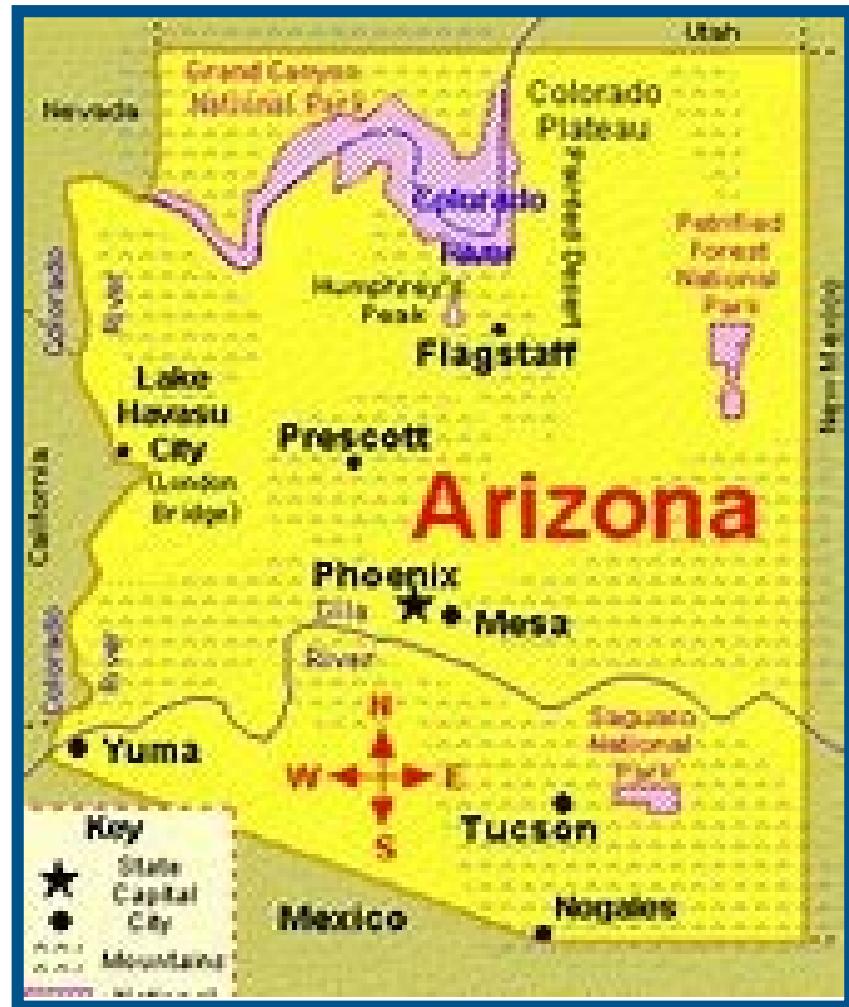
1. NFIP Fast Facts
2. What's New
3. Key Resources

# NFIP Fast Facts



# Arizona Fast Facts

- 20 Federally Declared Disasters Since 1978:
  - 17 Floods
  - 2 Major Wildfires
  - 1 Freeze
- Major Disaster Every Other Year



