

Mission:

To protect, promote & improve the health of all people in Florida through integrated state, county & community efforts.



Ron DeSantis
Governor

Scott A. Rivkees, MD
State Surgeon General

Vision: To be the Healthiest State in the Nation

COVID-19 Information for Community Partners DOH-Collier

Clinical Services

- All DOH-Collier clinics are seeing clients by appointment only to provide essential public health services.
- Clients are screened for COVID-19 symptoms before entering DOH-Collier building

DOH-Collier Response Activities

- Operating a local COVID-19 phone bank available 9a - 5p, 7 days a week, **239-252-6220**.
- Providing drive up COVID-19 testing, by appointment only, in Naples and Immokalee. The phone bank staff conduct screening and facilitate appointment scheduling.
- Conducting COVID-19 surveillance, investigations, and contact tracing and monitoring.
- Monitoring long-term care facilities and submitting a daily situational report to state ESF-8.
- Leading the Collier County COVID-19 Joint Information Center (JIC) and coordinating media response including television, radio, and newspaper interviews, press releases, and public health messaging.
- Delivering public health COVID-19 messaging on social media, vehicle wraps and public-address broadcasting, and health education presentations to community partners.
- Co-leading Collier County Incident Management Team (IMT) with Collier County Emergency Management
- Coordinating community COVID-19 testing. May 2-5 in Immokalee. Other dates and locations TBA
- Monitoring the DOH-Collier general information email inbox, Info.DOHCollier@flhealth.gov
- Conducting IMT daily meetings.
- Communicating with and responding to Collier County Commissioners, city council members, and local government leaders and staff.
- Operating the Emergency Services Function eight (ESF-8) Health and Medical desk, 7 days a week, 8a-5p.
- Facilitating state sponsored mass testing event in Immokalee May 3-5, 2020.
- Monitoring hospital bed and ventilator status and distributing reports to stakeholders.
- Participating in Collier County stakeholder calls three days per week.
- Monitoring Florida DOH County Health Systems COVID-19 calls.

Important Phone Numbers

Description	Hours	Number
DOH-Collier COVID-19 Phone Bank --For people experiencing symptoms of COVID-19 or with general questions. Appointments for local testing are made via this number.	Daily, 9a - 5p	239-252-6220
State DOH COVID-19 Call Center	24/7	866-779-6121
DOH-Collier General Information Email	M-F, 8a - 5p	Info.DOHCollier@flhealth.gov
DOH-Collier COVID-19 Joint Information Center --For media and outreach inquiries	M-F, 8a - 5p	239-252-5332
DOH-Collier ESF-8 Desk --For local health and medical providers, including long-term care facilities	Daily, 8a - 5p	239-252-3691
DOH-Collier main number --For appointments for regular services and general information.	M-F, 8a - 5p	239-252-8200

Online Resources

DOH COVID-19 Response Page --This landing page links to many other available online resources.	https://floridahealthcovid19.gov/
DOH COVID-19 Data Dashboard	https://experience.arcgis.com/experience/96dd742462124fa0b38ddedb9b25e429
The Florida Channel COVID-19 Page --Governor DeSantis' press conference recordings and more	https://thefloridachannel.org/programs/coronavirus-covid-19/
Collier Television --DOH-Collier twice weekly, Monday and Friday, COVID-19 updates	https://www.youtube.com/channel/UC8SjMQsoy184ZEmFc-PWlpw
State of Florida 2020 Executive Orders	https://www.flgov.com/2020-executive-orders/
Florida Department of Emergency Management -- List of essential services and much more	https://floridadisaster.org/
Florida Department of Business and Professional Regulation (DBPR) --Complaints regarding Compliance with Executive Orders 20-71, 20-87, 20-91, 20-111, 20-112	http://www.myfloridalicense.com/DBPR/eo-complaints/
Opening Up America Again Guidelines	https://www.whitehouse.gov/openingamerica/
Centers for Disease Control and Prevention, COVID-19	https://www.cdc.gov/coronavirus/2019-ncov/index.html