

Over-the-Counter (OTC) items

We pay up to \$45 quarterly for the purchase of covered over-the-counter (OTC) items. You can order items in the OTC catalog as long as the total purchase price is equal to or less than \$45*.

This plan comes with a quarterly allowance for OTC medications and There is no coinsurance, copayment, or deductible for covered OTC items.

This benefit includes certain nicotine replacement therapies. The in-network provider must be used for covered OTC items.

For a complete list of covered items, please refer to the OTC catalog.

You may place up to three orders each quarter and are limited to up to nine (9) like items per quarter (every three months), with the exception of blood pressure monitors, which are limited to one per year. Orders cannot exceed your quarterly allowance.

Any unused allowance will not be rolled over into the following quarter.

Notes: You cannot pay out-of-pocket for the difference above your allowance.

The OTC limits apply to all orders including in-store/retail transactions, where available. Reimbursements are not allowed for this benefit.

Items purchased outside of the benefit are not covered or reimbursable.

Members cannot mail in their OTC order to Member Services.

Quantity limits may apply to select items.

OTC Vendor: OTC Health Solutions

Items may be ordered over the phone at 1- 833-331-1573 (TTY: 711) Monday-Friday 9 am-8 pm local time (except Hawaii) or

online at cvs.com/otchs/myorder to be shipped to your home.

You can place an order online 24 hours a day, 7 days a week (24/7).

Ordered items are for enrollee only.

Items can also be obtained at select participating CVS retail locations by presenting your member ID card at check-out.

You can use the store locator at cvs.com/otchs/myorder/storelocator to determine if there is a participating store near you.

Over-the-Counter (OTC) Kit

You will receive a one-time box of preselected over-the-counter (OTC) items.

You do not need to order the box, it will be mailed directly to you from CVS.

The kit will not be deducted from your quarterly OTC allowance.

There is no coinsurance, copayment, or deductible for the OTC kit.

The in-network provider must be used for the OTC kit.