

Engage+ Family Communication Portal

What is Engage+?

Engage+ is a secure online clinical portal that provides resident and/or their authorized family members and caregivers access to health information, financial information, and home updates anytime, anywhere, at no cost.

With Engage+, you can view and get real-time updates on:

- Vitals such as weight, BP, Sugar, Pulse, etc.
- Medications
- Conditions
- Immunizations
- Allergies
- Care Plan
- Invoices
- Messages
- File Sharing
- Consents
- Staff Directory
- Compliment Employee
- Home Review
- Activity Calendar, Newsletter, IPAC, Menu, Emergency Plan, Educational Resources and more!

Is Engage+ secure?

Engage+ uses encryption protocols equivalent to those used in online banking. Engage+ protects the privacy and security of each resident. We are in compliance with HIPAA and other privacy laws.

How do I sign up?

Once your loved one is admitted to the home, the authorized resident contact will receive a registration link to sign up for Engage+.

- Click on the link
- Answer the activation questions
- Create your password and you are set!

I did not receive a registration email.

If you do not see a registration email within 48 hours, please check your Spam or Junk folder. You can also email your home to ensure the email address on file is correct. If you have tried these steps and still do not see any email, please contact support@evokehealth.ca

I am getting an error when activating my account.

If you are unable to activate your account, please contact support@evokehealth.ca

How do I log-in after registration?

You will receive a welcome email after you activate your account, which will include the link to log in!

You can also add our app on your home screen

• iPhone

1. Open Safari and go to <https://engage.evokehealth.ca/>
2. Tap the Share icon (a square with an arrow pointing up).
3. Scroll down and tap "Add to Home Screen."
4. Edit the name (optional), then tap "Add."
5. The website will now appear as an icon on your Home Screen, like an app

• Android

1. Open Google Chrome and go to <https://engage.evokehealth.ca/>
2. Tap the three dots in the top-right corner.
3. Select "Add to Home screen."
4. Edit the name (optional), then tap "Add."
5. Confirm by tapping "Add" again, and the website will be added to your Home Screen.