



## Federal Insurance and Mitigation Administration

### National Flood Insurance Program (NFIP) Key Contacts

<b>NFIP Help Center 1-800-427-4661</b>	<ul style="list-style-type: none"><li>• General flood insurance information</li><li>• Flood insurance underwriting &amp; rating inquiries</li><li>• General information on coverage &amp; the claims process</li><li>• Technical assistance on individual claims</li><li>• Technical assistance to aid in recovery</li><li>• NFIP Property Loss History</li></ul>
Map Service Center  <a href="https://msc.fema.gov">https://msc.fema.gov</a>	<ul style="list-style-type: none"><li>• Flood Zone Address Look Up</li><li>• Historical and Current Flood Maps</li><li>• View Future Maps</li></ul>
<b>FEMA Map Information Exchange (FMIX)</b> <b>1-877-336-2627</b>  <a href="https://www.floodmaps.fema.gov/fhm/fmx_main.html">https://www.floodmaps.fema.gov/fhm/fmx_main.html</a>	<ul style="list-style-type: none"><li>• Flood Map Information &amp; Inquiries</li><li>• Flood Zone Appeals</li><li>• Letters of Map Change</li></ul>
FEMA Publications Warehouse  1-800-480-2520 <a href="http://www.fema.gov/national-flood-insurance-program-publications">http://www.fema.gov/national-flood-insurance-program-publications</a>	<ul style="list-style-type: none"><li>• Downloadable or Hard Copies of NFIP Forms, Handbooks, Fact Sheets, and Brochures</li></ul>
<b>FEMA's Office of the Flood Insurance Advocate</b> <a href="http://www.fema.gov/national-flood-insurance-program-flood-insurance-advocate">www.fema.gov/national-flood-insurance-program-flood-insurance-advocate</a>	

## NFIP KEY WEBSITES

NFIP Home Page  <a href="http://www.fema.gov/nfip">http://www.fema.gov/nfip</a>	<ul style="list-style-type: none"><li>• Flood Insurance Reform Legislation</li><li>• Ask the Expert</li><li>• NFIP Publications &amp; Forms</li><li>• NFIP Statistics</li><li>• Workshops &amp; Training</li><li>• Flood Hazard Mapping</li><li>• Mitigation &amp; Grants</li></ul>
FEMA Home Page  <a href="http://www.fema.gov">http://www.fema.gov</a>	<ul style="list-style-type: none"><li>• Plan, Prepare &amp; Mitigate</li><li>• Response &amp; Recovery</li><li>• Disaster Survivor Assistance</li><li>• FEMA Programs</li><li>• FEMA Regional Offices</li></ul>
New NFIP Data Visualization Tool  <a href="https://www.fema.gov/data-visualization-floods-data-visualization">https://www.fema.gov/data-visualization-floods-data-visualization</a>	<ul style="list-style-type: none"><li>• Average Claim and Individual &amp; Households Program Payment by State</li></ul>
<b>FEMA Federal Disaster Assistance</b> <b>1-800-621-3362</b> <a href="http://www.disasterassistance.gov">http://www.disasterassistance.gov</a>	<ul style="list-style-type: none"><li>• File a Claim for Federal Disaster Assistance</li><li>• Status of a Federal Disaster Assistance Claim</li></ul>