



HOCKING VALLEY
Community Hospital

LEADING THE WAY TO A HEALTHIER COMMUNITY

MAR. 13, 2020

Weekly Update

Help prevent the spread of coronavirus



To the Citizens of Hocking and surrounding counties:

Hocking Valley Community Hospital continues to prepare to respond to the needs of the citizens of Hocking County. We follow guidance of the Ohio Department of Health, CDC and The World Health Organization. We also are working very closely with our local Health Department and following their guidance. Our main goal is to minimize the exposure of those in our community. If we find ourselves in the situation of having positive cases, we want to contain the possibility of spreading the virus.

The single most important thing you can do if you are sick - STAY HOME. Rest, hydration and treatment of symptoms (fever, cough, etc.) is the best treatment you can do (www.cdc.gov).

There is currently no vaccine to prevent coronavirus disease 2019 (COVID-19).

The best way to prevent illness is to avoid being exposed to this virus. The virus is thought to spread mainly from person-to-person.

- Between people who are in close contact with one another (within about 6 feet).

EVENTS CALENDAR

April 10: Blood Drive
HVCH Meeting Room

A blood drive will be held in the HVCH meeting room from 9 a.m. to 3 p.m. Call 740-380-8218 to schedule a time to donate.

SAVE THE DATE:
Foundation Golf Tournament
Friday, June 19, 2020

SAVE THE DATE:
Bids & Brews Benefit
Friday, August 7, 2020

SAVE THE DATE:
HVCH Foundation Jeep Run
Saturday, October 3, 2020

SAVE THE DATE:
Annual HVCH Holiday Affair

INSPIRATIONAL QUOTES OF THE WEEK

"Look up at the stars and not down at your feet. Try to make sense of what you see, and wonder about what makes the universe exist. Be curious."

— Stephen Hawking

Direct to You: From Julie Grow

Provider Based Clinics

As many of you are aware, in December of 2019, the hospital not only certified the Family Practice and Pediatrics offices as Rural Health Clinics, we also converted our Outpatient Surgery and Orthopedics offices to Outpatient Provider Based Clinics. This is a common model of practice for health systems both locally and around the nation and as with all things, there are pros and cons that surround this status change. However, when the hospital evaluated the switch, it was determined that the good far outweighed the bad for both the hospital and our community. It's important to understand not only the differences between Provider Based status and private physician practices, but also the "why" behind the change.



Julie Grow, CFO

than those of private physician based clinics. This ensures that HVCH provides the highest quality of service to our patients.

Next, by converting these clinics to Provider Based, once our 340B status is updated in July, any prescription that is written out of these clinics will be eligible to qualify for deep discounts. This could save patients hundreds of dollars in out of pocket expense, depending on their prescription and insurance plans. Unfortunately, with all things involving the government, this is a long process and one that could not be done all at once. We must first declare provider based status, then apply for the certification in April, to be certified effective in July. So while this is currently not a benefit to the patient, if all goes as planned (it does involve the government, after all), we should be able to qualify patients by the end of summer. Over the past 10 years, Americans have been subjected to a 40% rise in prescription drug cost. Declaring the clinics as Provider Based is one way HVCH can help patients contend with drug manufacturers to decrease overall out of pocket expense. On average, qualified 340B prescriptions are 25%-50% cheaper than non-340B drugs.

Finally, another major difference between private physician practice and

First, a "Provider Based Clinic" is a term used to describe clinics that are integrally part of a hospital. The staff working in the clinic, aside from the provider, are hospital employees and the clinics are held to the same high standard of quality as any other department in the facility. Provider Based Clinics are required to meet federal accreditation standards for hospitals, which are greater



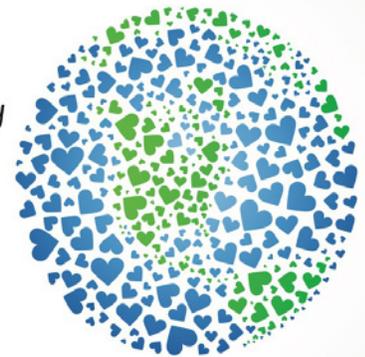
HVCH welcomes new employees

Hocking Valley Community Hospital welcomes the following new employees for the month of March (from left): Dana McClurg, Clinical Liaison; Amy Morris, RN, Inpatient Services; Maggie Johnston, STNA, Inpatient Services; and Pam Sullivan, Billing Specialist, Med Assist. Welcome!

