

# EMPLOYEE MEMBER SERVICES



# WELCOME!

Questions?

Services & Locations



## Healthcare Coordinator

Central Time Zone Clinics  
(833) 278-3478

M-F 8:00am-4:00pm CST

Eastern Time Zone Clinics  
(765) 428-3624

M-F 8:00am-4:30pm EST



### **The following services are not covered through your HEALTHeACCESS benefits:**

- Occupational Health services (including PERF physicals and workers' compensation services)
- Laboratory tests ordered by outside providers cannot be processed at our facilities.
- Medications not listed on the formulary of covered medications.

### **Additional reminders:**

- Please bring all current medications in their original bottles to every visit, especially if you are a new patient.
- Virtual services are available only after an initial in-person visit has been completed.
- Appointments are encouraged for annual wellness and initial visits to ensure patients receive appropriate attention.

Continuing Christ's Ministry in our Franciscan Tradition.

# Modern Healthcare for Your Employees

**Your team deserves convenient, affordable, and personalized healthcare.**



HEALTHeACCESS brings comprehensive advanced primary care to your employees, improving health outcomes, reducing costs, and increasing access across Indiana.

## Why Choose HEALTHeACCESS

- No copays or out-of-pocket costs
- Convenient, patient-centered care
- Lower overall healthcare costs
- Virtual, scheduled, & same-day appointments
- 17 Indiana locations with convenient access

## Included Services

- Well and sick visits
- Wellness exams, laboratory tests & vaccines
- Ongoing healthcare management
- Onsite dispensing for covered medications
- Wellness & biometric screenings
- Dedicated care coordination & after-hours access

## Who's Eligible

- Available to companies of any size (even one employee)
- Coverage includes employees, spouses, & dependents

## Program Cost

- Employer-paid or shared-cost options

**LEARN MORE AT (833) 278-3478**

**17 Indiana Locations!**



# HEALTHCARE COORDINATOR



## ASSISTANCE IS A PHONE CALL AWAY!

Need to schedule an appointment or better understand your healthcare situation?

**Call your HEALTHeACCESS Healthcare Coordinator.**



- Appointment scheduling assistance
- Help finding the right healthcare resources
- Referral Coordination



**Central Time Zone Clinics**  
**(833) 278-3478 8:00am-4:00pm CST**

**Eastern Time Zone Clinics**  
**(765) 428-3624 8:00am-4:30pm EST**

# WELCOME TO HEALTHeACCESS

## New Patient?

We're glad you're here.



### Schedule Your First Appointment:

Scan the QR Code and call your preferred clinic location.

## Questions?

Call your Healthcare Coordinator:

### Central Time Clinics

**(833) 278-3478**

8:00 am - 4:00 pm CST

### Eastern Time Clinics

**(765) 428-3624**

8:00 am - 4:30 pm EST



## WHY YOUR FIRST APPOINTMENT MATTERS

- Establish a relationship with your care team
- Review your personal health history
- Discuss any ongoing conditions or concerns
- Create a personalized care plan that works for you
- Set the foundation for proactive, preventive care

## MANAGING YOUR HEALTH NEEDS

**IMPORTANT: An initial in-person appointment is required before we can manage medical conditions or refill any medications**

- Covered medications are stocked on-site and dispensed at no additional cost
- Up to 90-day supply of covered medications may be dispensed for ongoing medical conditions. Subsequent refills may require a follow-up visit (in-person or virtual) prior to dispensing additional medications.

**Important information about**

# LABORATORY SERVICES

**We want to ensure you have the most up-to-date information about laboratory services available through Franciscan HEALTHeACCESS. Please review the following key points:**

## COVERED LABORATORY SERVICES

- Covered, medically indicated, laboratory tests are available at all HEA locations.
- Laboratory tests ordered by outside providers cannot be processed at our facilities.

**We appreciate your understanding and cooperation as we work to provide you with the best possible care. If you have any questions or concerns, please don't hesitate to contact your HEALTHeACCESS clinic.**



SCAN ME!

**LEARN MORE AT 833-278-3478**

## Covered

# LABORATORY TESTS & VACCINES

The following laboratory tests & vaccines are fully covered under your HEALTHeACCESS benefits.

