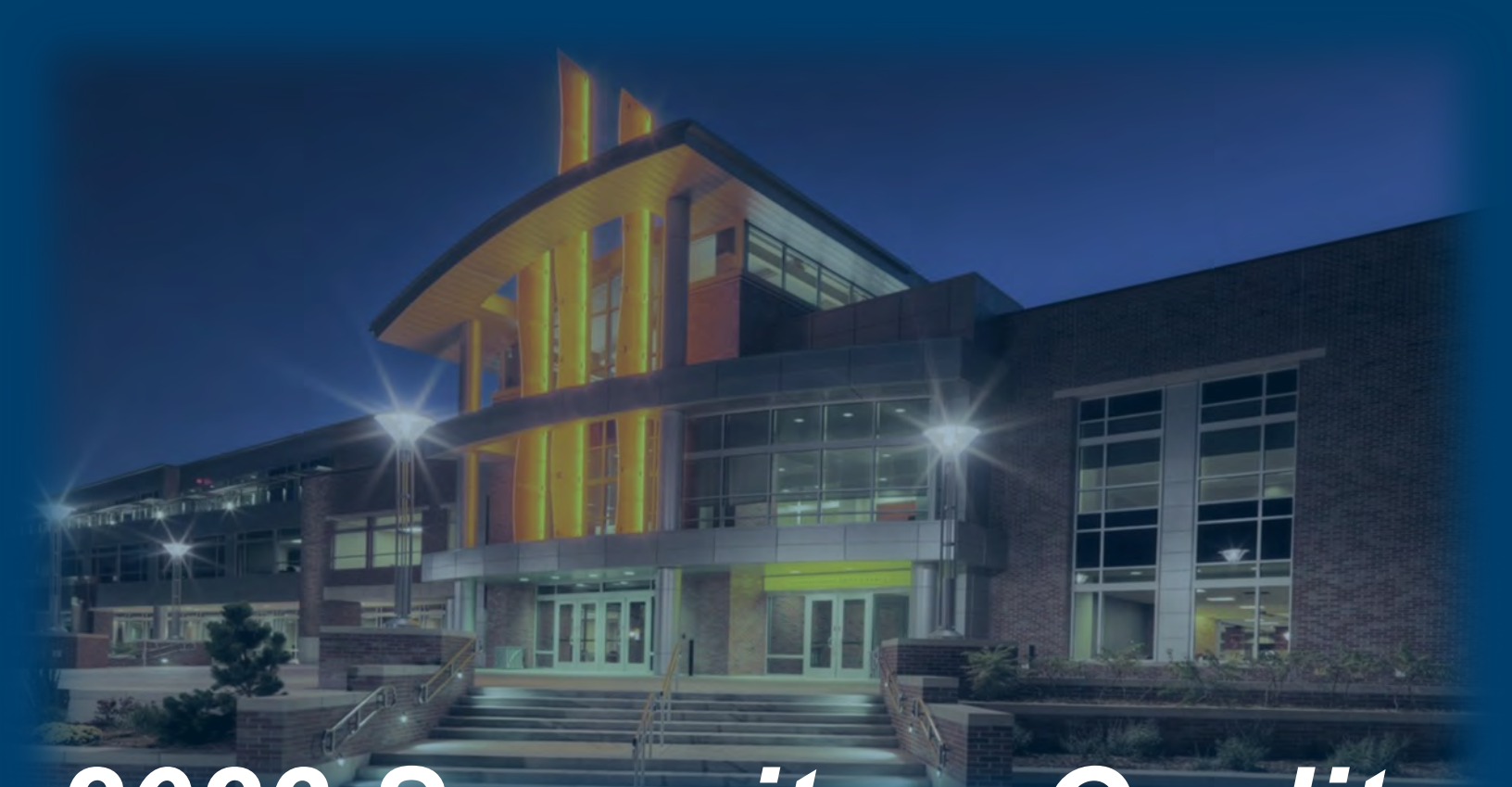

2023 Summit on Quality

August 24th, 2023

Wichita State University
Rhatigan Student Center

Audience
Clinicians, Nurse Leaders, Hospital and Clinic Leaders, Infection Preventionists, Pharmacists and Quality Leaders

