



**HealthNet Bloomington Health Center
Welcomes New Patients**

Your Health. Our Passion.

There's a new healthcare provider in town: HealthNet Bloomington Health Center. Formerly Volunteers in Medicine (VIM), HealthNet Bloomington is a nonprofit, federally qualified health center, with a mission statement that could just as easily describe VIM: *To improve lives with compassionate health care and support services, regardless of ability to pay.*

For the first time, the clinic accepts most commercial insurances, Medicaid, Healthy IN Plan, and Medicare. We welcome all!

HealthNet Bloomington Health Center is closely monitoring the rapidly evolving COVID-19 outbreak. We are committed to protecting you, our patients and our communities. We are confident that it is safe to come to the clinic. Here is what we're doing to address patient safety.

1. HealthNet is not a testing site or a treatment site for COVID. If you need to see a medical provider, and do not have a personal doctor, **feel free to call HealthNet Bloomington Health Center: 812-333-4001**. Patients calling to schedule an appointment are screened over the phone by a nurse and referred, as needed. Due to the call volume you may need to leave your name and phone number and a nurse will return your call as soon as is possible.
2. For patients coming to the clinic, another screening will take place at the tent in the yard near the main entrance. Please do not bring anyone with you, unless you need them to assist you, as visitors are asked to wait in the car or outside to minimize the risk of exposure for them or the clinic staff. You must have an appointment to come to the clinic – there are NO walk-ins.
3. Telemedicine and virtual care have quickly become important tools in caring for patients during this crisis. Established patients at HealthNet Bloomington can schedule medical appointments using either tele-medicine or video-medicine. This approach is important to help provide routine care for patients with chronic diseases who are at high risk if exposed to the virus.
4. While COVID is the overriding focus right now, individuals are still faced with chronic conditions – diabetes, hypertension, asthma, allergies, colds, flu, and so forth – which also need ongoing care. For that matter, acute conditions, such as a sprained ankle, poison ivy, bee stings, also may need medical attention. Clinic personnel are taking every precaution to minimize potential exposure risk to COVID-19, so individuals can feel confident and safe coming to the clinic.
5. New patients must have one face-to-face appointment at the clinic before they can access remote appointments. The completed clinic renovation now allows us to use a separate entrance, offices, and exam rooms in a different wing of the building for people with no COVID-type symptoms. For people without insurance, our clinic navigators will help enroll you in whatever insurance plan for which you are eligible.

The HealthNet Bloomington Health Center is open from **8am-5pm Monday-Thursday and 8:00am-noon on Fridays**. Given the many school and daycare closures, we have temporarily suspended evening hours.

We are confident that we have a safe environment in which to serve both established and new patients. **To schedule an appointment, please call 812-333-4001**. HealthNet Bloomington Health Center: Your health. Our passion. We welcome you to our clinic.