# 2014 Mesa, AZ Monsoon



# 1993 Tempe, AZ Flooding



# 1983 Tucson, AZ Flood



# Did You Know Nationally?

5.0 Million  
NFIP Flood  
Policies

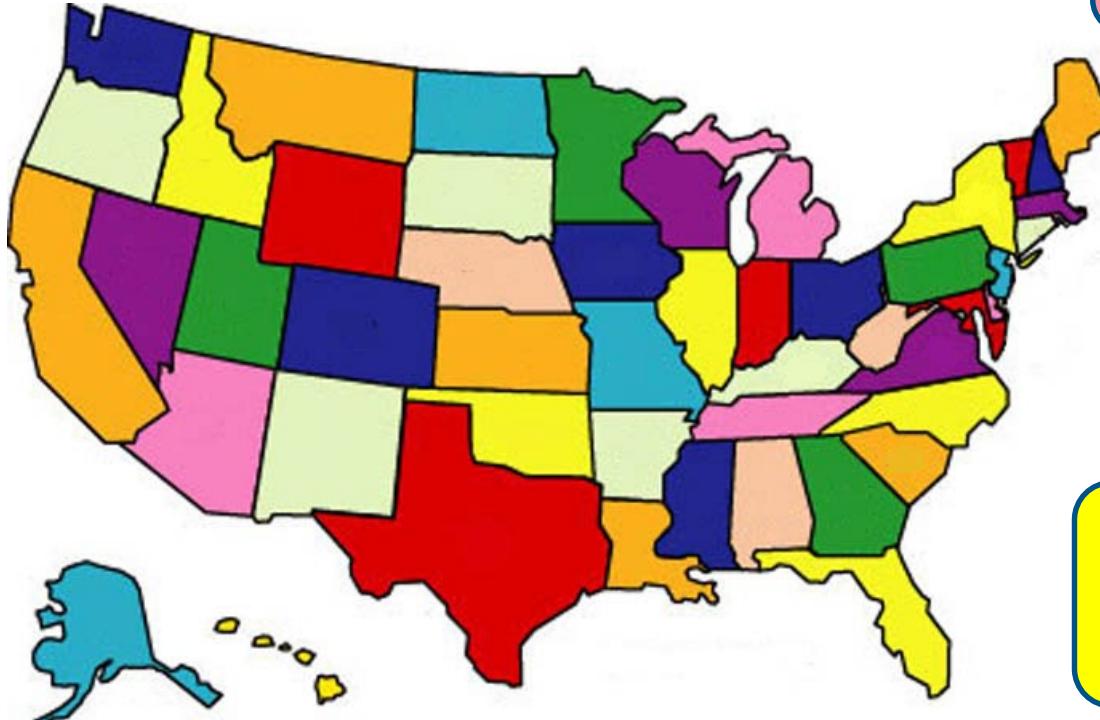
\$1.2 Trillion  
Insurance  
Coverage

22,000+  
Participating  
Communities

Average  
Coverage is  
\$262,035

Average  
Premium is  
\$714

28%  
Penetration  
Rate in High  
Risk Areas



Statistics as of December 31, 2018

# Did You Know in Arizona?

31,131  
NFIP Flood  
Policies

\$8.0 Billion  
Insurance  
Coverage

106  
Participating  
Communities



Average  
Coverage is  
\$256,414

Average  
Premium is  
\$664

13%  
Penetration  
Rate in High  
Risk Areas

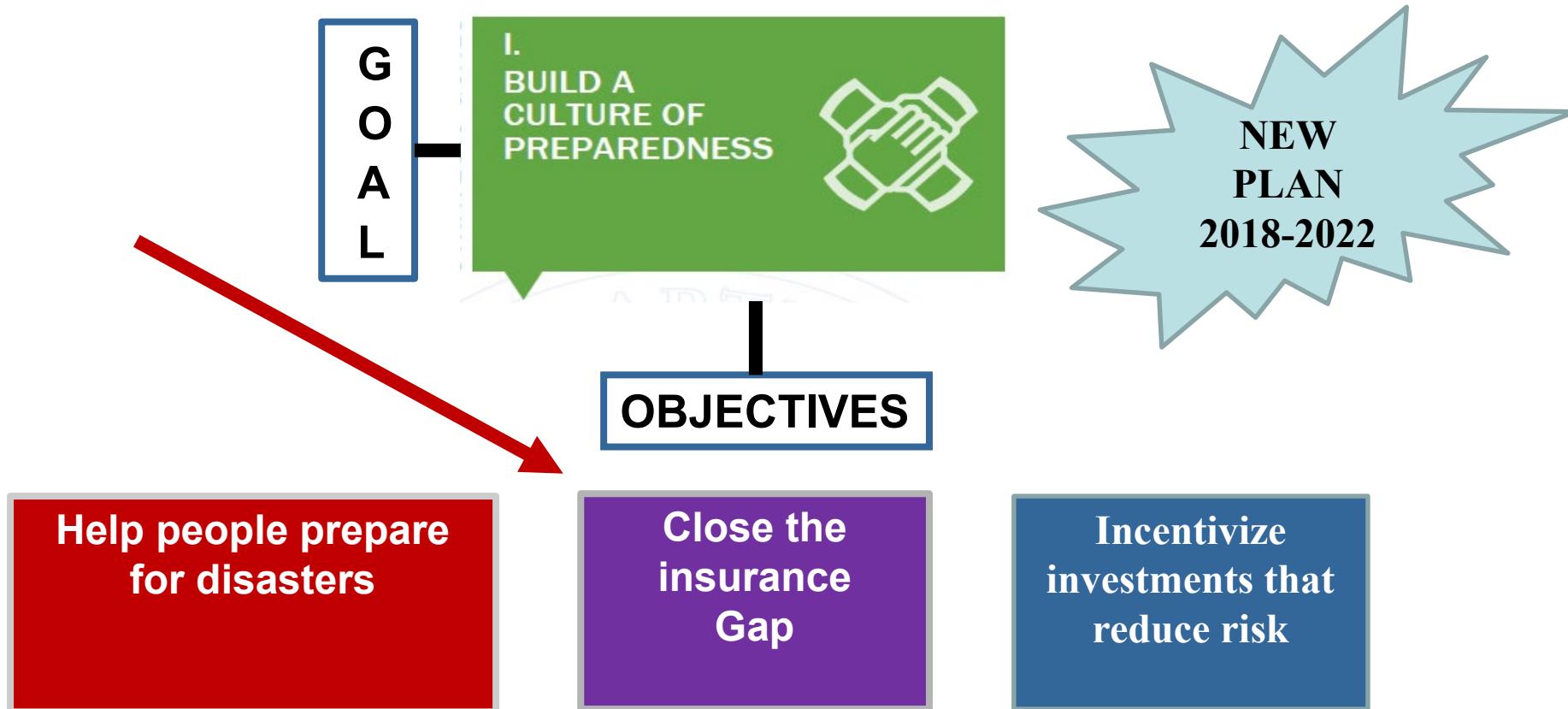
Statistics as of December 31, 2018

# What's New With the NFIP?

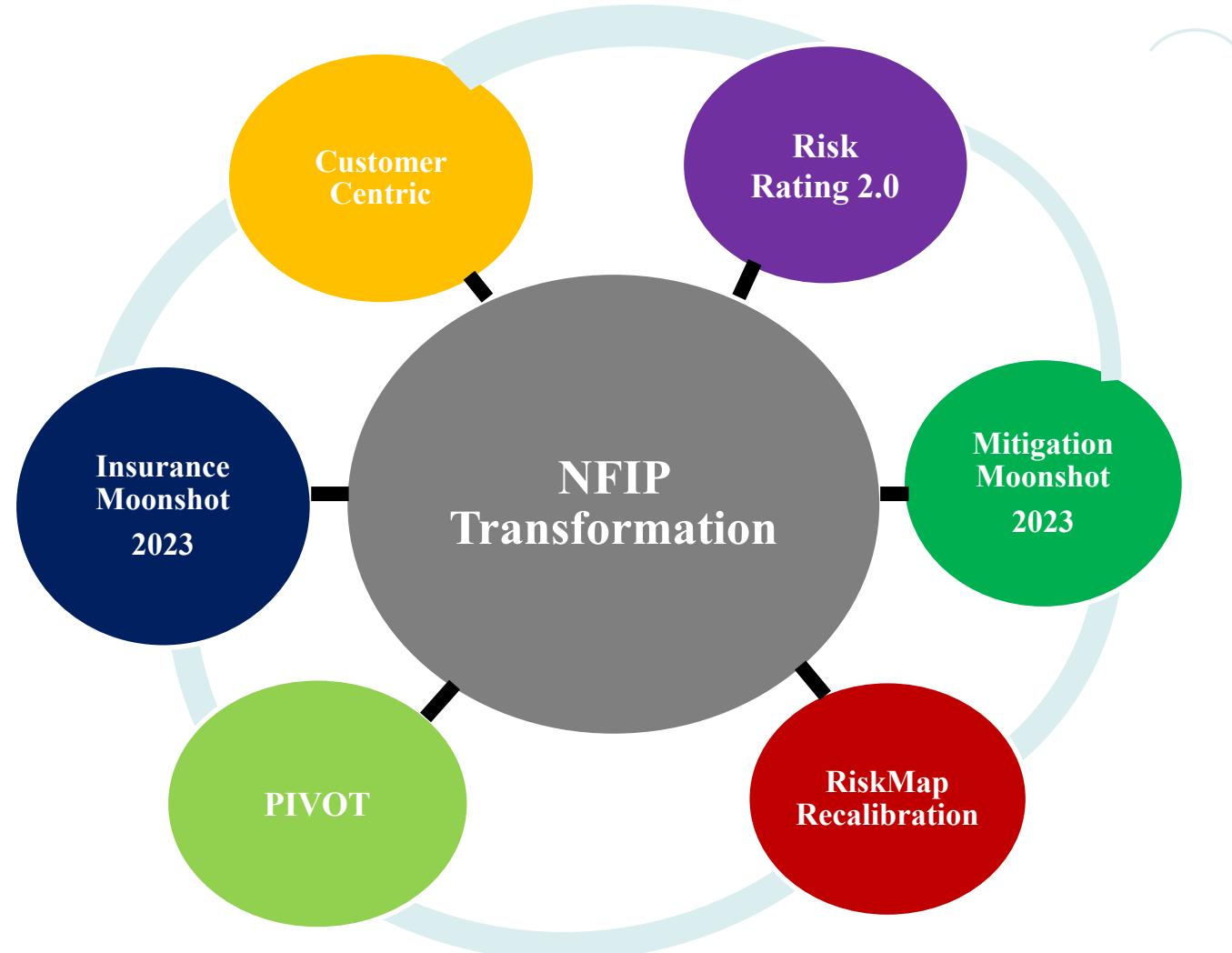


**Everything**

# FEMA Strategic Plan 2018 - 2022



# NFIP Transformation



# NFIP Financial Soundness

**Solvency**  
**Affordability**



# NFIP Reauthorization May 31, 2019

NFIP  
Re-authorization



# Key Resources



# NFIP Home Page

<http://www.fema.gov/nfip>

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[Flood Insurance](#)