Register Here

Registration Cost $150: Includes lunch and CNE*

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Agenda

8:30 to 9:00 a.m.	*Registration*
9:00 to 9:15 a.m.	*Welcome and Introductions, Malea Hartvickson*
9:15 to 10:15 a.m.	*Morning Keynote Address, Lisa Goodman-Helfand* *Preventing and Responding to Patient Harm*
10:15 to 10:30 a.m.	*Break*
10:30 to 11:30 a.m.	*Morning Breakout Sessions:*
	Breakout A: Project Firstline Escape Room, Cassandra Stevenson
	Breakout B: Transforming the Kansas Community Mental Health System: Implementing the Certified Community Behavioral Health Clinic Model, Michelle Ponce
	Breakout C: SDOH Data: What's the value to payers, health systems and communities? Virginia Barnes
11:30 to 11:45 a.m.	*Break*
11:45 to 1:00 p.m.	*Lunch and Leadership in Quality Awards, Malea Hartvickson*
1:00 to 1:15 p.m.	*Break*
1:15 to 2:15 p.m.	*Afternoon Breakout Sessions:*
	Breakout A: Project Firstline Escape Room, Cassandra Stevenson
	Breakout B: Using HIE to Reduce Care Fragmentation across Transitions of Care, Liz Warman and Rhonda Spellmeier
	Breakout C: Square One: Jump Starting your Antibiotic Stewardship Program, Dr. Kellie Wark
2:15 to 2:30 p.m.	*Break*
2:30 to 3:30 p.m.	*Afternoon Keynote Address, Nate Regier* *Compassionate Accountability: A Catalyst for More Energy and Better Outcomes in Heath Care*
3:30 to 3:45 p.m.	Closing Comments, Malea Hartvickson

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Session Objectives

Welcome and Introductions: Malea Hartvickson

Objectives:

- Identify trends in health care quality and patient safety
- Summarize KHC's current technical assistance programs for clinics and hospitals in patient safety and quality improvement

Morning Keynote Address, Lisa Goodman-Helfand: Preventing and Responding to Patient Harm

Objectives:

- Illustrate the relevance of provider collaboration, quality initiatives, and blame-free culture
- Assemble medical professionals and administrators in analyzing their empathic approach to patient care and the role it plays in patient outcomes and safety.

Morning Breakout Sessions:

Breakout A: Project Firstline Escape Room, Cassandra Stevenson

Objectives:

- Identify the basic principles of Project Firstline to health care workers.
- Demonstrate a train-the-trainer experience to assist with implementing the training and education opportunities of Project Firstline in health care facilities.
- Demonstrate an Escape Room activity for health care workers to navigate through infection control sce-narios to identify and define correct hand hygiene, source control, PPE, and cleaning and disinfection.

Breakout B: Transforming the Kansas Community Mental Health System: Implementing the Certified Community Behavioral Health Clinic Model, Michelle Ponce

Objectives:

- Examine the current community mental health system in Kansas.
- Recognize how the implementation of the Certified Community Behavioral Health Clinic model will broaden the scope and timeliness of service currently provided by community mental health centers.
- Identify opportunities for local health providers to partner with Certified Community Behavioral Health Clinics to ensure of the provision of integrated care.

Breakout C: SDOH Data: What's the value to payers, health systems and communities? Virginia Barnes

Objectives:

- Identify the tools that clinics and hospitals can use to collect SDOH.
- Identify the value that SDOH data brings to payers, health systems and communities.

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Session Objectives

Lunch and Leadership in Quality Awards, Malea Hartvickson

Objective:

- Recognize opportunities to model best practices in quality improvement and patient safety in clinics, hospitals and other health care settings across Kansas.

Afternoon Breakout Sessions:

Breakout A: Project Firstline Escape Room, Cassandra Stevenson

Objectives:

- Identify the basic principles of Project Firstline to health care workers.
- Demonstrate a train-the-trainer experience to assist with implementing the training and education opportunities of Project Firstline in health care facilities.
- Demonstrate an Escape Room activity for health care workers to navigate through infection control scenarios to identify and define correct hand hygiene, source control, PPE, and cleaning and disinfection.

Breakout B: Using HIE to Reduce Care Fragmentation across Transitions of Care, Liz Warman PA-C and Rhonda Spellmeier

Objectives:

- Describe transitional care management (TCM), including workflow, documentation requirements, billing codes and best practices.
- Discuss rationale for implementing TCM and common barriers to implementation.
- Demonstrate tools available through health information exchange that can enhance TCM workflows.