CHINESE AUCTIONS CANCELED

The TWIG VI and TWIG II Chinese Auction fundraisers set for April 2 and April 8 at the Hocking County Fairgrounds have been postponed until a future date.

Ah,
kindness.
what a simple way
to tell another
struggling soul
That there is **love**
to be found
in this world.



A.A. Malee

HVCH Cafeteria Menu March 16-March 20

| MONDAY | TUESDAY | WEDNESDAY | THURSDAY | FRIDAY |
|----------------|---------------|-----------------|-----------------|-------------------|
| Manicotti | Hot Dog/Bun | Meatloaf | Baked Zucchini | Pizza Burger |
| Battered | Breaded | Battered Cod | Grilled Chicken | Macaroni & Cheese |
| Chicken Breast | Chicken Wings | Mashed Potatoes | Breadstick | Ranch Wedges |
| Honey Roasted | French Fries | Asparagus w/ | Mixed | Breaded |
| Potatoes | Fried Corn | Cashews | Vegetables | Zucchini |
| Peas | Broccoli | Cauliflower | Carrots | Green Beans |
| Zucchini | Spanish Rice | Beef Pot Roast | Bean w/ Ham | Broccoli |
| Breadstick | Tomato Soup | Soup | Soup | Chicken |
| Italian | | | Corn Muffin | Enchilada Soup |
| Wedding Soup | | | | |

DIRECT

provider based clinics is how the insurance companies reimburse for the service. While we know how Medicare and Medicaid process these claims, which accounts for about 80% of the care we provide, each private insurance company could process these claims in a different way. Unfortunately, the only way to know how each insurance company is going to process a claim is to submit one. We are then reaching out to the insurance providers to try to work out a way to ensure that the patient's out of pocket costs are not too greatly affected by the change. Even our own hospital employee insurance was not processing bills the way the contract was intended (which, by the way has been corrected). Some discussions have been successful, while others have not. One way the hospital is working with patients to assist with out of pocket costs is the financial assistance policy. A single person can make nearly \$58,000 and a family of 4 can make over \$100,000 per year and still qualify for a 25%-100% discount off their portion of the bill.

Healthcare billing is a confusing process and just when you think you have it all figured out, something changes at the federal level requiring providers to make adjustments to ensure they are paid for the care provide. As always, anytime a patient has a question about a bill, HVCH is happy to assist.

~Julie

New Director of Outpatient Clinics named

Jillian Kline has been named Director of Outpatient Clinics for Hocking Valley Community Hospital.

Jillian has been with Hocking Valley Community Hospital since 2014. She began her nursing career in home health, and then assisted living. She has been the coordinator of a 20-bed dementia care unit, and then the Assistant Director of Nursing for an 84-bed skilled facility.

She most recently served as our coordinator for our Specialty Clinic, managing day to day operations with wound care and pain management. She has a proven ability to increase efficiency in work flows, decrease patient wait times, and increase physician and staff satisfaction.

Jillian will begin serving in the role of Director of Outpatient Clinics effective March 16th, 2020. The clinics that will be reporting to Jillian are the Specialty Clinic, Outpatient Clinic, Orthopedic Office, and General Surgery Office. Please join us in welcoming Jillian to her new role.





HVCH Video Series




Check out our new video series to be posted to our Facebook and YouTube pages every week!

START YOUR CAREER WITH HVCH TODAY!

Apply @ www.hvch.org

- Licensed Practical Nurse (LPN) - Behavioral Health Unit - Part Time
- Maintenance Technician - HVAC - Full Time
- Medical Laboratory Technician/Medical Technologist (MLT/MT) - Full Time
- Medical Laboratory Technician/Medical Technologist (MLT/MT) - NIGHTS - Full Time
- Phlebotomist - Full Time
- Registered Nurse (RN) - Emergency Department - Full Time
- Registered Nurse (RN) - PRN/Contingent - Inpatient Services
- Registered Nurse (RN) - Special Care Unit/Supervisor - Full Time
- Respiratory Therapist - Contingent/PRN
- State Tested Nursing Assistant (STNA) - Full Time - Dayshift
- State Tested Nursing Assistant (STNA) - Part Time - Dayshift
- State Tested Nursing Assistant (STNA) - Part Time - Nights
- Student Intern - Healthcare Administration, Business Administration, or Human Resources (Unpaid)

VIRUS

- Through respiratory droplets produced when an infected person coughs or sneezes.

