

# CARE CONNECT COMMIT



## 2017 ANNUAL REPORT

Lisner-Louise-Dickson-Hurt Home



Dear Friends,

We all know the importance of physical exercise and good nutrition in living a healthy life; we can't turn on the television or link to social media without being reminded to break a sweat, stop eating junk food, and quit smoking. But, more and more, research is demonstrating that ensuring our emotional and social well-being is just as important. In his book, "Younger Next Year," co-authored with one of his patients, Dr. Henry Lodge set out seven rules for living long and well. The sixth and seventh rules are the basis for this year's annual campaign: rule six is "care" and rule 7 is "connect and commit." Human beings are "hardwired" to be involved with and to care for one another. We need to connect and commit to our families, to our friends, and to others we may not even know personally but whose lives are important to us simply because they are part of the greater human community.

It's said that altruism is a biological need; giving back makes us happier and healthier. What a wonderful concept! The residents of the Home are so very fortunate to be the recipients of such selflessness as we count those of you reading this report among our strong base of supporters. So now we ask that you share with others the good news about how caring, connecting, and committing to a cause as worthy as that of the Home can help them live richer, more satisfying lives. Please make it one of your personal goals this year to tell at least one other person about the Home and its mission to low and modest income seniors of Washington, DC. Encourage someone to arrange a visit, to volunteer, or to make a donation that will help the Home to continue to make a difference in the lives of those for whom we care. According to the report Giving USA 2017, more than two-thirds of all money donated to charity last year came from individuals. Every dollar we raise helps to ensure that our legacy of service is secure. You are our champions and we are forever grateful for your continued financial support of the Home.

Sincerely,



L. Ward Orem, MA, LNHA  
CEO



Susan M. Hargreaves, MSA, LNHA  
Administrator



“Some people care too much. I think it's called love.

-WINNIE-THE-POOH  
(A. A. MILNE)

**CARE...** such a simple word, with such a profound impact when it is put into real action. To look after and provide for the needs of others is the deepest expression of our humanity. There was a recent letter in a newspaper advice column called “Feeling the Creepiness,” written by an individual who was “creeped out” because her neighbor often visited the aged and infirm. That letter generated a heart-felt response from a woman who herself volunteered in an assisted living facility. She wrote “These are not creepy, old people. They are parents... homemakers, business people, craftsmen and laborers... They are people with fascinating stories to tell and deep hunger for connection with other humans. I suggest ‘Creepiness’ reach out by accompanying her neighbor on her visits.” She signed her letter “Feeling the Love.” The residents of the Home are also parents, homemakers, business people, craftsmen and laborers. They are teachers, lawyers, painters, dancers, and so much more. Like the letter-writer, those of us privileged to care for them “feel the love” as we listen to the residents’ stories, laugh with them about the silly things they did as children, and share in their futures.



“The closest thing to being cared for is to care for someone else.”  
 –CARSON MCCULLERS

## LLDH HOME VISION & MISSION STATEMENT

We strive to be a champion for economically disadvantaged elders of DC, working to alleviate their hardships in a manner that recognizes their self-worth and promotes their dignity and independence. The mission of the Lisner-Louise-Dickson-Hurt Home is to provide extraordinary health and life care services to low and modest income seniors of the District of Columbia, empowering them to live their lives to the fullest.

## HIGHLIGHTS OF THE YEAR



Launched a new website



Received the Delmarva Foundation 2016 Committed to Excellence Award, one of only 5 nursing facilities in DC to be so honored



Brought the dietary/food service program in-house

**CONNECT...** it's easy to connect with the Home and its residents. If you or someone you know is looking for a forever home or needs short term rehabilitation services, call our Admissions Office and arrange for a tour. If you simply want to pay us a visit to experience our work in action, to stroll through our resident art gallery, or to see how donated dollars are put to use, then contact our Development Office and someone will gladly show you around. If you have a family member already residing at the Home, you can expand your personal involvement by becoming an active member of the Home's Family Council. All of our contact information can be found on our website at [www.lldhhome.org](http://www.lldhhome.org) and you can also follow us on our Facebook account.