Breakout C: Square One: Jump Starting your Antibiotic Stewardship Program, Dr. Kellie Wark

Objectives:

- Discuss the current state of Kansas' antibiotic stewardship programs
- Design and implement evidenced based clinical practice guidelines
- Examine ways programs can develop practical and targeted stewardship interventions
- Identify and provide available resources and tools to improve and track antibiotic use

Afternoon Keynote Address: Nate Regier, "Compassionate Accountability: A Catalyst for More Energy and Better Outcomes in Heath Care "

Objectives:

- Examine the research on the positive impact of compassion in health care.
- Recognize how compassion and accountability are complimentary.
- Describe five common myths about compassion that hold people back from greater connection and impact.
- Describe the three switches of The Compassion Mindset and how to turn them on through your behavior.

Closing Comments, Malea Hartvickson

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2023 Summit on Quality Speakers

Lisa Goodman-Helfand

At the age of ten, Lisa was diagnosed with an autoimmune disease, scleroderma. Since that diagnosis, the quality of patient care she has received has varied greatly. Lisa believes that a strong factor in patient outcomes hinges on the relationships established between patients and those in the health care industry. Her work offers a different lens in which to view the ever-changing health care landscape and result in a deeper understanding of how every facet of health care influences the patient experience. Lisa is a professional speaker, writer and educator, still teaching 5th grade.

Nate Regier

Nate Regier, PhD, is the CEO and founder of Next Element Consulting, a global leadership consulting and training firm helping build cultures of compassionate accountability. Dr. Regier is a former practicing psychologist and expert in social-emotional intelligence, interpersonal communication, conflict skills, and leadership. Nate is a sought-after keynote speaker, recognized as a Top 100 Keynote Speaker. Nate is a podcaster, blogger and author of four books, his most recent book, “Compassionate Accountability”.

Cassandra Stevenson

Cassie Stevenson is the Senior Infection Preventionist and Health Education Lead for the Healthcare-Associated Infections and Antimicrobial Resistance Section at the Kansas Department of Health and Environment. She is a Registered Nurse with a background in leadership, infection prevention and nursing in multiple health care settings. Her passion for infection prevention started in a critical access hospital in rural Kansas in 2015 and she maintains dedicated to bringing infection prevention education to all regions of the state

Michelle Ponce

Michelle is the Associate Director of the Association of Community Mental Health Centers of Kansas, where she has served since 2019. The association represents all 26 licensed Community Mental Health Centers (CMHCs) in Kansas and provides representation in public policy, coordinates training and education opportunities, and fosters a culture of networking and engagement of thought leaders in Kansas behavioral health.

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2023 Summit on Quality Speakers

Virginia Barnes

Virginia Barnes has been serving as the director of Blue Health Initiatives for Blue Cross and Blue Shield of Kansas since 2015. The initiative provides community coalitions with the tools and resources needed to engage their communities and remove barriers to healthy living. Prior to joining Blue Cross, Ms. Barnes spent more than eight years at the Kansas Department of Health and Environment in a variety of roles.

Malea Hartvickson

Malea became KHC's Executive Director in late 2021. Previously she was a Program Director leading one of KHC's largest quality and safety initiatives. Prior, Malea was a Quality Improvement Advisor for KHC's Practice Transformation Network, working with medical practices to provide technical assistance in improving health care quality and patient safety.

Dr. Kellie Wark, MD

Dr. Wark is Assistant Professor of Infectious Disease at the University of Kansas Medical Center, as well as a subject matter expert of antibiotic stewardship, health care associated infections and antimicrobial resistance in the Kansas Department of Health and Environment, HAI/AR Section.

Rhonda Spellmeier

Rhonda is a Nurse Informaticist and Health IT Workflow Analyst at KHIN/KONZA. She supports ambulatory clinics, hospitals, behavioral health, public health and payers with key workflow process considerations necessary for successful implementation of health information exchange, analytics tools or other health information technology.

Liz Warman, PA-C

Liz joined KHC in 2022 as a Quality Improvement Advisor working with medical practices to improve health care quality and patient safety. She serves as Project Champion at KHC for both the Care Transitions Initiative and Overdose to Action initiatives. Prior to joining KHC, Liz practiced as a Certified Physician Assistant in a Family Medicine practice in Augusta, KS, where she treated patients for a variety of acute and chronic illnesses as well as providing preventative care.

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*Continuing Education**

The Kansas Hospital Association is an approved provider of continuing nursing education by the Kansas Board of Nursing. This course offering is pending approval for contact hours for RN and LPN relicensure. Kansas Board of Nursing Approved Provider Number: LT 0031-0116.

If you will be seeking continuing education credits, be sure to register for the event with your name exactly as it appears on your nursing license.