Changes to the National Flood Insurance Program

Flood Insurance Forms

Flood Response Offices

FEMA Letters: Flood Risk & Policy Options

› [Information for Property Owners](#)

› [Information for Lenders](#)

Information for State & Local Officials

Information for Surveyors

› [Information for Claims Adjusters](#)

› [Information for Insurance Professionals](#)

› [Flood Insurance Manual](#)

› [Flood Insurance Library](#)

› [Moving Forward with Flood Insurance](#)

› [Flood Insurance Reform](#)

› [Workshops and Training](#)

## The National Flood Insurance Program

This page provides an overview of the National Flood Insurance Program and shares additional information and links for property owners, claims adjusters, insurance professionals, lenders, surveyors and elected officials.

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 Official website of the Department of Homeland Security

# FloodSmart Website

[www.floodsmart.gov](http://www.floodsmart.gov)



Protect the life you've built.

Flood insurance is financial protection - and peace of mind.

[Learn More](#)



[How to buy or renew flood insurance](#)

Looking to protect your home or business? You can



[Why you need flood insurance](#)

Floods are the nation's most common natural disaster.

Flood damage is rarely covered under your

# Where Can I Find My Flood Zone?

<https://msc.fema.gov>

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- [Hazus](#)
- [LOMC Batch Files](#)
- [Product Availability](#)

[MSC Frequently Asked Questions \(FAQs\)](#)

[MSC Email Subscriptions](#)

[Contact MSC Help](#)

## FEMA Flood Map Service Center: Welcome!

Looking for a Flood Map? [?](#)

**Enter an address, a place, or longitude/latitude coordinates:**

Search

Looking for more than just a current flood map?

Visit [Search All Products](#) to access the full range of flood risk products for your community.



### About Flood Map Service Center

The FEMA Flood Map Service Center (MSC) is the official public source for flood hazard information produced in support of the National Flood Insurance Program (NFIP). Use the MSC to find your official flood map, access a range of other flood hazard products, and take advantage of tools for better understanding flood risk.

