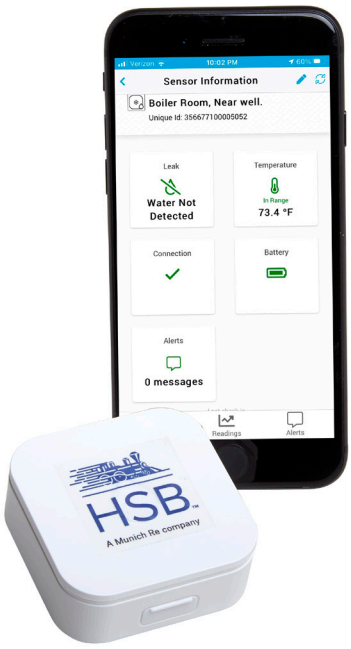
LOUDOUN MUTUAL
INSURANCE COMPANY



A powerful leak and freeze monitoring system



Imagine coming home one evening to discover a pipe had burst in the bathroom or your hot water heater had leaked, causing flooding and damage to your home. You could be facing a mess to clean up and costly repairs.

Now imagine that same pipe burst or leak in your home, but this time you were alerted by text, email, or phone call that there was an issue — before significant damage occurred.

This latest sensor technology detects the presence of water and monitors indoor temperatures telling you if pipes could potentially freeze, causing them to burst and flood your home.

Our water tank sprung a leak. The sensor sent an alert, and we were able to get the tank repaired. The sensor worked great and helped minimize the damage since it was caught early.

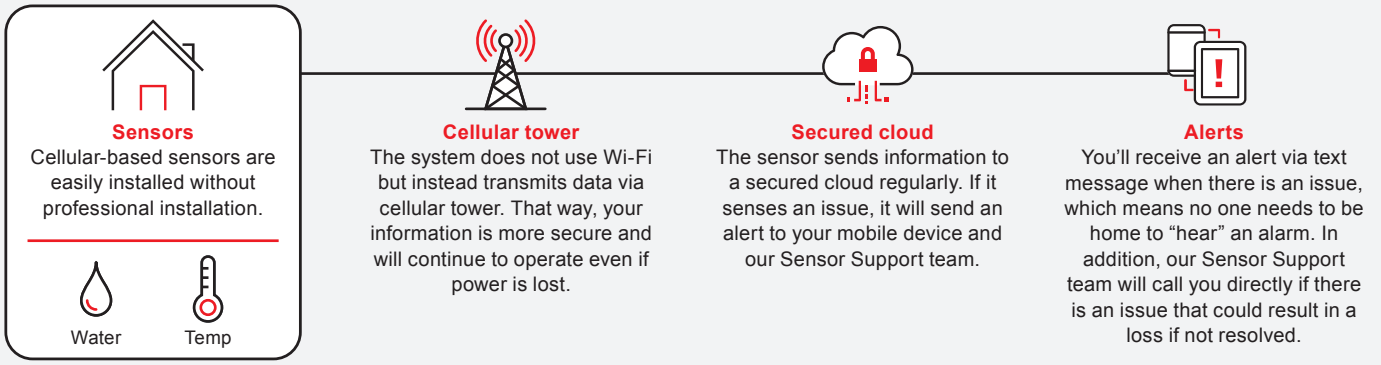
~Homeowner, Byfield, MA

$11,000
The average home insurance claim for water damage in the U.S.*

*https://ipropertymanagement.com/research/water-damage-statistics

How Sensor Solutions by HSB™ works

Sensor Solutions by HSB can help avoid or reduce the damage to your home by detecting water leaks and changes in temperature and then sending an alert so you can fix the problem.



Sensors
Cellular-based sensors are easily installed without professional installation.

Cellular tower
The system does not use Wi-Fi but instead transmits data via cellular tower. That way, your information is more secure and will continue to operate even if power is lost.

Secured cloud
The sensor sends information to a secured cloud regularly. If it senses an issue, it will send an alert to your mobile device and our Sensor Support team.

Alerts
You'll receive an alert via text message when there is an issue, which means no one needs to be home to "hear" an alarm. In addition, our Sensor Support team will call you directly if there is an issue that could result in a loss if not resolved.

Benefits of a sensor solution

You'll catch issues early, so there is less (or no) need for repairs.

They're simple and inexpensive to install — simply pull the battery tab and put them in place.

You'll get support 24/7 from a U.S.-based Sensor Support team.

The sensors use cellular technology, so they're not integrated into your Wi-Fi network and won't use your bandwidth.

The special encryption means your data is safe and secure.

The commercial-grade sensors are built to last.

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