These droplets can land in the mouths or noses of people who are nearby or possibly be inhaled into the lungs.

Take steps to protect yourself

- Wash your hands often with soap and water for at least 20 seconds especially after you have been in a public place, or after blowing your nose, coughing, or sneezing.
- If soap and water are not readily available, use a hand sanitizer that contains at least 60% alcohol. Cover all surfaces of your hands and rub them together until they feel dry.
- Avoid touching your eyes, nose, and mouth with unwashed hands.

Avoid close contact

- Avoid close contact with people who are sick
- Put distance between yourself and other people if COVID-19 is spreading in your community. This is especially important for people who are at higher risk of getting very sick.

Take steps to protect others

- Stay home if you are sick, except to get medical care. Learn what to do if you are sick.
- Cover your mouth and nose with a tissue when you cough or sneeze or use the inside of your elbow.
- Throw used tissues in the trash.
- Immediately wash your hands with soap and water for at least 20 seconds. If soap and water are not readily available, clean your hands with a hand sanitizer that contains at least 60% alcohol.

Wear a facemask if you are sick

- If you are sick: You should wear a facemask when you are around other people (e.g., sharing a room or vehicle) and before you enter a healthcare provider's office. If you are not able to wear a facemask (for example, because it causes trouble breathing), then you should do your best to cover your coughs and sneezes, and people who are caring for you should wear a facemask if they enter your room. Learn what to do if you are sick.
- If you are NOT sick: You do not need to wear a facemask unless you are caring for someone who

VISITOR RESTRICTIONS AT HVCH

As you know, the Corona Virus is present in Ohio. Because of the desire to slow and eventually stop the spread of the virus, Governor DeWine has instituted several executive orders. One of those is in relation to limiting visitors. We certainly understand the importance a patient's friends or family have in the healing process; however, we also have an obligation to protect the safety and well-being of our staff and patients.

Hocking Valley Community Hospital has put the following restrictions in place effective immediately:

- **Visiting Hours** - HVCH visiting hours will be from 8:00am-6:00pm. All entrances other than the ED/UC entrance will be locked after 6:00pm.

- **Visitor Limitation** - At this time, we can only allow ONE VISITOR PER PATIENT PER DAY for patients in BHU, SCU, Med-Surg and Swing Bed. This is per the Executive Order of Governor DeWine.

- **Logging of Visitors** - Visitors will be required to check in at the nurse's station upon arrival to the department. The Executive Order mandates that we log the visitor's temperature and check for signs/symptoms of illness prior to going into the patient's room.

We understand the disappointment this will cause in family and friends not being able to visit with loved ones; however the hope is that these efforts will slow and quickly stop any further spread of the virus. The sooner the spread of the virus stops, the sooner the community can return to normal activities.

is sick (and they are not able to wear a facemask). Facemasks may be in short supply and they should be saved for caregivers.

Clean and disinfect

- Clean AND disinfect frequently touched surfaces daily. This includes tables, doorknobs, light switches, countertops, handles, desks, phones, keyboards, toilets, faucets, and sinks.
- If surfaces are dirty, clean them: Use detergent or soap and water prior to disinfection.



HOCKING VALLEY Community Hospital

OUR MISSION

To provide our community an unparalleled patient experience through world class service that is both compassionate and professional.

OUR VISION

To provide extraordinary care close to home now and into the future.

HVCH is a critical-access hospital located in the city of Logan, Ohio, which serves residents in Hocking and surrounding counties. With more than 325 employees, our staff is here to serve the residents and visitors of our Hocking Valley community through various ancillary and emergency care services. HVCH is Joint Commission accredited, and we offer a wide range of primary, acute, and rehabilitative services. We are pleased to provide 24-hour emergency services to our patients through our ER and Urgent Care. Additionally, our surgical center, rehabilitation center, physical therapy clinic, pain control and wound clinic, imaging, laboratory, cardiovascular/cardiopulmonary, sleep clinic, geriatric psychiatric, and oncology services are also available. We are proud of our facility. HVCH is affiliated with OSUWMC, improving healthcare services to the Hocking and surrounding counties in the areas of general surgery and orthopaedics. HVCH also is a part of the Ohio State Health Network.