- Amylase
- Anti-Nuclear AB Quant (ANA)
- Basic Metabolic Panel (BMP)
- Blood Type ABORH
- C-reactive Protein
- Complete Blood Count (CBC w/Differential)
- Comprehensive Metabolic Panel (CMP)
- Culture Urine
- Cyclic Citrulline Peptide (CCP)
- D-dimer
- Erythrocyte Sedimentation Rate (ESR)
- Estradiol
- Ferritin
- Folic Acid
- Follicle Stimulating Hormone
- Human Chorionic Gonadotropin (hCG), qualitative w/reflex to quantitative
- Hemoglobin A1C
- Hepatic Panel
- Hepatitis Panel Acute
- HIV-1/HIV-2 AG/AB 5th Generation
- Iron
- Iron and Iron Binding Capacity
- Lipase
- Lipid Profile with Reflex to Low Density Lipoprotein (LDL)
- Luteinizing Hormone
- Lyme AB IGG-IGM
- Magnesium
- PAP w/Reflex HPV
- Phosphorus
- Prostate Specific Antigen (PSA)
- Reticulocyte Count

- Rheumatoid Factor
- Syphilis Panel
- Thyroid Stimulating Hormone (TSH)
- Thyroperoxidase Antibody
- Uric Acid
- Vitamin B12
- Vitamin D

### RAPID TESTING

- Glucose
- Influenza A & B
- Mononucleosis Screen
- Rapid Strep A
- Respiratory Syncytial Virus (RSV)
- Urinalysis Auto Dip
- Urine Pregnancy

### VACCINES

- Influenza
- Measles Mumps Rubella (MMR)
- Hepatitis A
- Hepatitis B
- Tetanus (Td/Tdap)



**Covered Medications\*:**

**A**

Acarbose  
Acetaminophen  
Acetylcysteine  
Acyclovir  
Adapalene  
Albuterol Sulfate  
Alendronate  
Alfuzosin  
Allopurinol  
Aluminum Chloride  
Aluminum Magnesium  
Amitriptyline  
Amlodipine Besylate  
Amlodipine Valsartan  
Ammonium Lactate  
Amoxicillin  
Amoxicillin/Clavulanate  
Anastrozole  
Artificial Tears Solution  
Aspirin  
Atenolol  
Atorvastatin  
Augmented Betamethasone Dipropionate  
Azelastine  
Azithromycin

**B**

Bacitracin Zinc  
Baclofen  
Benazepril  
Benzocaine-Menthol  
Benzonatate  
Benzoyl Peroxide  
Betamethasone  
Bisoprolol & Hydrochlorothiazide  
Bupropion  
Buspirone

**C**

Carbamide Peroxide  
Carvedilol  
Cefdinir  
Cefuroxime  
Celecoxib

**C**

Carbamide Peroxide Otic  
Cephalexin  
Cetirizine  
Chlorhexidine  
Chlorthalidone  
Cholecalciferol  
Ciclopirox  
Ciprofloxacin  
Citalopram Hydrobromide  
Clindamycin  
Clobetasol Propionate  
Clonidine  
Clopidogrel Bisulfate  
Clotrimazole  
Colchicine  
Cyanocobalamin (VITAMIN B-12)  
Cyclobenzaprine

**D**

Desmopressin  
Desonide  
Diclofenac Potassium  
Diclofenac Sodium  
Dicyclomine hcl  
Differin Gel  
Diltiazem  
Diltiazem Hydrochloride  
Diphenhydramine  
Docusate Sodium  
Donepezil  
Dorzolamide  
Doxazosin  
Doxazosin Mesylate  
Doxycycline Hyclate  
Doxylamine Succinate  
Duloxetine

**E**

Enalapril Maleate  
Ergocalciferol (Vitamin D2)  
Erythromycin  
Escitalopram Oxalate  
Esomeprazole/Magnesium

*\*Covered medication formulary subject to change.*

### Covered Medications\*

#### E

Estradiol Vaginal Cream  
Ezetimibe

#### F

Famotidine  
Fenofibrate  
Ferrous Sulfate  
Fexofenadine hcl  
Finasteride  
Fish oil  
Fluconazole  
Fluocinonide  
Fluoxetine  
Fluticasone  
Propionate  
Folic Acid  
Furosemide

#### G

Gemfibrozil  
Glimepiride  
Glipizide  
Glyburide  
Guaifenesin  
Hydralazine  
Hydrochlorothiazide  
Hydrocortisone  
Hydroxychloroquine  
Hydroxyzine

