

Join us in the new trading world at Get-Diamonds.com!

For your convenience, attached please find answers to frequently asked questions regarding registration and uploading diamond stock to the platform.

Due to the high responsiveness of diamond merchants interested in joining the platform, we would like to address some important points:

- The Platform is a B2B-only commercial marketplace, and is not intended for private individuals.
- The marketplace is only for natural diamonds- Get-Diamonds does not permit the listing of synthetic and lab-grown diamonds.
- We are aware that the registration process is taking longer than usual; we want to apologize for the inconvenience, if you are encountering technical problems please feel free to contact us for support as described below.
- We are focusing on making the registration process as simple as possible. After the initial registration, the Get-Diamonds site will soon contact all new users on order to complete the KYC and verification process.

- **Login as a registered user:**

1. Enter <https://www.get-diamonds.com/>
2. Press the Register button in the upper right corner as described in the screen shot below:



Natural Diamonds

- **Registration as a new user:**

1. Enter <https://www.get-diamonds.com/>
2. Press the Register button in the upper right corner as described in the screen shot below and fill-in the electronic registration form.



• Uploading stock

There are two ways to upload stock to the Get-Diamonds platform:

1. Upload manually diamond list to *my account* using a CSV stock file.
2. Using stock management system - connect to the stock management system and upload stocks automatically.

*** If you don't have a CSV format, a example you can use can be downloaded at the "manegment tools" page- by pressing "5. Downloade example of stock file":

Management Tools

[1.Upload products file \(CSV format\)](#)

[2.Upload pictures & certificates \(jpg,png,pdf\)](#)

[3.Add single diamond](#)

[4.Add Single Diamond by a GIA certificate](#)

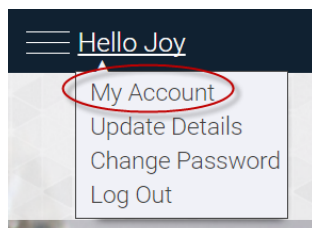
[5.Download example of stock file](#)

[6.Manage my single diamonds](#)

Download the file and fill in your diamond stock, then upload the completed CSV file

1. Uploading stock manually:

After logging in press *my account* on the upper right CORNER :



2. You will land on the page "manegment tools"

Press 1: "upload products file (CSV format)" if you want to upload a list of diamonds.

Or press 3 "Add single diamond"- for uploading diamonds one by one.

Management Tools

[1.Upload products file \(CSV format\)](#)

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3. If you choose "1 upload products file (CSV format)", in the next page you need to press "Load New Stock"

Upload products file

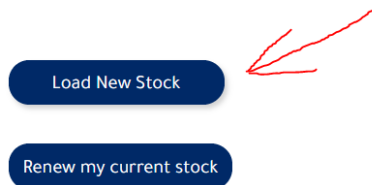
Instructions:

Load new stock First time uploading file or if you want to replace your current stock.

Renew my current stock You already have stock on the system and just want to extend its period.

Supported file format: CSV.

Max file size - 5MB.



Then Choose the CSV file you want to upload and press "load file":



- **Uploading stock automatically using stock management system and for any further assistance:**

Please contact us

Email: support@get-diamonds.com

Tel: +19174568007