Telehealth, Digital, Virtual Services – 4/1/2020

Codes	Code Descriptor	Who	Medicare NF $ Nat'l	Tech	MCR Statute Telehealth?[1]	Where?
Medicare FFS Telehealth Visits	See attached list of Medicare Telehealth codes for 2020. For telehealth associated with COVID-19, use POS where live visits would have been and Modifier -95	Physicians/ NPPs Established Pt, but not audited for COVID-19	Various. Same as PFS. See your local fee schedule. Now paid at Non-Facility rate with POS 11	Audio/ Video/ Interactive—not waived, BUT may use an audio-video phone[2]	Yes	Can be in Pt Home, Waived--healthcare facility; AND, also waived. patient must be in HPSA Must use audio-visual interactive technology
G2010	Remote evaluation of recorded video and/or images submitted by an established patient (e.g., store and forward), includes interpretation with follow-up with the patient within 24 business hours, not originating from a related E/M service provided within the previous 7 days nor leading to an E/M service within the next 24 hours or soonest available	Physicians and NPPs	$12.27[3]	Recorded videos or images via technology	No	From technology that stores the data
G2012 Virtual Check In	Brief Patient Check In Not E/M for last 7 days or next 24 hours	Physician/NPP Established Pt Waived Patient initiates[4]	$14.80	Telephone, patient portal, two-way technology	No	Remote

[1] This means whether the service is Medicare according to the Medicare statutes and the list of these services changes annually with the Medicare Fee Schedule

[2] According to MGMA https://www.mgma.com/resources/risk-compliance/coronavirus-covid-19-what-medical-practice-leader

[3] All rates are non-facility National rates

[4] **VIRTUAL CHECK-INS:** In all areas (not just rural), established Medicare patients in their home may have a brief communication service with practitioners via a number of communication technology modalities including synchronous discussion over a telephone or exchange of information through video or image. We (CMS)

Codes	Code Descriptor	Who	Medicare NF $ Nat'l	Tech	MCR Statute Telehealth?[1]	Where?
99421-99423 E-Visit	Online digital evaluation and management service, for an established patient, for up to 7 days, cumulative time during the 7 days	Physician/ NPP Initiated by Established Patient Waived	$15.52 for 5-10 mins $31.04 for 11-20 mins $50.16 for > 20 mins	Secure online portal, email or via some other digital platform.	No	Remote
G2061-G2063 E-Visit	Qualified nonphysician qualified healthcare professional assessment and management service, for an established patient, for up to seven days	NPPs that cannot bill E/M. Not RNs or MAs. They only do assessments, not evaluations	$12.27 for 5-10 mins $21.65 for 11-20 mins $33.92 for > 20 mins	Online or via some other digital platform	No	Remote
99441-99443	Physicians/ NPPS who can bill E/M use these to perform phone evaluations for established patients w/ no E/M w/in 7 days and 24 hours later	Physician/NPP who can perform E/M Established Patient Waived	$14.44 for 5-10 mins $28.15 for 11-20 mins $41.14 for 21-30 mins	By Telephone	No	Remote
98966-98968	NPPS who cannot bill E/M use these to perform phone evaluations for established patients w/ no E/M w/in 7 days and 24 hours later	PTs, OTs, MSWs, etc Established Patient Waived	$14.44 for 5-10 mins $28.15 for 11-20 mins $41.14 for 21-30 mins	By Telephone	No	Remote
99446-99449	Interprofessional Telephone/Internet/ EHR Consultations – verbal and written report	Consultants	$18.41 for 5-10 mins $37.17 for 11-20 mins $55.58 for 21-30 mins $73.97 for >30 mins	Telephone, Internet, EHR	No	Remote
99451	Interprofessional Telephone/Internet/ EHR Consultations – written report ≥ 5 mins	Consultants	$37.53 for ≥5 mins	Telephone, Internet, EHR	No	Remote

expect that these virtual services will be initiated by the patient; however, practitioners may need to educate beneficiaries on the availability of the service prior to patient initiation

Codes	Code Descriptor	Who	Medicare NF $ Nat'l	Tech	MCR Statute Telehealth?[1]	Where?
99452	Interprofessional telephone/ Internet/electronic health record referral service, 30 mins, but can bill >15 mins	MD or other qualified health care professional doing the referral	$37.53 for 30 mins	Telephone, Internet, EHR	No	All sites of service

Disclaimer: This is our reading of the rules in April 1, 2020. This is not a substitute for reading the rules and coding guidelines or verifying codes with individual payers.