FEMA flood maps are continually updated through a variety of processes. Effective information that you download or print from this site may change or become superseded by new maps over time. For additional information, please see the [Flood Hazard Mapping Updates Overview Fact Sheet](#)

# Upcoming Map Changes

- Pinal County                   **May 16, 2019**                   3 Communities
  - Casa Grande
  - Eloy
  - Unincorporated Pinal County
- Maricopa County           **March 20, 2020**                   18 Communities

# Maricopa County – May 20, 2020

- Avondale
- Buckeye
- El Mirage
- Glendale
- Goodyear
- Mesa
- Paradise Valley
- Peoria
- Phoenix
- Tempe
- Tolleson
- Wickenburg
- Guadalupe
- Litchfield Park
- Scottsdale
- Unincorporated Maricopa Co

# Key Contact Sheet



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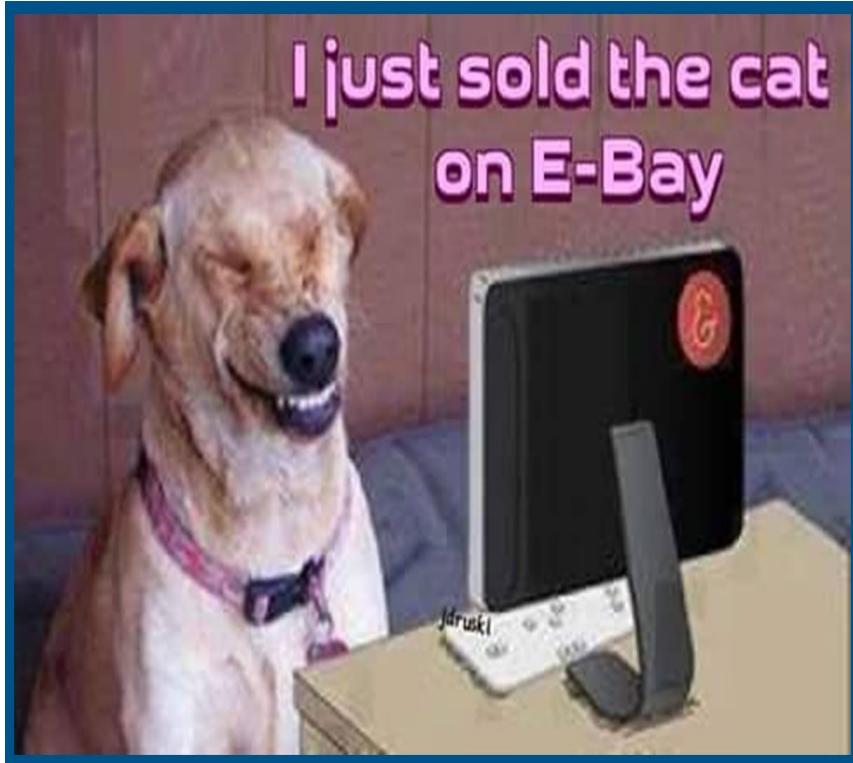
**Fact Sheet**

**Federal Insurance and Mitigation Administration**

**National Flood Insurance Program (NFIP) Key Contacts**

<b>NFIP Help Center</b> <b>1-800-427-4661</b>	<ul style="list-style-type: none"><li>General flood insurance information</li><li>Flood insurance underwriting &amp; rating inquiries</li><li>General information on coverage &amp; the claims process</li><li>Technical assistance on individual claims</li><li>Technical assistance to aid in recovery</li><li>NFIP Property Loss History</li></ul>
<b>Map Service Center</b> <a href="https://msc.fema.gov">https://msc.fema.gov</a>	<ul style="list-style-type: none"><li>Flood Zone Address Look Up</li><li>Historical and Current Flood Maps</li><li>View Future Maps</li></ul>
<b>FEMA Map Information Exchange (FMIX)</b> <b>1-877-336-2627</b> <a href="http://floodmaps.fema.gov/fhm/fmx_main.html">http://floodmaps.fema.gov/fhm/fmx_main.html</a>	<ul style="list-style-type: none"><li>Flood Map Information &amp; Inquiries</li><li>Flood Zone Appeals</li><li>Letters of Map Change</li></ul>
<b>FEMA Publications Warehouse</b> <b>1-800-480-2520</b> <a href="http://www.fema.gov/national-flood-insurance-program-publications">http://www.fema.gov/national-flood-insurance-program-publications</a>	<ul style="list-style-type: none"><li>Downloadable or Hard Copies of NFIP Forms, Handbooks, Fact Sheets, and Brochures</li></ul>
<b>FEMA's Office of the Flood Insurance Advocate</b> <a href="http://www.fema.gov/national-flood-insurance-program-flood-insurance-advocate">www.fema.gov/national-flood-insurance-program-flood-insurance-advocate</a>	

# Thank You



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