Special Services

If you need any of the aides or services identified in the Americans with Disabilities Act, contact Treva Borcher at the Kansas Healthcare Collaborative tborcher@khconline.org or call (785) 235-0763.

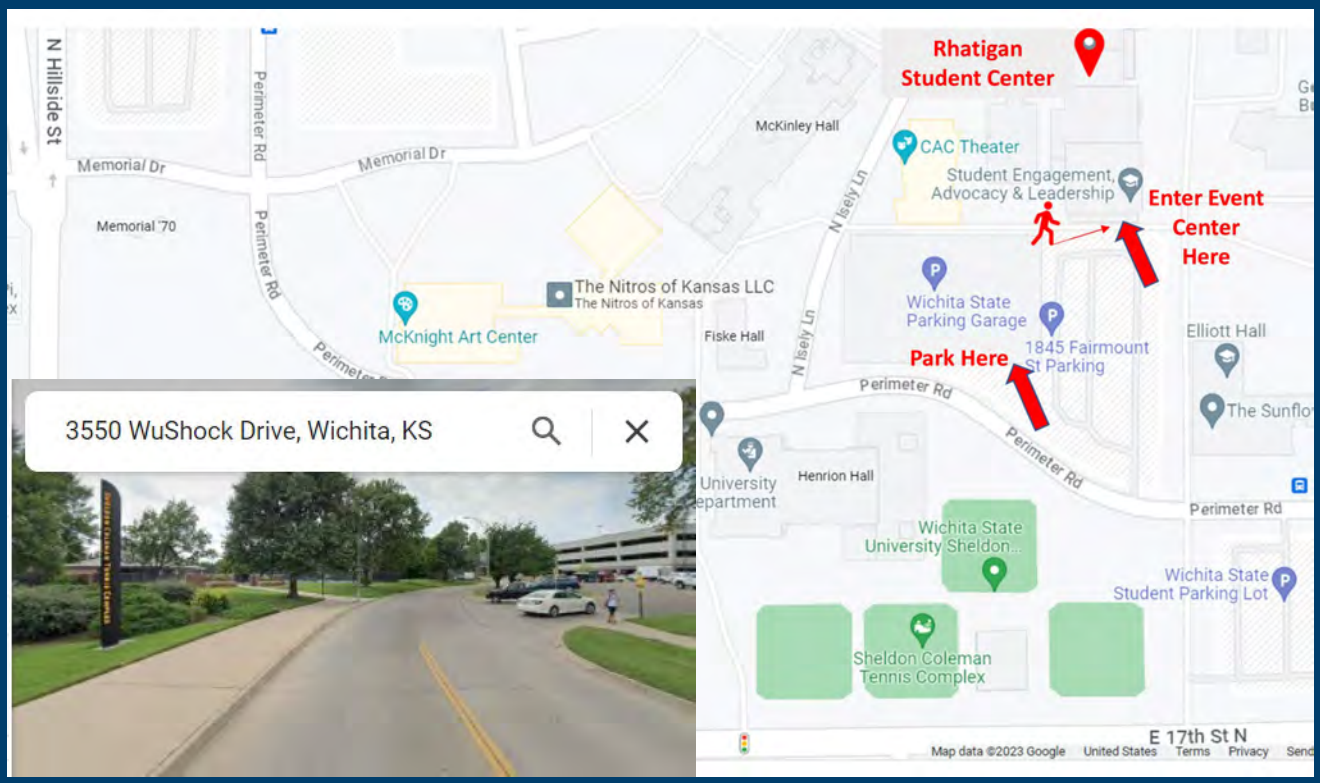
Meals

Meals and refreshments will be provided throughout the day and are included in the price of the ticket. Vegetarian options will be provided.

