



2/24/2023

Pennie Tips: DMI Deadline Extension

If you currently have an outstanding Data Matching Issue (DMI) through Pennie that still needs verification, you now have more time to submit required documentation.

Check your Pennie inbox

Customers in danger losing their premium tax credit due to lack of documentation recently received a notice mentioning technical difficulties with the Pennie website that led to this decision:

Dear Customer,

You are receiving this notice because you have an outstanding Data Matching Issue (DMI) through Pennie, and you may have been impacted by a recent issue with uploading documentation to address DMIs.

This issue has been resolved and customers can now upload documents. However, because of this issue, Pennie has extended DMI deadlines for all customers with outstanding DMIs prior to February 2, 2023.

To view your new DMI deadline, and any details on your DMI and documentation needed, visit your Pennie account at pennie.com.

What are Data Matching Issues/Inconsistencies?

- When a customer applies for health coverage through Pennie, Pennie is required by federal law to verify the information provided in their application.
- Most of this information is immediately verified by Pennie, in some cases though, the information provided does not match the information stored in Pennie's verified data sources.
- These types of situations are called data matching issues or data matching inconsistencies (DMI).
- Examples of DMI or inconsistencies, include:
 1. Projected Annual Household Income
 2. Citizenship/Immigration Status
 3. American Indian/Alaska Native Status
 4. No eligibility for other Minimum Essential Coverage (MEC)

How do you know if you have a Data Matching Issue(s)?

- Pennie will inform you of any data matching issues in the Eligibility Notice you receive after you submit your application. This notice will let you know that you need to verify information on your application.
- You can also view any data matching issues in your online Pennie account.

How do I submit documents?

The fastest option is to upload documents online.

- Log in to your Pennie account on www.pennie.com by clicking on "Log in" at the top of the page.
- Once you're logged in, you will see an 'upload documents' link on your Dashboard. Click this link and view any data matching issues (called "inconsistencies") under the Application Verification tab and follow the steps on the page to upload documentation.
- After you submit your documentation, Pennie will review and determine if the documentation provided is sufficient. Please check back often for the latest updates to your account and any next steps required.

When does Open Enrollment begin?

Pennie Open Enrollment is currently closed but will begin again November 15th, 2023. At this time, you may begin shopping for 2024 coverage.

Gallen Insurance is your hub for all things Pennie. If you would like to learn more, please get in touch with one of our certified Pennie brokers:

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