



LOUDOUN MUTUAL

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Virginia's Property Insurance Specialists

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Dear Loudoun Mutual Policyholder:

Enclosed you will find the Company's 2025 Annual Report, which provides details on our results during the past year. Publication of an annual report to our policyholders has been a tradition since our founding in 1849. While the composition of the report has changed over the years—for example, we no longer publish each individual claim reported or each individual asset owned—we do continue to report on key financial metrics such as written premium, policyholder surplus, and total assets.

In reviewing the annual report from 1925, it is remarkable how much has changed over the last 100 years. In 1925, Loudoun Mutual wrote \$4 million in premium. In 2025, we eclipsed \$100 million in total written premium, a new company record. Assets in 1925 were \$371,000 compared to \$143 million today. While those 1925 asset levels may seem modest by today's standards, total losses paid that year were just \$53,000, compared to 2025 losses incurred of \$43.5 million. By the standard of its time, 1925 was a stellar year for Loudoun Mutual, much like 2025 was for the Company.

Specifically regarding 2025, we experienced double-digit growth across many of our key metrics. As detailed in the annual report, assets, premium, and policyholder surplus all increased favorably. Through Loudoun Mutual's conservative, diversified, and highly liquid investment portfolio, surplus ended the year at \$70,494,540—another company high. These results, combined with lower-than-average claim frequency, enabled Loudoun Mutual to finish the year with a strong 93.7 combined ratio.

The landscape of property insurance is also being transformed by technology. From advanced data analytics to artificial intelligence, these innovations are allowing Loudoun Mutual to better assess risk, streamline processing, and provide more personalized coverage options. Our team is dedicated to leveraging these advancements to provide you with the most efficient and effective service possible, while ensuring that you remain at the center of every decision we make.

My hope is that this annual report provides you reassurance in Loudoun Mutual's ability to meet its financial obligations and remain a trusted component of your financial security. We recognize that your home, business, and belongings are more than just assets—they are a reflection of your life's work and dreams. We are proud to protect what you have built and grateful for the confidence you place in us.

Thank you for trusting Loudoun Mutual with your protection.

Sincerely,

Todd Robertson, President, CPCU