



# STATUS UPDATE

OAKS • READING • LANCASTER • LOWER BUCKS  
MAY 8, 2020

## GENERAL COVID-19 STATEMENT:

COVID-19: Your safety is our top priority! For our upcoming sales we will follow current COVID-19 local health and government guidelines and adjust our procedures as needed to keep our community safe. We also realize we may be required to adjust the dates of our sale to be in line with current local regulations, so we thank you for your flexibility and patience as we navigate this time together.

## ARE YOU HAVING THE MAY 14-17 SALE IN OAKS?

Sadly, we are unable to continue with the rescheduled dates at this time. Montgomery County remains under "stay at home" orders and the Greater Philadelphia Expo Center is closed.

## WHEN WILL ALL OF THE SALES BE BACK?

While we are not sure of exact dates for the Spring/Summer sales, we have several scenarios in place which will enable us to proceed when counties move from "RED" to "YELLOW".

In addition to making plans to allow our sellers and shoppers to participate in person (when it's safe to do so), we are opening an online store which will provide you with essential items that you need NOW with contactless pick up. More details to follow!

## WHAT ARE YOU PLANNING TO DO TO KEEP FAMILIES SAFE?

Great question! We have been working with our team to make sure we are fully prepared to follow all state and local guidelines. Right now, we are expecting the following procedures to be in place:

- Social distancing—we are making our aisles wider to allow for safer passing
- Masks—we will be asking all shoppers, helpers & sellers to wear a mask
- Limiting the number of people at our sale at any one time—we will ensure that we are within guidelines for each facility and county
- Extra cleaning—per local guidelines, we will be cleaning surfaces regularly, and using outside vendors to assist in this process
- Other measures —include "sneeze guards" at each register, use of technology to manage the check out line, hand sanitizing stations, and encouraging "solo shopping"

## WILL THINGS EVER GET BACK TO THE WAY THEY USED TO BE?

We sure hope so! We know that these added measures are not easy. We fully support our local officials who are working hard to make our community as safe as possible. Rest assured that any and all efforts to return to a "normal" sale will take place once it's safe to do so.

PLAN FOR SPRING/SUMMER