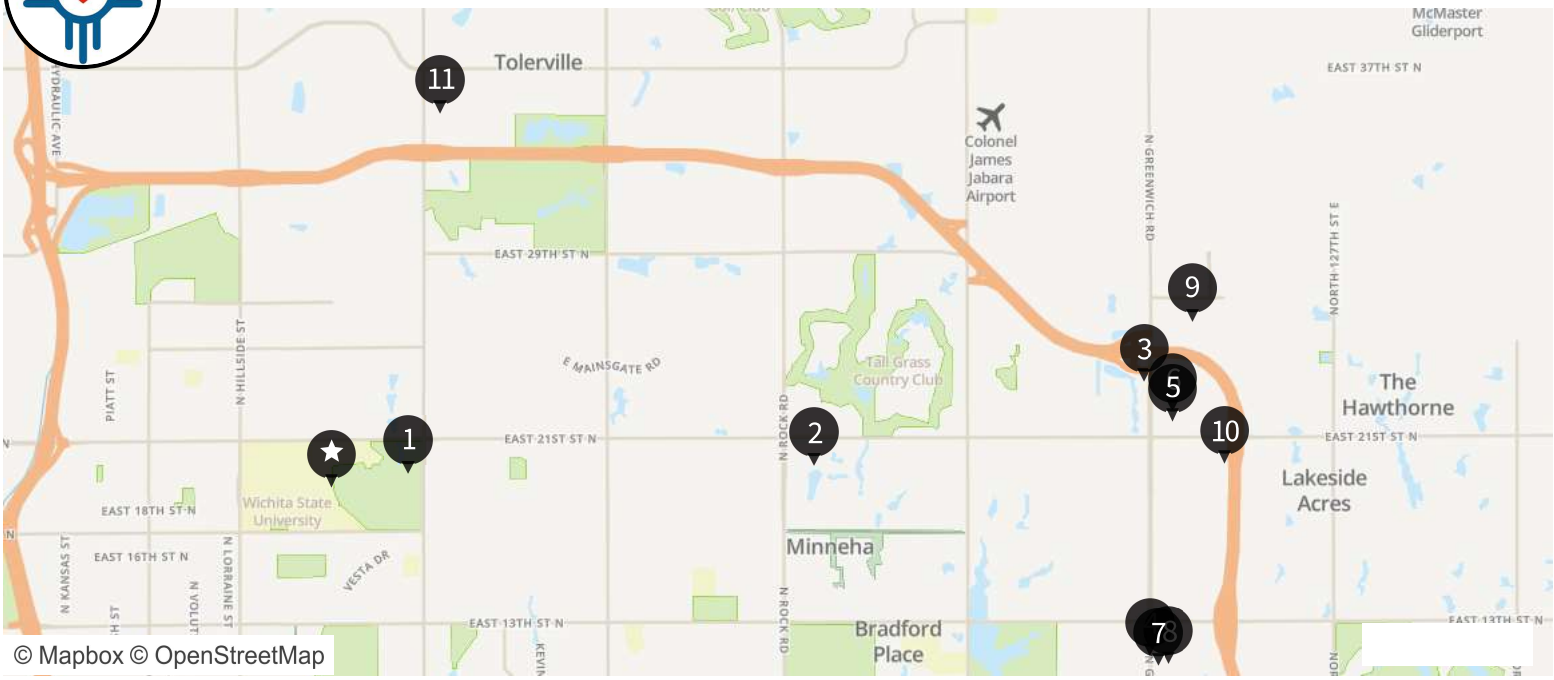
Conference Venue Location Information

3550 Wushock Dr., Wichita, KS 67260

Parking is complimentary on the day of the event in the Parking Garage adjacent to the Rhatigan Student Center. **Do not purchase a parking ticket on the day of the event.**



Summit on Quality 2023



★ Wichita State University
1845 Fairmount St
Wichita, KS 67260

1 Hyatt Place at WSU
Lodging
4703 E. 19th St. N
Wichita, KS 67208

2 Hilton Garden Inn - Bradley Fair
Lodging
2041 North Bradley Fair Parkway
Wichita, Kansas 67206

3 Hampton Inn & Suites Wichita-Northeast
Lodging
2433 North Greenwich Road
Wichita, Kansas 67226

4 Tru by Hilton Wichita Northeast
Lodging
1236 N. Greenwich Rd
Wichita, KS 67206

5 Staybridge Suites Wichita
Lodging
2250 North Greenwich Road
Wichita, Kansas 67226

6 Holiday Inn Express & Suites Wichita Northeast
Lodging
2340 North Greenwich Road
Wichita, Kansas 67226

7 Residence Inn East
Lodging
1212 N Greenwich rd.
Wichita, KS 67206

8 SpringHill Suites by Marriott Wichita East at Plazzio
Lodging
1220 North Greenwich Road
Wichita, Kansas 67206

9 La Quinta Inn & Suites by Wyndham Wichita Northeast
Lodging
2660 North Greenwich Road
Wichita, Kansas 67226

10 Home2 Suites by Hilton Wichita Northeast
Lodging
2102 Crossmark Pl
Wichita, KS 67206

11 Aloft Wichita Northeast
Lodging
3642 North Oliver Street
Wichita, Kansas 67220

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