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Recreation Software
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Summer 2021 Updates Webinar Outline (6/28/21)

All examples are on the Demo Training Site (please call client services if you need access)
Demo Training site is set to be refreshed on or shortly after July 1

Forms

- The date custom forms were added to an activity is displayed in the requirements area
- Custom forms are limited to 25 non-display questions to help expedite checkout and exports
- Forms can include birth date as pulled from the account instead of needing a field for it
- Custom forms can be cloned into new forms for instances where a similar form is needed

Activities

- When a date is cancelled in an advanced activity, it will be reflected in existing registrations
- Programs can be viewed as they would be seen by the public even when hidden from public
- Registration dates appear on public programs if signed in and current date is outside of those dates
- Program level additional member adjustments for standard programs exclude cancelled registrations, registrations outside the given day range of the adjustment, registrations for excluded activities, and donation activity registrations (apply only for sibling registrations in activities in that program)
- POS Add-On roster - on activity (icon)
- Waitlist max seats can no longer be capped - recommend using waitlist dates instead

Attendance Sheets

- Registrants can be marked as absent up to 7 days out on the digital sign in sheet
- Check-boxes to show a Health Check, Signature, and Time column are available
- Ages and grades can display under registrant names
- Filter choices for age, grade, and gender display for printing

Reservations & Related Reports

- Facility area requests and reservations can be started from the calendar
- Reservation disclaimer reports show where a disclaimer came from and can filter by facility area
- Unsigned disclaimers can be emailed from reservation and request disclaimer reports

Reports

- There is a new financial report to see a summary of Program Income by Payment Type
- The Seats at a Glance activity report shows counts of cart items and items between cart and payment - cart takes a seat if its high demand / UnProcessed takes a seat
- The program sales report relies on sales (invoice) data instead of transaction (payment) data.
- The fee disbursement reports (credit card fees) differentiate passing fees on or absorbing.
- The program & activity expense report includes a details layer to export all at once.
- The account credits financial report can be exported.
- The program sales report can be exported on multiple levels.

Checkout

- The merchant name seen on credit card statements can be customized

Advanced Activities

- Program level additional member adjustments for advanced programs can now include entire session pricing options without using the per-date option
- Advanced activities can charge an additional fee for public side registrations via adjustment
- Maintenance notes can be added to advanced activities for use in maintenance report
- All dates excluded on a pricing option are displayed on checkout if they're within the selected range.

Memberships

- Membership Card Printing- can be printed on demand from your office (Guide)- in your help files

Accounts

- There is a new select all option when editing advanced activity dates in an account's registration tab.
- Disclaimers can only be emailed for signature when not already signed (they match up to the account they're being emailed for only)
- Third gender (custom) option. Request your preferred option name for MyRec staff to set.

General

- A variety of text and graphical updates (ex. larger public checkout account credit button, change of General email subscription name) have been performed - for more information see the System Updates link on your management home page
- The MyRec.com website's about page has new mission/vision statements plus a new team photo.
- Demo Site- wipe July 1st
- Knowledge Base

- Misc Tab Overview changes

Tips and Tricks

- Embed PDF in program area - Example
- Embed Youtube Videos in text editor
  - These are located in your Help Files on management side

Reminders

- We have a Musco connection available to send your event schedule to ControlLink for lighting control
- Need receipt printers, card scanners, sneeze guards, or other equipment? Visit our POS portal
- Our Constant Contact partnership can give you a discount on email advantages

Help Us Help You Grow

- See what we're working on from Misc > Think Tank Issues.
- Request changes from Misc > Change Requests.
- Ask what others are doing in Misc > Discussion Board.
- View more updates by visiting our Twitter feed.
- We care about your feedback and would love your Facebook Review: https://www.facebook.com/MyRecDept/reviews/