

# WHAT IS LANGUAGE ACCESS?

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Community members of any language background have the right to meaningfully participate in civic life

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## YOU HAVE THE RIGHT TO:

- **Request interpretation**
    - The Language Line is a **free service** available to all residents as an immediate, over-the-phone interpreting service at **any** city location
    - An in-person interpreter can also be scheduled for a later time or date as well as for all city events
  - **Request Translation**
    - Request any document provided by the city be translated in your language.
  - **What to Say:**
    - I request Interpretation/ Translation services through the Language Access Program
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