Interestingly, some of our connections extend beyond DC and even the United States. Last year, the Home's Administrator was contacted by the DC Nursing Home Ombudsman about hosting a delegation from Singapore's Ministry for Health. The Ombudsman serves as an advocate for residents of all of the long term care facilities in DC. She had been approached by a representative of the federal Administration for Community Living (ACL) which focuses on meeting the unique needs of older adults, including sharing U.S. resources with its international counterparts. The Ombudsman turned to the LLDH Home as her first choice when advised that this delegation wanted to visit a local facility to learn more about how we provide medical, social, and other functional services to aging residents of the community. It was a great honor to be selected and, in November, the delegation... led by the Singapore Minister for Health...toured the Home and engaged with us in a thoughtful, open discussion about our mission of service to the city's elder poor residents. Subsequent to the visit, the Administrator received an email "thank you" from the representative of the ACL in which she described the Home as a "...wonderful jewel...in NW DC serving our most vulnerable."



“I've learned that people will forget what you said, people will forget what you did, but people will never forget how you made them feel.

-MAYA ANGELOU



Hosted a successful spring fundraiser and presented the Laura Lisner award to Michael P. Akin, President, Link Strategic Partners



Received excellent DC survey results for both our nursing facility and our community residential facility



Implemented a fully electronic medical records system

**COMMIT...** to pledge, to devote, to give, to dedicate your time, your talents, and, yes, your dollars to supporting the Home is the most tangible way you and others can help us in sustaining the vital work we perform. Donations can be made directly through our donor links on our website. You can choose to make a one-time gift or you can become a sustainer by setting up a monthly donation via a credit card. You can also include the Home in your estate planning by making a bequest directly to the Home. Every person can make a difference and no deed is too small to matter.

The Home has been particularly fortunate to have among its supporters a family who truly embodies the spirit of “care, connect, and commit.” Dr. James Brodsky was the Home’s Medical Director for over ten years, taking on this responsibility willingly while also maintaining his own private practice. He and his wife, Mindy, conceived the idea for an annual Easter celebration for the residents, a Home tradition that has been part of our community for decades and is funded directly by the Brodskys. Their son, Spencer, was just 6 months old when he attended his first Easter celebration at the Home. Since then, he has helped to coordinate the event, bringing in many volunteers from his undergraduate days at the University of Maryland. Their engagement could stop right there, but it doesn’t. The family personally attends these and other events, interacting with the residents and showing that they truly care. The Brodsky family not only gives of their time, but supports the Home through annual giving. They understand how acts of kindness and generosity can make life more meaningful, not only for all of the Home’s residents but for themselves as well.

So be a force for good. Feel an emotional connection. Give happily ever after. Make the Home a philanthropic priority. As we approach the 2017 holiday season and look ahead to 2018, it is our sincere hope that your commitment to the Home and its residents will enrich your lives now and in the years ahead. Come be a part of this journey to help us continue to provide the highest quality of care possible to so many deserving elder, poor citizens of Washington, DC.



“ Carry out a random act of kindness, with no expectation of reward, safe in the knowledge that one day someone might do the same for you.