#### I

Ibuprofen  
Imipramine  
Indomethacin  
Ipratropium  
Irbesartan  
Iron Polysaccharides  
Isosorbide Mononitrate

#### K

Ketoconazole

#### L

Labetalol  
Lactobacillus Rhamnosus  
Lactulose  
Lansoprazole

#### L

Levalbuterol  
Levetiracetam  
Levocetirizine Dihydrochloride  
Levofloxacin  
Levothyroxine  
Lidocaine Viscous  
Liothyronine  
Lisinopril  
Loperamide  
Loratadine  
Losartan Potassium  
Lovastatin

#### M

Magnesium hydroxide  
Meclizine  
Meloxicam  
Metformin  
Methocarbamol  
Methotrexate  
Methylprednisolone  
Metoclopramide  
Metoprolol  
Metronidazole  
Miconazole  
Minocycline  
Mometasone Furoate  
Montelukast  
Multivitamin Adult  
Mupirocin

#### N

Nabumetone  
Naltrexone  
Naproxen  
Nebivolol  
Niacin  
Nifedipine  
Nitrofurantoin  
Nitrofurantoin Monohydrate Macrocrystalline  
Nitroglycerin  
Nortriptyline  
Nystatin

\*Covered medication formulary subject to change.

**Covered Medications\***

**O**

Ofloxacin  
 Olmesartan  
 Olmesartan-Olopatadine  
 Omega 3  
 Omeprazole  
 Ondansetron  
 Oseltamivir  
 Oxybutynin

**P**

Pantoprazole  
 Paroxetine  
 Penicillin  
 Permethrin x  
 Phenazopyridine  
 Phytonadione  
 Pioglitazone  
 Polyethylene Glycol  
 Polymyxin B sulf-trimethoprim  
 Potassium Chloride  
 Pramipexole  
 Pravastatin Sodium  
 Prednisone  
 Progesterone  
 Promethazine  
 Propranolol

**Q**

Quetiapine  
 Quinapril

**R**

Ramipril  
 Rizatriptan  
 Ropinirole  
 Rosuvastatin

**S**

Sertraline  
 Sildenafil  
 Simvastatin  
 Sotalol  
 Spironolactone  
 Sucralfate

**S** Sulfamethoxazole Trimethoprim  
 Sulfasalazine Sulindac  
 Sumatriptan Succinate **T** Tadalafil  
 Tamsulosin Terazosin Terbinafine  
 Timolol Maleate Tobramycin  
 Topiramate Torsemide  
 Triamcinolone Triamterene &  
 hydrochlorothiazide Triple  
 Antibiotic **V** Valacyclovir  
 Valsartan hydrochlorothiazide  
 Venlafaxine  
 Ventolin  
 Verapamil

*\*Covered medication formulary subject to change.*

# VIRTUAL VISITS

**MONDAY-FRIDAY**

**8:00AM - 4:00PM CST**

**9:00AM - 5:00PM EST**



## HEALTHCARE ON DEMAND FROM YOUR HOME!

Please note: To access virtual visits, one in-person appointment is required to establish care as a patient. Dependents under the age of 18 must have a guardian present during the visit.

To complete a virtual visit, you will need a smartphone, tablet, or computer with a camera and microphone, a reliable internet or WiFi connection, and a private space where you can speak with your provider. This tool is not compatible with all browsers and works best in certain versions of Safari, Chrome or Firefox. If you are using an iOS device, please open Safari.

## QUESTIONS?

Contact your HEALTHeACCESS Healthcare Coordinator.



**SCAN HERE  
TO CHECK IN**



## HEALTHCARE COORDINATOR

Central Time Zone Clinics (833) 278-3478

Eastern Time Zone Clinics (765) 428-3624

 **Franciscan**  
HEALTHeACCESS

# EXTENDED HOURS

## for URGENT CARE SERVICES

*In order to better serve you, we are offering the use of the following locations during the hours your HEALTHeACCESS clinic is closed.*

### Services Available

- Urgent Care services only
- Laboratory tests & X-rays (if medically indicated)

Formulary prescription medications **available** at Stones Crossing.

Formulary prescription medications **NOT available** at Crown Point, Crawfordsville, Greenwood, Indianapolis, Munster, and Michigan City.



SCAN ME!

