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## Pennie Tips: How to verify your income

### What are Data Matching Issues/Inconsistencies?

When a customer applies for health coverage through Pennie, Pennie is required by federal law to verify the information provided in their application.

One of the most common data matching inconsistencies (DMI) is Projected Annual Household Income.

### How do you know if you have a Data Matching Issue?

Pennie will inform you of any data matching issues in the Eligibility Notice you receive after you submit your application. This notice will let you know that you need to verify information on your application.

You can also view any data matching issues in your online Pennie account.

### Required documents to verify information included on your application

Most of the time, income is job-related. In that case, the following documents can be used:

- Paycheck stubs
- 1040 federal or state tax return
- Wages and tax statement (W-2 and/or 1099)

However, income can also come from self-employment, social security and retirement benefits, unemployment, rental income, and capital gains/investments.

For a complete list of Income Verification Documents, please visit:

<https://help.pennie.com/hc/en-us/articles/360052761493>

### How do I submit documents?

The fastest option is to upload documents online.

- Log in to your Pennie account on [www.pennie.com](http://www.pennie.com) by clicking on "Log in" at the top of the page.



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connecting Pennsylvanians to health coverage

- Once you're logged in, you will see an 'upload documents' link on your Dashboard. Click this link and view any data matching issues (called "inconsistencies") under the Application Verification tab and follow the steps on the page to upload documentation.
- After you submit your documentation, Pennie will review and determine if the documentation provided is sufficient. Please check back often for the latest updates to your account and any next steps required.

If you are meeting with an agent in-person to enroll, please bring along copies of these documents to your appointment.

## When does Open Enrollment end?

Pennie Open Enrollment is currently active and will extend through January 15<sup>th</sup>, 2023. Apply by December 15<sup>th</sup>, 2022 for January 1<sup>st</sup> coverage, and apply by January 15<sup>th</sup> for February 1<sup>st</sup> coverage.

Gallen Insurance is your hub for all things Pennie. If you'd like to purchase or change Pennie individual health insurance coverage, please get in touch with one of our certified Pennie brokers.

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Benefits

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