



News Release

HelpSeeker - Linking Residents to Services in the Tri-Region

This week, Parkland County, the City of Spruce Grove and Stony Plain Family and Support Services (FCSS) are launching a new free app to support residents in our communities. This is especially needed in this uncertain time of COVID-19. Tri-Region residents, looking for local services, can now use the mobile [HelpSeeker](#) app to search for local organizations offering programs, services and supports.

“Helpseeker is all about connecting those in need with the right service at the right time,” states Travis Turner, Co-Founder and Chief Operating Officer of Helpseeker Inc, based out of Calgary, Alberta.

Over 100 communities across Canada currently use Helpseeker to help their residents connect to services in their area. Helpseeker is updated in real-time providing accurate and timely information on services. Examples of supports including mental health supports, social services, crisis helplines, recreation services, food delivery services and most importantly at this time, COVID-19 related resources.

Helpseeker will also help our service providers by providing insight into community needs, identifying gaps and potential partnerships in service delivery to improve our community’s health and wellbeing.

“Our region has so many passionate service providers who are actively working to keep our community healthy and strong during this time,” states Lisa Gilchrist, Director of Stony Plain Family and Community Support services. “Helpseekers is a great new tool to help our residents and service providers connect.”

The app can be downloaded from the [App Store](#) or [Google Play store](#) on any iOS or Android device. The tool can also be [viewed online](#).