Franciscan ExpressCare  
Indianapolis  
5210 E. Thompson Road  
Indianapolis, IN 46237  
(317) 782-7500  
Daily • 8AM-8PM

Franciscan ExpressCare  
Greenwood  
1001 N. Madison Avenue  
Greenwood, IN 46142  
(317) 528-7500  
Daily • 8AM-8PM

Franciscan ExpressCare  
Stones Crossing  
1703 W. Stones Crossing Rd.  
Suite 100 Greenwood, IN 46143  
(317) 528-2141  
Monday-Friday • 8AM to 8PM  
Saturday 8AM-8PM

Franciscan ExpressCare  
Crawfordsville  
308 West Market Street  
Crawfordsville, IN 47933  
(765) 362-6374  
Monday-Friday • 4:30PM-8PM  
Saturday • 8AM-4:30PM

Franciscan ExpressCare  
Crown Point  
12800 Mississippi Parkway  
Suite B100  
Crown Point, IN 46307  
(219) 5662-5700  
Monday-Friday • 6PM-8PM  
Saturday • 4PM-6PM  
Sunday • 8AM to 6PM

Franciscan ExpressCare  
Munster  
57905 Calumet Avenue  
Munster, IN 46321  
(219) 934-9856  
Monday-Friday • 6PM-8PM  
Saturday • 4PM-6PM  
Sunday • 8AM to 6PM

Franciscan ExpressCare  
Michigan City  
4111 South Franklin Street  
Michigan City, IN 46360  
(219) 873-2919  
Monday-Friday • 6PM-8PM  
Saturday • 4PM-6PM  
Sunday • 8AM to 6PM



# YOGA CLASSES

*covered benefit for HEALTHeACCESS members*

*Yoga sessions vary from 30-60 minutes and can be in-person or virtual. On-site options are available for companies, please inquire for details.*

*\*Virtual sessions only for Lafayette & Indianapolis areas*

## Class offerings:

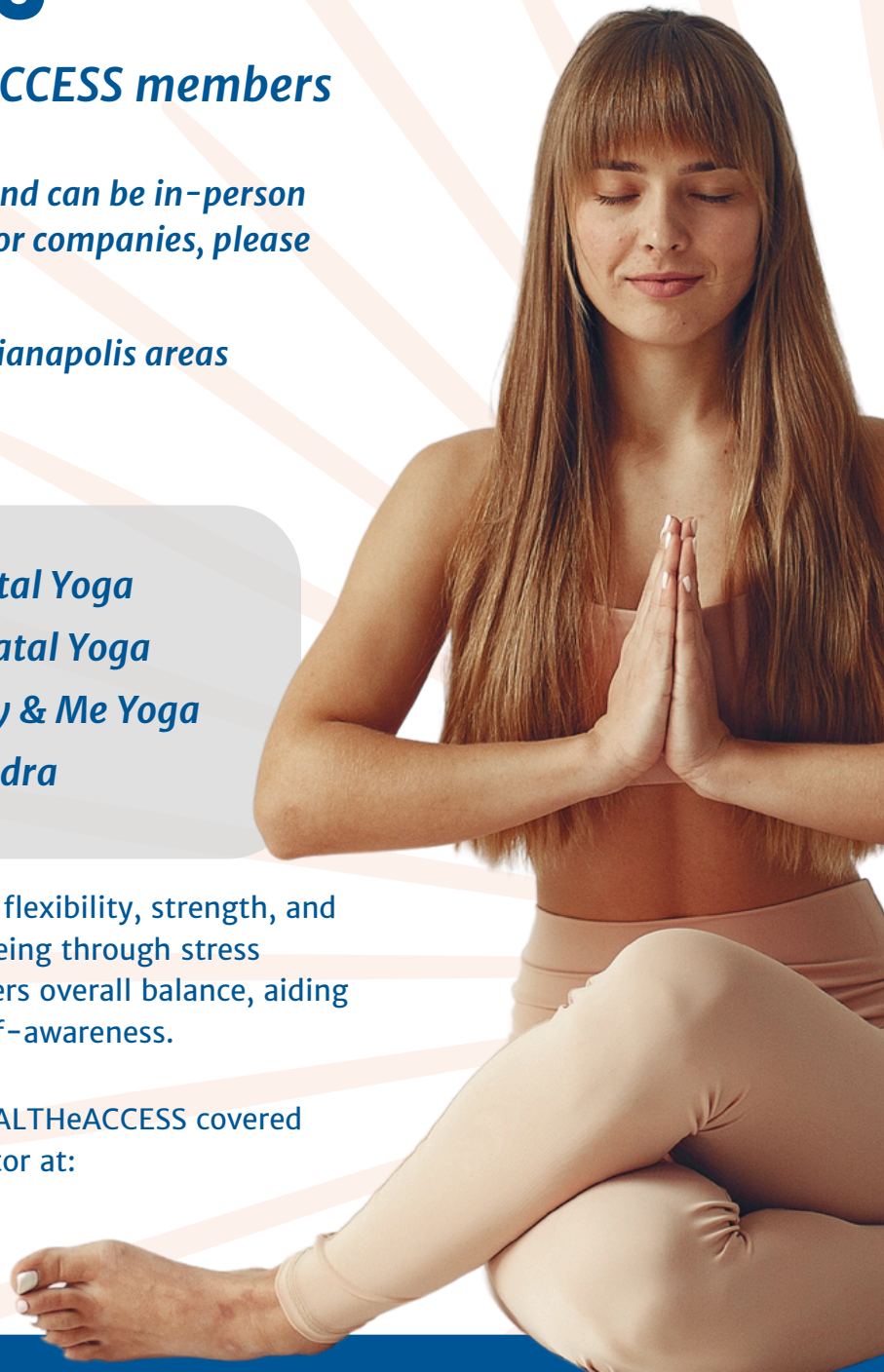
- Beginner Yoga
- Slow Yoga
- Restorative Yoga
- Chair Yoga
- Pre-Natal Yoga
- Post-Natal Yoga
- Mommy & Me Yoga
- Yoga Nidra

