

Dana's Directors Report

May 2022



I want to extend a heartfelt thank you to everyone who participated in Oakland Community Health Network's (OCHN) Three-year Strategic Plan Needs Assessment. Your input regarding the delivery of public mental health supports in Oakland County helps guide all decisions that impact the lives of people.

I am also happy to report there was a 42% increase in responses over last year's needs assessment, and that the group who answered survey questions most often was individuals who receive services. Keeping their voices first in all program-related conversations is a priority of OCHN's Board, leadership, and staff.

Other data gathered from the assessment was recently shared during OCHN's, May Committee of the Whole meeting. The presentation, which can be viewed on OCHN's website, provided valuable insight into areas of improvement and satisfaction.

This includes statistics that show 80% of persons served report Direct Support Professionals (DSPs) are supportive of their needs. Ninety-five percent of DSPs report they are treated with respect in their position as caregivers. This valuable information highlights the critical need for ongoing efforts to recruit and maintain the direct care workforce.

Additional priority areas noted in the assessment include enhanced crisis response for children and families; physical and mental healthcare integration; and transportation. All of which are currently being discussion by OCHN's leadership team during the strategic planning process.

Opportunities for further public comment will be made available in July of this year when the draft strategic plan is released for review. I encourage you to remain engaged, as well as recognize the key role you play in shaping OCHN's service delivery system.

Sincerely,

Dana Lasenby,

OCHN'S Mission

Inspire Hope | Empower People | Strengthen Communities

Always putting people served first, ongoing review and continuous quality improvement to internal standard operating procedures and process, including investing in the OCHN workforce, branding, and highlighting community impact!

OCHN's STRATEGIC PRIORITIES

- Enhance and Expand Access to Non-emergent and Crisis Services
- Integrated Behavioral Health Care
 - Behavioral Health Home (BHH)
 - Certified Community Behavioral Health Clinics (CCBHC)
 - Complex Care Coordination
- Improved System of Care for Children & Families
- Provider Relations & Value Based Outcomes
- Workforce Development for:
 - Direct Service Professionals (DSP)
 - Direct Care Workers (DCW)
 - Licensed Clinicians

Access to Public Mental Health Services Overview

Respond to community request for public mental health services, including eligibility determination as of April 30, 2022:

- Total phone calls to OCHN Access: 3,930
- Total phone screens: 599
- Urgent Requests (need to be seen within 24 hours): 205

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Reason for Call to OCHN Access	As of April 30, 2022
ABA and SED	4
ABA and IDD	5
ABA only	18
Adult Services	386
Adult Treatment Court (ATC)	8
Age 0-6	66
Children Services / Serious Emotional Disabilities (SED)	182
Counseling Only	62
Foster Care	4
Intellectual / Developmental Disability	41
Inpatient Mental Health	16
Other	377
Outpatient Substance Use Disorders (SUD) Services	51
Psychiatry Only	40
Serious Emotional Disability Waiver (SEDW)	7
SUD Services	242
SUD / Priority Population	50
Veteran Navigator	4

Oxford Response Update:

Access and crisis calls received directly related to the Oxford incident in April 2022: 5

Approximate Number of persons served during crisis response events to date: 2,300

Number of persons who have applied for the insurance co-pay benefit: 113

OCHN met with its provider network to discuss ongoing support for the Oxford community crisis. Common Ground, Easterseals Michigan, and HONOR Community Health met with leadership and reported on school-based mental health programs and the launch of the Resiliency Center being funded by the Department of Justice Victims Assistance. Information about the mental health supports in Oxford are available on the [Oxford School website](#) and the new ["All for Oxford" Resiliency Center Website](#).

Persons Served Report for April 2022:

Adults with Serious Mental Illness:

	# Adults Served	CNS	TTI	ESM	% Increase/ Decrease
Current Month	8,695	3,384 Ser	1,423	3,888	.02% decrease
Year to Date	1,001	3,775	1,632	4,691	

Individuals with Intellectual and Developmental Disabilities:

	# Children Served by MORC	#Adults Served by MORC	CLS-OC Adult	CLS-OC-Children	% Increase/Decrease
April 2022	331	2655	734	129	.38 % increase
Year to Date	344	2740	135		

Children's System of Care:

- Serious Emotional Disturbance

	# Youth Served	ESM	OFS	Oakland Schools Wraparound	% Increase / Decrease
Current Month	1,757	1,261	496	OFS – 24 Easterseals – 62	1.9 % increase in HB & outpatient
Year to Date	2,243	1,625	618	OFS – 30 Easterseals – 91	

- Autism Spectrum Disorder

Core Provider Agency	0 – 6 years	7 – 21 years	Total
Community Living Services, Inc.	20	45	65
Easterseals Michigan	124	62	186
MORC	58	122	180
Oakland Family Services	1	9	10
Total	1	0	1

Autism New Referral and Diagnostic Evaluation Data	
	April 2022
New Autism benefit referrals:	28
Initial Diagnostic Evaluations completed*:	17
Record Reviews Completed	6
Diagnostic Re-evaluations Completed	6
Number of individuals found eligible for Autism Benefit Services	10
Number of individuals found ineligible for Autism benefit services	7

Substance Use Disorder Treatment:

Newly Admitted for SUD Support	Increase / Decrease	Medication Assisted Treatment	Residential Treatment	Women's Specialty Services
261 Individuals	8.7% Decrease from the previous month.	21 Individuals	97 Individuals	7 Individuals

Vaccination Information / COVID-19 Data

Vaccination Information / COVID-19 Data	# Persons Eligible & Open for Services	Received First Dose	Fully Vaccinated	% Fully Vaccinated	Received Booster	% Fully Vaccinated w/Booster	% Persons open w/ Booster
Total Persons Receiving Vaccine	16,831	8,297	7,691	45.75%	3,460	44.00%	20.56%
Individuals with Intellectual /Developmental Disabilities	4,036	2,739	2,604	64.52%	1,450	55.68%	35.93%
Adults with Mental Illness (MI)	9,554	4,953	4,566	47.79%	1,925	42.16%	20.15%
Children with Serious Emotional Disturbance (SED)	1,841	605	521	28.30%	85	16.31%	4.62%
Person receiving SUD Services (may include persons counted above)	1,400	480	451	32.21%	115	0.25%	8.21%

Total Persons Served Lost to Covid as of April 30, 2022: 48

Month	Persons Served Tested Positive for COVID-19
April 2022	28
March 2022	15
February 2022	37
January 2022	353
December 2021	194