



CLARK COUNTY DEPARTMENT OF FAMILY SERVICES

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Dear Caregivers,

As the community begins to acclimate to the new environment, Clark County's Department of Family Services will begin transitioning back to normal practices. When COVID-19 restrictions were first rolled out in March, we took immediate action to implement safety measures to protect caregivers, staff, and our youth. While safety remains our number one priority, it is crucial for us to return to in-home visits.

Beginning October 1, the Department of Family Services will return to conducting in-home wellness checks and visits. While virtual visits are effective and beneficial, there are some limitations. Returning to in-home visits will allow for a firsthand look at children in care, essential body checks, and ensure the home environment is adequate and safe.

Caseworkers will begin re-scheduling virtual visits for the month of October to ensure children and families are seen in the home.

To help protect everyone while in-home, we ask that you adhere to a few safety measures including washing hands before a scheduled visit, wearing a cloth or disposable face mask during the visit, and maintaining distance when possible. These precautions are especially important for anyone that may be considered high risk. Should you require PPE, please notify your caseworker prior to the visit.

Our world is constantly evolving and the situation around us still changes daily, however the stability you have provided to our youth has made an incredible impact. The role you play as a caregiver is vital in a child's development and in the family reunification process. Thank you for your commitment and tireless efforts to support our youth through this pandemic.

Moving forward in this new territory, feedback will be critical so we can continue to adapt. If you have personal concerns with returning to home visits, please reach out to your caseworker. We appreciate your support in getting back to our "new normal" and ensuring the safety of the children we serve.

Stay safe and well,

Timothy Burch