

# Kaizen

Masaaki Imai, in his book, Kaizen, defines it as a never-say-die attitude of **constant improvement**. 'Moreover,' he says, 'it means **continuing improvement in personal life, home life, social, and working life**. When applied to the workplace, Kaizen means continuing improvement involving every - manager and workers alike.'"

Kai

改

Change

## The Keys to Kaizen

- Teamwork
- Personal Discipline
- Communication

Zen

善

Good



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