



## Instructions for an Adult that is showing as Ineligible or Checking in YMMS

1) Do you have access to your compliance report for your church? (If not please contact your Level 2 administrator at your local church).

Once you have access to your report, check the Adults that are still showing as “Checking” in YMMS.

1) Do their names match for First and Last Name columns

2) Do the dates for the background date match If they do not have a Background check date but finished their training they may have not picked Pathfinder or Adventurer Ministry in their role in Sterling. Please have them call Sterling and they will assign them the role and authorize the background check form to show up on their account. 1-855-326-1860

3) Do they have multiple account on your report – if so please ask them to contact Sterling to merge the accounts. 1-855-326-1860

2) If all of this has been done then likely there are two thing it could be

1) DOB – must be the one on their license, double check

2) They may have multiple accounts in Sterling beyond your church – **This is what we can check for you after all the above has been confirmed.**

If you still need additional help please contact the office and let us know that you are at this last stage in the process, as we want to be able to help in the most efficient way possible.



Seventh-day Adventist Church  
FLORIDA CONFERENCE

PATHFINDERS &  
ADVENTURERS



## Instructions for an Children showing as Ineligible in YMMS

- 1) Please double check that they are in the correct Role for their age.
- 2) Also check the event or activity you are trying to register them for is for the Role that are in.

Example: Friend – Range = eTracker vs. Voyager – Pioneer = Varsity.

<b>YMMS Roles by Age</b>		
<b>Ministry</b>	<b>Role</b>	<b>Age group</b>
ADVENTURERS	ADVENTURER - ADVENTURER	3 - 11
PATHFINDERS	PATHFINDER - PATHFINDER	9 - 19
PATHFINDERS	PATHFINDER - NAVIGATOR	15 - 18
PATHFINDERS	PATHFINDER - PIONEER	15 - 18
PATHFINDERS	JUNIOR COUNSELOR	15 - 18
Note: Any Pathfinders that are 18 must completed a background check		

Note: If you have an Adventurer or Pathfinder needing special accommodations (special needs etc.;; please contact the Conference. The Conference Secretary can then take your request and work on getting it approved for that child to be placed in the Role of Adventurer or Pathfinder – Special Needs which has a wider age range 0-100. However, note 18+ still require background checks regardless of this role.