

New Protocols:

Staff

- Staff will wear appropriate PPE, provided by The Inn, in accordance with state and local regulations and have been trained in use and disposal.
- Shared tools and equipment will be sanitized after each shift/use if necessary.
- All staff are trained in COVID 19 safety.

Front Desk

- We have developed an online guest book with answers and information to help you make the most of your stay.
- At check-in you will insert your own ID and credit card into the machines. Paper registration cards have been eliminated.
- All desk equipment will be sanitized between guest use.
- Hand sanitizer station has been added.

Guest Rooms

- Housekeeping will be limited to cleaning between guest stays only, unless for special circumstances. Once regulations allow, we will only clean guest rooms during stays when guests are not present in the room.
- If you would like additional amenities, towels, etc., contact the front desk and the items will be brought and left at your door.
- Extra trash bags will be left should guests wish to empty trash, call the desk and we will retrieve the full bag left outside the guest room door.
- Bags for used towels that need replacing, will be brought to the guest room for the guest to fill and leave outside the room.
- Multiuse and decorative items have been removed from the rooms, including some bedding, magazines, pads, pens, towel, and privacy signs.
- Botanical, all natural, non-toxic disinfectant approved for use against Covid-19 and 99.9% of all other bacteria and viruses will be used between each guest stay.
- Our Inn does not have any areas that have recirculated air.

Continental Breakfast/Coffee Station

- Removed self-serve multiuse items for breakfast
- Removed self-serve coffee, our staff will pour your coffee, please be patient

Lobby/Hallways/Deck/Patio

- Signage has been posted to alert guests to state requirements regarding their responsibilities.
- Guests must wear masks in public spaces, state regulation.
- Guests will not be allowed to congregate in any public spaces, state regulation.
- Hand sanitizer stations have been added at the entrances.
- Furniture placement to ensure 6 feet of distance in lobby.
- Increased frequency of cleaning and sanitizing.

Pool

- Must maintain 6 feet of distance
- Furniture placement to ensure 6 feet of distance

Protocols we have always adhered to:

Staff

- All staff are trained and educated on proper cleaning practices
- Staff cannot work if they have had a temperature in the last 24 hours.
- Use of hand sanitizer and/or gloves in all guest rooms

Front Desk

- Keys sanitized
- Desk and lobby area are sanitized after each shift or high traffic

Guest Rooms

- We have always used industry standard EPA proven cleaning and sanitizing protocols which include ALL touchpoints, like door handles, remotes, hair dryers, telephones, light switches, alarm clocks, bathroom handles.
- All touch points disinfected with hospital grade disinfectant and approved for use and effective against viruses, bacteria and other blood borne pathogens.
- Windows open as much as possible during cleaning
- Air filters in each room are cleaned regularly, and there is no recirculating air in any area of The Inn.

Continental Breakfast/Coffee Station

- Clean and sanitize regularly
- Practice and adhere to all Safe Serv Food Safety standards

Lobby/Hallways/Deck/Patio

- Clean and sanitize regularly

Pool

- Clean and sanitize regularly
- Follow all regulations regarding pool water and deck sanitizing