Dear Families,

We are excited to introduce to you our dismissal app, **FetchKids** -- that will provide more secure dismissals and save time for teachers, staff, parents and neighbors. We require all parents to use the FetchKIds dismissal app. Created specifically for K-8 schools, the easy-to-use FetchKids app provides more secure student dismissals, cuts the pickup car line congestion and wait times. We invite you to install FetchKids on your mobile device.

FetchKids automatically informs school staff when parents are on their way for pick up and sends their estimated arrival time. Rest assured the school will not know your original location, as the app sends arrival time information only.

FetchKids also allows parents and guardians to designate authorized adults to pick up your child without numerous phone calls and verification steps.

Next Steps to Start Using FetchKids:

1. **Receive FetchKids Invitation via Email:**
    ○ One Primary Parent will receive an invitation to download and install FetchKids.
    ○ The invitation includes your registration information:
        i. Email address
        ii. cell number
        iii. PIN
    ○ If you are not able to complete registration, it means that the information on file at the school is different from the information you are entering. Please contact FetchKids or your school if you cannot complete registration.

2. **Account Set-Up**
    After you successfully complete registration take these steps:
    ○ Sign into FetchKids
    ○ Tap on Profiles
    ○ Add your photo to My Profile
    ○ Add your children's photos to Child Profiles
    ○ Add your vehicle info to Vehicle Profiles
    ○ If desired, invite other Authorized Adults to join your pickup team in Adult Profiles

3. **Start Using FetchKids!**
    ○ Start a pickup from the Dashboard.
    ○ Select one child or more
    ○ Tap Start Pickup
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For additional questions or support please feel free to contact our FetchKids representative Skye Van Raalte-Herzog: support@fetchkids.com

Please let us know if you have any additional questions or concerns.

FetchKids Additional Info:

1) FetchKids Security and Privacy Protocols:
https://fetchkids.com/fetchkids-security-and-privacy-protocols/

2) Parent Video: How to Use FetchKids - for Parents
https://us02web.zoom.us/rec/share/67ZqQzb6u7jnPkgfKUD3koekTdeyBAt7QlTpHjgaGc26BtixB3loEjLWVZGgBAs.5chbVyuQSRugYaKb

3) FetchKids Help Screens
You'll see these screens the first time you log into FetchKids. They are also always available in the app under Settings/Help
https://drive.google.com/file/d/1wFJ58LXXE2Tc73zopfPr2k2QdbI6jXoP/view?usp=sharing

4) FetchKids - How to Set Your Phone to Auto Update
Always run the latest version of FetchKids to assure best performance)
https://drive.google.com/file/d/1XYpU7hy97qMR-Kd6V2m8hOZ6WmGYFxuM/view?usp=sharing

5) FetchKids Location Permissions
Choose "Allow while using app" permission to turn on location services during pickups only. This permission turns on GPS (location services) to send your accurate arrival time to the school and also to show your vehicle on the map in your app - so you can see your route. The school does not see your vehicle on the map in the school app until you are within a mile of the school. Once the pickup is completed, location services are turned off and no location information is stored or saved. Sample screen:
https://drive.google.com/file/d/178ajF6E_m6J2fMx3Gb7TxoHu2thCVWST/view?usp=sharing

6) FetchKids Notifications
Go to Settings to choose how you want to receive notifications from FetchKids (email or push notifications - sample screen:
https://drive.google.com/file/d/11EqfJzHbIaqPjlJcEmpwhkN9d3uJ4iFX/view?usp=sharing