–DIANA, PRINCESS OF WALES



Opened the Home’s new onsite ophthalmological clinic



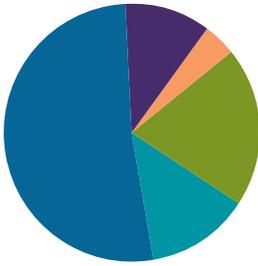
Received a 5-star rating from the Federal Centers for Medicaid and Medicare Services, the highest attainable, and was again recognized as one of the best nursing homes for 2016/2017 by “US News and World Report”



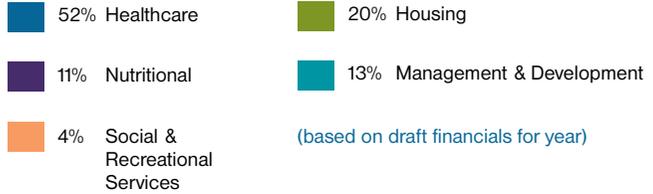
Introduced a sustainer giving program

## 2017 FISCAL YEAR

July 1, 2016 – June 30, 2017



### PROGRAM OPERATING EXPENSE



In fiscal year 2017, the Home spent over \$12,000,000 in fulfilling our mission of service to elders in need. During the course of the fiscal year, we touched the lives of nearly 200 seniors by providing them with the programs and supports noted in the above chart. The Home's annual income from all sources is never enough to cover all of our total expenses; typically, our operating deficit runs approximately \$2 million a year. Our focus must therefore remain on generating sufficient financial support from private and corporate foundations and from individuals such as yourselves to help reduce this deficit and ensure the sustainability of the Home for years to come. As you can understand, your gift truly makes a difference and is so deeply appreciated.

## BOARD MEMBERS

(As of July 2017)

### The Abraham and Laura Lisner Home for Aged Women

Matthew Frumin, President  
Patricia Johnson, Vice President  
Marnie T. Kagan, Treasurer  
Christine Hobbs, Secretary  
Robert Cooper  
Tom Dillon  
Barbara Ingraham  
Carolyn Nazdin  
Haydn Richards  
Christopher Tawa  
L. Ward Orem (ex-officio)

### The Louise Home (Affiliated 1976)

Philip O'Donoghue, President  
Philip Israel, Jr.  
Deirdre Parrot  
Virginia Pascoe

### The John Dickson Home (Affiliated 1985)

Terence W. Collins, President  
Arthur Elgin  
Jean Hartman  
Barbara Ingraham  
Patricia Johnson

### The Henry and Annie Hurt Home for the Blind (Affiliated 1993)

Terence W. Collins, President  
The Rev. Dr. William Hague  
Barbara Ingraham

### The Elizabeth R. Shoemaker Home (Affiliated 2006)

Terence W. Collins, President  
Stephanie deSibour  
Edward Dillon  
Margaret Eastman  
Barbara Ingraham  
Patricia Johnson  
Judith Martin

### Emeritus Board of Directors

Mr. David Povich  
Mr. B. Bernei Burgunder, Jr.  
Mrs. Eva Nash  
Mr. Matthew Tobriner  
Ms. Gretchen Wharton



Lisner-Louise-Dickson-Hurt Home  
5425 Western Avenue, N.W.  
Washington, DC 20015  
(202) 966-6667 [www.ildhhome.org](http://www.ildhhome.org)



# THANKS TO OUR GENEROUS DONORS

JULY 1, 2016 – JUNE 30, 2017

## FOUNDERS SOCIETY

\$100,000 & Above

The John Dickson Home  
The Henry and Annie Hurt Home  
for the Blind  
The Louise Home  
The Elizabeth R. Shoemaker  
Home

## SUNDIAL SOCIETY

\$25,000 – \$99,999

Philip L. Graham Fund

## VISIONARY

\$10,000 – \$24,999

The Ada & Albert Wibel  
Foundation  
Morris and Gwendolyn Cafritz  
Foundation  
Mr. and Mrs. Matthew Tobriner

## LEADER

\$5,000 – \$9,999

DC Commission on the Arts and  
Humanities  
Hamilton Insurance Agency  
Jeff Lubin Studio  
Mary & Daniel Loughran  
Foundation

