

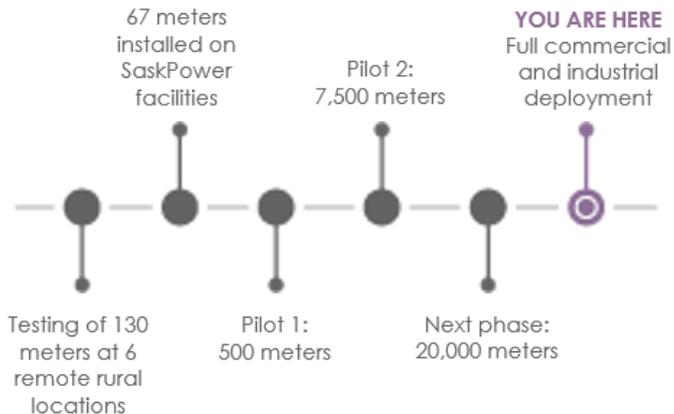
# Learn more about SASKPOWER SMART METERS

August 2020

## CURRENT STATUS

Since 2017, SaskPower has installed over 21,500 commercial smart meters. Building on this success, SaskPower is installing smart meters for all businesses in Saskatchewan by the end of 2021.

All customers who are on our list to get a meter as part of this phase will get a letter and phone call from SaskPower. Customers can choose to not receive one at this time.



## WHO GETS A SMART METER RIGHT NOW

**Small and medium businesses.** Any businesses that haven't already gotten a smart meter will receive them.

**Farmers.** Approximately 3,200 farm customers are eligible for the type of meter we're installing right now.

**Residential customers.** Approximately 1,100 are eligible for the meter type we're installing.

## BENEFITS OF A SMART METER

1. Access to detailed data about your power use. You can go online and use these details to find potential ways to lower your power bill.
2. No more billing estimates. Instead of sometimes getting bills based on estimates, you'll be billed for exactly what you use every month. This means no more estimated bills between meter reads.
3. No more meter reader visits. Smart meters send readings to us automatically.
4. More efficient service. We'll have better answers to your billing questions. In the future, smart meters will help us pinpoint the cause of an outage faster.

Visit [saskpower.com/smartgrid](https://saskpower.com/smartgrid) for more information.

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## FREQUENTLY ASKED QUESTIONS

### 1. WHAT IS A SMART METER?

A smart meter is a regular meter with a smart module in it. It automatically transmits how much power you're using. This module enables better data and unlocks benefits to you as a customer.

### 2. ARE SMART METERS SAFE?

Your safety is our top priority. That's why we've created strict standards for all smart meters installed in Saskatchewan. We also do extra testing to ensure they're quality meters we can stand behind, including performing in harsh weather and during high-voltage testing. We've had no issues with the 21,500 meters we've installed.

### 3. WHEN ARE YOU INSTALLING SMART METERS ON HOMES?

We expect residential meters to be ready by 2021. Stay tuned for an announcement when we're ready to start.

### 4. WHAT WILL IT COST ME?

Nothing! Smart meter installations are free of charge to our customers.

### 5. WILL THIS PROGRAM RESULT IN JOB LOSS?

There will be no job loss during this phase of the project. As we install more meters, the need for meter reading positions will eventually decrease, but we are working on a transition plan to align our workforce with the needs of the future.

### 6. WHAT WILL I EXPERIENCE DURING THE METER EXCHANGE PROCESS?

Most customers will experience a power outage during the exchange. This is so that we can complete the work safely. Most of our exchanges happen on weekdays between 8 a.m. and 4:30 p.m. If for any reason this would create a critical disruption for you, please reach out to us by calling 1-855-877-0975 to discuss options.

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