THE NEW YORK O&P COMMUNITY

NEEDS YOUR HELP



Do you have any equipment to help you move, work, or live in your home, things such as bracing for arms, legs, spine, head, artificial limbs, walkers, canes, wheelchairs, nebulizers, oxygen, or dressing aides, beds, lifts, and commodes? If you receive any of these items through a Medicaid plan, do any of these apply to you:

- **I can't get the item I need.**
- **The item I am able to get doesn't meet my needs.**
- **It takes me too long to get the item I need.**
- **The item I get breaks often so I can't use it.**
- **I can't find a provider to get me what I need.**

Did you know that you can make a complaint directly to the New York Department of Health about these concerns?

ENGLISH

Scan the QR code to email the New York Department of Health to help address your issues.

Check with your provider about which Medicaid plan you have.

SPANISH

YOUR VOICE HELPS MAKE A DIFFERENCE!