

WHAT IS LANGUAGE ACCESS?

Community members of any language background have the right to meaningfully participate in civic life



YOU HAVE THE RIGHT TO:

- **Request interpretation**
 - The Language Line is a **free service** available to all residents as an immediate, over-the-phone interpreting service at **any** city location
 - An in-person interpreter can also be scheduled for a later time or date as well as for all city events
- **Request Translation**
 - Request any document provided by the city be translated in your language.
- **What to Say:**
 - I request Interpretation/ Translation services through the Language Access Program