



EI Programs and tools for Employers

Work sharing

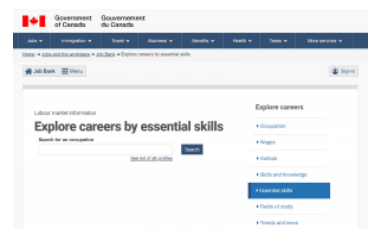
[Work sharing](#) is a program designed to help employers and employees avoid layoffs when there is a temporary reduction in the normal level of business activity beyond the control of the employer. The measure provides income support to employees eligible for Employment Insurance benefits who work a temporarily reduced work week while their employer recovers. Employees may participate in [training activities](#) while receiving EI-WS benefits.

The Government of Canada introduced [temporary special measures](#) that extend the maximum duration of Work-Sharing agreements from 38 weeks to 76 weeks across Canada for those businesses affected by the downturn in business due to COVID-19 and for the steel and aluminum sector.



Job Bank

Job Bank is Canada's national employment service, and the leading source of jobs and labour market information in the country. Employers can post job vacancies and find qualified candidates the [Canada Job Bank](#). Job postings are matched with job seekers profiles through Job Match and employers can review profiles and invite candidates to apply.



Working while on claim

Premium Reduction Program

Employer Contact Centre

Prepared by the
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Working While on Claim provisions help employees stay connected to the labour market. This program allows workers to receive part of their Employment Insurance (EI) benefits and all earnings from their job. This program may be an option for employees to consider if employers cannot recall their workforce at pre-pandemic levels.



The PRP enables employers who qualify relief on their EI premiums. If you provide your employees with a short-term disability plan and your plan meets certain requirements, you may be entitled to pay your Employment Insurance (EI) premiums at a rate that is lower than the standard employer rate of 1.4 times the employees' EI premiums.



For more information on Programs to assist employers across Canada may contact the Employer Contact Centre:

Hours of operation: **7:00 am to 8:00 pm, Eastern Time, Monday to Friday.**

Canada and the United States

- **Toll-free:** 1-800-367-5693
- **TTY :** 1-855-881-9874

Outside Canada and the United States

Telephone: 506-546-7569 (collect calls accepted)

Employer Inquiry Unit

Service Canada has created an inquiry unit for employers affected by COVID-19 that are seeking general information related to the Work-Sharing Program. Inquiries can be sent to [edsc.dgop.tp.rep-](mailto:edsc.dgop.tp.rep-res.ws.pob.esdc@servicecanada.gc.ca)

res.ws.pob.esdc@servicecanada.gc.ca