## BENEFACTOR

\$1,000 – \$4,999

Advisory Neighborhood  
Commission 3E  
Bollinger Energy  
Bradley Arant Boult Cummings  
LLP  
Brightstar Communications, Inc.  
Carol Bugg  
Mr. and Mrs. Bruce Carlton  
Reverend Dessie Carter  
Cristita Conaco\*  
Cooper & Crickman, LLC  
EMS, Inc.  
Enginuiti, Inc.  
Ergo Solutions, LLC  
The Family Council of the Lisner-  
Louise-Dickson-Hurt Home  
Mr. and Mrs. Matthew Frumin  
The Graham Georgetown  
Zanette Gunn  
Mr. and Mrs. Scott Hargreaves\*  
Hertzbach & Company, P. A.  
Christine Hobbs  
P. Chrisman Iribe and Martha C.  
Holland  
Mr. and Mrs. Fred Horowitz  
Helena Johnson  
Mr. and Mrs. Jonathan Kagan  
Larry Kelley – Remedi  
SeniorCare  
Mr. and Mrs. Steven Kuhn  
David Leopold and Ashley  
Mattoon  
Charles Lewis  
LINK Strategic Partners  
Debra Lyle\*  
Chef Mario Mendoza  
Mrs. Eva Nash  
Mr. and Mrs. Joel Nazdin  
L. Ward Orem\*  
PEPCO An Exelon Company  
Mr. and Mrs. David Povich  
Radiation Physics, Inc.  
The Resident Council of the  
Lisner-Louise-Dickson-Hurt  
Home  
S. Kann Sons Company  
Foundation  
Marta Anne Schneider, MD  
Mr. and Mrs. James Simon  
Christopher Tawa and Barbara  
O'Hanlon  
Vincent Thomas  
Trio Caliente  
United Way of the National  
Capital Area  
Sam Woodall

## PATRON

\$500 – \$999

Mr. and Mrs. Brian Abel\*  
August Wine Group  
Mr. and Mrs. Michael P. Akin  
Christopher Alvear  
Bay City Pest Management  
Co., Inc.  
Margarita Benitez  
Capital Caring  
Capital Hill Hotel  
Chateau O'Brien  
Mr. and Mrs. Robert Cooper  
Althea Degree  
Destination DC  
Mr. and Mrs. Tom Dillon  
Mr. and Mrs. Stephen Dowd  
Lisa Finn and Michael Roy  
Susan Finnegan  
Mr. and Mrs. David Gichner  
Patricia Hagans  
HPSI Purchasing Services, LLC  
Jackson and Campbell, P.C.  
Desiree Johnson  
KeyBank Foundation  
Mr. and Mrs. Louis Kleiman  
Mr. and Mrs. Alan Ladwig  
Mr. and Mrs. Christopher Lerner  
Miranda Levin  
Lord and Taylor  
Randy Milby  
Mr. and Mrs. Adrian Morchower  
Clarence Newby  
Payroll Network, Inc.  
PharMerica  
PointClickCare  
Lisa Rajah\*  
Anne Rogers\*  
Lisa Smith  
David Stahl and Ginny Gibson  
George Taler, MD and Cyndy  
Renoff  
RolandMarie Turner  
Winfred Turner  
Mr. and Mrs. Joseph Voith  
The Washington (DC) Alumni  
Chapter of Kappa Alpha Psi  
Fraternity, Inc.  
Mary Welter  
Mr. and Mrs. Joseph Witcher

