

Why you can't afford to miss this

Cultural Competency/Health Literacy Training Program

A Nationally-Recognized Curriculum

The CCHL interactive workshop explores key concepts of the social determinants of health, health literacy, and cultural competency, with a focus on Long Island communities and populations.



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Communicate with Communities

This interactive training allows those serving the community to recognize the different cultures and backgrounds of their clients, become conscious of their own implicit biases, and understand how highlighting diversity in healthcare delivery can assist in client retention.

Data Driven

Four in-depth levels of evaluation, collected and analyzed by the Long Island Health Collaborative, produce outcome measures and actionable reports for the development of organizations' CCHL strategies.

Designed to Satisfy Mandates

The programmatic nature of the CCHL training can support organizations looking to meet requirements from New York State DOH, New York State Office of Mental Health Bureau of Cultural Competence, the Joint Commission, DSRIP, NCQH PCMH models, pay for performance measures, and other accrediting bodies.

This training includes,

A regionally-developed, county-specific curriculum

A self-sustaining training model, for continued in-house learning opportunities

The choice of virtual or in-person trainings, to suit your organization

Access to a host of online resources for trainers and trainees

Connection to the heart of CCHL advancement in the region, and all its partners

What would it cost you to miss out?



This program is offered for free

Thanks to the New York State Department of Health, DSRIIP + PHIP funding, and the strategic development of this curriculum, this program is paid for in full by the Long Island Health Collaborative, the Nassau Queens Performing Provider System, and the Suffolk Care Collaborative.



But what would it cost your organization to implement this program on its own?

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Program Development

Research and create interactive, locally relevant materials on cultural competency, health literacy, health disparities and unconscious bias.

\$8,000

Curriculum

Write training manual, resource toolkit, prework, instructors guides, etc.

\$3,500

Evaluation Plan

Develop a four-level evaluation plan, measuring reactions, learnings, behaviors, and results

\$1,500

Training Session Prep

Assemble a team to logically and physically practice and carry out a training session

\$1,000

Inaugural Training Session

Host the first training session, training no more than 30 participants with the CCHL curriculum

\$2,000

Training Materials

Includes printed curricula, tools for interactive portions, food, etc.

\$600

Each Training Refresher

Host annual session to convene Master Trainers, review and discuss data, analyze feedback, adapt and update program as necessary

\$1,000

Webpage Resource

Includes build out of web-based training pages, gathering resource material, hosting updated training material, and regular page maintenance

\$2,000

Trainer's Time

The value of time spent by an individual trainer to prep for and host a full-day training, based on a \$25/hr salary

\$400

An estimated value of **\$20,000**

Luckily, these costs are covered.

Sustaining region-wide progress in the field of cultural competence and health literacy is crucial to the delivery of healthcare in Queens, Nassau, and Suffolk Counties. And working collectively allows organizations to better serve their communities.

Start CCHL training in your org NOW

Contact the Long Island Health Collaborative to get started today.

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