Yoga enhances physical health by improving flexibility, strength, and posture while also promoting mental well-being through stress reduction and increased mindfulness. It fosters overall balance, aiding in pain relief, better sleep, and enhanced self-awareness.

For more information or to schedule this HEALTHeACCESS covered benefit please call your Healthcare Coordinator at:

Central Time Zone (833) 278-3478

Eastern Time Zon (765) 428-3624



## YOUR INSTRUCTOR:



**Desiree Brummett**  
BSP, NTP, RYT, RPYT

### Training:

- Ayurvedic Health coach—Shakti School
- Nutritional Therapy Association (NTP)
- Prenatal Yoga Certification (RPYT) through Yoga Education Institute in Los Angeles, CA
- Trauma informed teacher training through Moksha Studio in Chicago, IL
- All Childrens yoga certification including Trauma informed Childrens Training, Yoga Ed. Learning Academy
- Restorative Wellness Solutions certification -Gastrointestinal Healing

Need to schedule an appointment or better understand your healthcare situation?

Call your HEALTHeACCESS Coordinator.

Central Time Zone (833) 278-3478

8:00am-4:00pm CST



## Central Time Zone Clinics

# HEALTHeACCESS LOCATIONS & HOURS

### CROWN POINT

12800 Mississippi Parkway  
Pavilion A, Suite A204  
Crown Point, IN 46307  
P: (219) 662-5500  
F: (219) 662-9684  
HOURS:  
MON-FRI 8AM-6PM  
SAT 8AM-4PM

### HOBART

101 W 61st Avenue  
Hobart, IN 46342  
P: (219) 945-9530  
F: (219) 945-9541  
HOURS:  
MON-FRI 8AM-6PM

### LA PORTE

400 Legacy Plaza West  
La Porte, IN 46350  
P: (219) 575-6055  
F: (219) 575-6056  
HOURS:  
MON-FRI 8AM-6PM

### MICHIGAN CITY

4111 S. Franklin Street  
Michigan City, IN 46360  
P: (219) 879-5400  
F: (219) 879-5900  
HOURS:  
MON-FRI 8AM-6PM

### MUNSTER

7905 Calumet Avenue  
Munster, IN 46321  
P: (219) 836-4690  
F: (219) 836-3609  
HOURS:  
MON-FRI 8AM-6PM  
SAT 8AM-4PM

### PORTAGE

3283 Willowcreek Road  
Portage, IN 46368  
P: (219) 764-8439  
F: (219) 764-8463  
HOURS:  
MON-FRI 8AM-6PM

### RENSELAER

1103 E. Grace Street  
Rensselaer, IN 47978  
P: (219) 866-0411  
F: (219) 866-1920  
HOURS:  
MON-FRI 8AM-6PM  
SAT 8AM-4PM