## FRIEND

Up to \$499

Mr. and Mrs. Mark Acton  
Suzanne Ahern  
Nizam Ali  
Altrusa Club of Washington, DC  
Stephanie Amagnana  
Amazon Smile  
Sonia Angus\*  
Aquagy Watersolv, Inc.  
Arena Stage  
Avalon Theater  
Debra Bacon  
Paula Barrie  
Elizabeth Baudhium  
BCC Beauty Salon  
Mr. and Mrs. David Beck  
Kathy Beckwith  
Bethesda Jazz and Supper Club  
Billy Martin's Tavern  
Luis Blandon  
Bloomingdale's  
Blue 44 Restaurant and Bar  
Blues Alley  
Commissioner and Mrs. Joseph  
Bowser  
Patricia Brannon  
Donnell Brown  
Mr. and Mrs. Bill Buchanan  
Mr. and Mrs. B. Bernei  
Burgunder, Jr.  
Thomas Burton\*  
Rita Butler-Trewick  
Capital Teas  
Carolina Kitchen  
Florena Carter  
Chef Geoff's Lia's  
Walter Clinton, Jr.  
Clyde's Restaurant Group  
Mr. and Mrs. Chris Collar\*  
Collins Elevator Service  
Colonial Parking  
Jason Cross  
C. A. Cunningham  
Clifton Cunningham\*  
Mr. and Mrs. Donato  
D'Agostino, Jr.  
Mr. and Mrs. John Davis  
Sallie Davis  
DC Brau  
Suzanne Dean\*  
Mr. and Mrs. Donald Dell  
Stephanie deSibour  
Mr. and Mrs. Mike Dorsey  
Hazel Dos Santos\*  
Dumbarton Oaks Gardens

Joan Dunn\*  
 Margaret Eastman  
 Mr. and Mrs. Arthur Elgin  
 Entertainment Cruises,  
 Washington DC  
 Ann Evans  
 Shauna Farrington  
 Mr. and Mrs. Jim Finkelstein  
 Beth Fluto  
 Folger Theater  
 Mr. and Mrs. Tom Fox  
 Mark George\*  
 Mr. and Mrs. Reginald Gerig  
 Giant Food  
 Laurence Gold and Suzanne  
 Slater  
 Anna Greene\*  
 Edmond Greene  
 Mary Gross  
 Mr. and Mrs. Richard Gunn  
 Mr. and Mrs. Barry Haase  
 Mr. and Mrs. Brice Halbrook  
 Lisa Harfoot\*  
 Mr. and Mrs. Kenneth Hargett  
 Mr. and Mrs. Mark Hargreaves  
 Historic Rosemont Manor  
 Lois Hochhauser  
 Steve Holmer  
 Mr. and Mrs. Quinton Hood  
 Sheryll Hunt\*  
 Sandra Hutchinson  
 Mr. and Mrs. Albert Ingraham  
 Mr. and Mrs. Stephen Ingraham  
 Insight Therapies  
 Philip Israel, Jr.  
 Richard Jackson  
 Laurence Jarvik and Nancy  
 Strickland  
 Anetta Johnson\*  
 Mr. and Mrs. Leonard Johnson\*  
 Quinnatt Jones  
 Sydney Jones  
 Aideane Josephs  
 Judith Karo  
 Mr. and Mrs. Peter Keeley  
 Marlena Keenan\*  
 Randall Kelly  
 Mr. and Mrs. Vaughn Kimbrough  
 Donald Kirouac  
 Carol Klinger  
 Kathleen Klink  
 Mr. and Mrs. Bryan Kurtz  
 Pearlbea LaBier  
 Landmark Theaters  
 Katherine Leithead  
 Joe Lilek

