



# BATTLE CREEK AREA CHAMBER OF COMMERCE

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## Holiday Chamber Gift Certificates brought to you by Consumers Energy

### Questions & Answers for Business Members

Over 30 Chamber Members are accepting the 'Our Town' [Holiday Chamber Gift Certificates](#) brought to us by Consumers Energy in Calhoun County. Today, we'd like to share some important information with our Members as to how to accept and redeem these gift certificates.

1. **Do I treat Holiday Chamber Gift Certificates as Same-as-Cash?** Yes. Holiday Chamber Gift Cards are to be treated the same as cash. When you return them to the Chamber, we'll fully reimburse you for the total amount of each Gift Card. For instance, if they purchase \$20 from your business, you'd provide them with \$5 in change.
2. **Is there an expiration date on the Holiday Chamber Gift Certificates?** Yes. All Holiday Chamber Gift Cards **expire on March 31, 2021**. This decision was made as the Chamber wanted to flood our economy with \$50,000 within the first quarter of 2021 with our partnership with Consumers Energy.
3. **What do I do if I receive a Holiday Chamber Gift Certificate, but am not on the Participating Members list with the Battle Creek Area Chamber of Commerce?** This is a great question. The Holiday Chamber Gift Certificate program is a benefit of being a member with us. All members are allowed to accept the Holiday Chamber Gift Cards, and if your business name is not on the list of Participating Chamber Members please contact us for it to be added. If you're not currently a member with the Chamber, call 269.962.4076 to speak with one of our talented team members about joining.
4. **Once I receive Holiday Chamber Gift Certificates, how do I drop them off to the Battle Creek Area Chamber of Commerce and be reimbursed?** You may drop off your Holiday Chamber Gift Cards on Wednesdays to the Chamber's office located at 34. W. Jackson St., Suite 3A, Battle Creek, MI 49017. Or, you may call 269.962.4076 to schedule an appointment.
5. **Once I drop off my Holiday Chamber Gift Certificates to the Battle Creek Area Chamber of Commerce, when will I receive my reimbursement check from the Chamber?** Holiday Chamber Gift Certificate reimbursement checks are cut every Thursday. You may make arrangements to pickup the check for your business on Thursday prior to 4 p.m. If you do not pick your business' check, we'll be happy to place it in the mail for you.

We hope that these questions are helpful to our business members who're accepting the Holiday Chamber Gift Certificates brought to you by Consumers Energy.