### VALPARAISO

2307 LaPorte Ave,  
Suite 8  
Valparaiso, IN 46383  
(Eastgate Plaza)  
P: (219) 464-7073  
F: (219) 464-7543  
HOURS:  
MON-FRI 8AM-6PM  
SAT 8AM-4PM



Your HEALTHeACCESS (HEA) membership provides coverage for urgent care services at FRANCISCAN EXPRESS CARE after your HEALTHeACCESS clinic has closed for the day. If your HEA clinic is open, please seek care there first. If it is closed, the clinics listed below are available to assist you during the specified hours **for urgent care needs**. Prescription medications are NOT available on-site at these locations (patient will be directed to pharmacy for medication needs and will be responsible for cost).

### CROWN POINT

12800 Mississippi Parkway  
Pavilion A  
Crown Point, IN 46307  
P: (219) 662-5700  
F: (219) 662-9684  
HOURS:  
MON-FRI 8AM-8PM  
SAT-SUN 8AM-6PM

### MICHIGAN CITY

4111 S. Franklin Street  
Michigan City, IN 46360  
P: (219) 873-2919  
F: (219) 873-2909  
HOURS:  
MON-FRI 8AM-8PM  
SAT-SUN 8AM-6PM

### MUNSTER

7905 Calumet Avenue  
Munster, IN 46321  
P: (219) 934-9856  
F: (219) 836-3048  
HOURS:  
MON-FRI 8AM-8PM  
SAT-SUN 8AM-6PM



Need to schedule an appointment or better understand your healthcare situation?

Call your HEALTHeACCESS Coordinator.

Eastern Time Zone Clinics  
(765) 428-3624 8:00am-4:30pm EST



## Eastern Time Zone Clinics

### HEALTHeACCESS LOCATIONS & HOURS

#### CARMEL

10767 Illinois Street  
Suite 1300  
Carmel, IN 46032  
P: (317) 528-2777  
HOURS:  
MON-FRI 8AM-6PM

#### CRAWFORDSVILLE

308 W Market Street  
Crawfordsville, IN 47933  
P: (765) 362-6374  
HOURS:  
MON-FRI 8AM-4:30PM

#### GREENWOOD

747 E. County Line Road  
Suite H  
Greenwood, IN 46143  
P: (317) 528-8009  
HOURS:  
MON-FRI 8AM-6PM

#### GREENWOOD

1001 N. Madison Avenue  
Greenwood, IN 46142  
(317) 528-7500  
Daily 8AM-8PM

#### STONES CROSSING

1703 W. Stones Crossing Road  
Suite 100  
Greenwood, IN 46143  
P: (317) 528-2141  
HOURS:  
MON-FRI 8AM-8PM  
SAT 8AM-8PM

#### LAFAYETTE

3218 Daugherty Drive  
Suite 140  
Lafayette, IN 47909  
P: (765) 502-4190  
HOURS:  
MON-FRI 7AM-7PM

#### INDIANAPOLIS

5210 E. Thompson Road  
Indianapolis, IN 46237  
(317) 782-7500  
Daily 8AM-8PM

#### MOORESVILLE

1215 Hadley Road  
Building 1215, Suite 205  
 Mooresville, IN 46158  
P: (317) 834-5220  
HOURS:  
MON-FRI 8AM-5PM

#### WEST LAFAYETTE

925 Sagamore Parkway West  
West Lafayette, IN 47906  
P: (765) 701-6868  
HOURS: MON-FRI 7AM-5PM



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#### CRAWFORDSVILLE

308 W Market Street  
Crawfordsville, IN 47933  
P: (765) 362-6374  
MON-FRI 4:30PM-8PM  
SAT 8AM-4PM

#### STONES CROSSING

1703 W. Stones Crossing Road, Suite 100  
Greenwood, IN 46143  
(317) 528-2141  
MON-FRI 8AM-8PM  
SAT 8AM-8PM

#### GREENWOOD

1001 N. Madison Avenue  
Greenwood, IN 46142  
(317) 528-7500  
Daily 8AM-8PM

#### INDIANAPOLIS

5210 E. Thompson Road  
Indianapolis, IN 46237  
(317) 782-7500  
Daily 8AM-8PM