Lincoln Financial Group  
 Dorian Lipscombe  
 Lisner-Louise-Dickson-Hurt  
 Home Board of Directors  
 Lisner-Louise-Dickson-Hurt  
 Home Resident Art Program  
 Lisner-Louise-Dickson-Hurt  
 Home Staff  
 Jennifer Lowery-Bell  
 Mr. and Mrs. Frank Lundblad\*  
 Maggiano's  
 Magruder's of DC  
 Raya Mahabir  
 William Coyle and Sheila Maher  
 Erin Marovelli  
 Megan Mattero\*  
 Laura Mayo  
 Brian McCarthy  
 Michael David Winery  
 Patricia Mirsky, RN, MSN\*  
 Monument Fine Wines  
 Patricia Murray  
 The Honorable and Mrs. James  
 Nathanson  
 National Museum of Women in  
 the Arts  
 Mr. and Mrs. Patrick Nichols  
 Edith Njofri\*  
 Northwest Neighbors Village  
 Adaku Nwadigo\*  
 Keely O' Brien  
 Jacqueline Palmer\*  
 Maureen Parker  
 Deirdre Parrot  
 Mr. and Mrs. Peter Parshall  
 Glenda Partee  
 Barbara Patterson  
 Peacock Cafe  
 Mr. and Mrs. John Pettis  
 Gayle Pinderhughes  
 Jonathan Plater\*  
 Mr. and Mrs. Michael Prentiss  
 Dana Prinkey\*  
 Perry Redd  
 Austine Rice  
 Haydn Richards  
 Nathalie Richardson  
 Monica Richmond\*  
 Mr. and Mrs. Victor Rosenberg  
 Jacqueline Saint-Amour\*  
 Carol Schwartz  
 Isata Sesay\*  
 Douglas Shaw  
 Susan Sloan  
 Sloans & Kenyon Auctioneers  
 and Appraisers  
 Robert Snyder

Sonoma Restaurant & Wine Bar  
 Nicole Spinner  
 The Honorable and Mrs. Walter  
 Stadler  
 Station 4 Restaurant  
 Mr. and Mrs. Dennis Stotlemeyer  
 Leah Talley and C. Fletcher  
 Kea Taylor  
 The Phillips Collection  
 The Washington Nationals  
 Alfreda Thomas  
 Veronica Todd  
 Matthew Trainum  
 Tudor Place  
 Kimberly Turner  
 Mr. and Mrs. John Valanos  
 Jennifer Verch  
 Solanges Vivens  
 Mordecai Walfish  
 Deborah Walker and Larry  
 Harvey  
 Sandra Walker  
 Washington Capitals  
 Washington Redskins  
 Jacqueline Washington  
 Bill Whitman  
 Doreen Williams\*  
 Ethel Williams  
 Patricia Winston  
 Jon Wiseman, MD  
 Megan Wood  
 York Flowers

*A special thank  
 you to all of our  
 in-kind donors*

## TRIBUTE LISTINGS

### In Memory of

**Emita Nelson**  
 Leah Talley and C. Fletcher

**Ruth Boyd**  
 Ann Evans

**Maureen Brannon Marceron**  
 Patricia Brannon

**Marie Louise Brannon**  
 Patricia Brannon

**Clarence Carter**  
 Reverend Dessie Carter  
 Mary Gross  
 Mr. and Mrs. Albert Ingraham  
 Richard Jackson  
 Quinnatt Jones

**Pearline Chisom**  
 Mr. and Mrs. Joseph Witcher

**Guy Dubois**  
 Mary Welter

**Hattie Ellis**  
 Ethel Williams

**Gary Gunn**  
 Mr. and Mrs. Richard Gunn  
 Zanette Gunn  
 Glenda Partee

**Lillian Johnson**  
 Patricia Hagans  
 Desiree Johnson

**Howard Kurtz**  
 Mr. and Mrs. Bryan Kurtz

**Louis "Buddy" Orem**  
 Marjorie Orem

**Winnie Patterson**  
 Barbara Patterson

**Dr. James Pinderhughes**  
 Gayle Pinderhughes

**Thomas J. Spinner**  
 Nicole Spinner

**Mary Sutton**  
 Helena Johnson

**Gladys Torres**  
 Mr. and Mrs. Reginald Gerig

### In Honor of

**Sue Hargreaves**  
 Mr. and Mrs. Alan Ladwig  
 Mr. and Mrs. Christopher Lerner

**Polly King Evans**  
 Laurence Jarvik and Nancy  
 Strickland

**L. Ward Orem**  
 Mr. and Mrs. Mark Acton

**Mr. and Mrs. Matthew Tobriner**  
 Mr and Mrs. James Simon

\*current or former employee