



MDLIVE®



POWERED BY:

NORTH
IMPROVING THE LIVES WE TOUCH

Online Registration Process

44North's 24/7 physician access is provided to you by MDLive. You should **register** with MDLive and enter your medical history before you use the service, to ensure all will go smoothly when you need a consult.

Immediate registration is strongly encouraged to help your first consult go smoothly. No one likes answering basic health information when they or their dependents are sick.

Instructions:

1. Go to **www.MDLive.com/44North** and select "Activate Now"
2. Enter your First Name, Last Name, and Date of Birth, and click "Continue".
3. Enter your Primary Phone, Alternate Phone, Email Address, and Select a Username and Password.
4. Choose one of the Security Question options from the drop down box and provide the Answer.
5. To receive treatment and prevention tips by email from MDLive, leave the corresponding check box selected or deselect to opt out of emails, and then click "Continue".
6. You're in! You will receive an email from MDLive asking you to validate your email address.
7. Before you can request a consult, you will need to take a few minutes to fill out your health information. Click on "My Health" and then complete each of the sections for "My Health History", "My Behavioral Health History", "My Lifestyle", and "My Family History".
8. All dependents should appear under the registered user. Once you've registered, all dependents need to complete their activation and "My Health" information using the same steps as above. *If you do not see your dependents listed, please contact your HR Department.*
9. To request a consult for treatment after you have registered, please do so online from the portal or by calling (888) 548-4251.

Registration Checklist: Have this information on hand when registering:

Medications, PCP info, Health Conditions, Height/Weight, Allergies & Family History