



Accountable Care Inc.

<MAILING DATE>

NEQCA Accountable Care, Inc.
325 Wood Road, Suite 210
Braintree, MA 02184
Telephone: 1-781-664-1420

<BENEFICIARY FULL NAME>
<ADDRESS1>
<ADDRESS2>
<CITY, STATE ZIP>

Information Only: NO ACTION NEEDED

Dear <BENEFICIARY FULL NAME>,

We are writing to tell you that your doctor is participating with NEQCA Accountable Care, Inc., a Medicare Next Generation Accountable Care Organization (ACO), a program within Medicare. An ACO is a group of doctors, hospitals, and other healthcare providers who agree to work together to keep you healthy. Doctors who work together in ACOs find that they are able to give their patients better quality of care.

NEQCA stands for New England Quality Care Alliance. NEQCA is an organization of doctors and other providers, including your doctor, who are affiliated with Tufts Medical Center in Boston. Tufts Medical Center is an internationally-respected, award-winning academic medical center in Boston, the principal teaching hospital for Tufts University School of Medicine.

All members of NEQCA Accountable Care work together to give you better care. We will coordinate your care according to your individual medical needs and treatment choices. We will protect your medical records and privacy. We will work to reduce duplicate tests and duplicate paperwork that cost you time and money. To see a list of the doctors and other groups that work with us, visit our website at: www.neqca.org/aco.

Your Medicare benefits have not changed.

You may still go to any doctor, hospital, or other healthcare provider that accepts Medicare. Whenever possible, it is helpful to discuss choosing a specialist, hospital or other healthcare facility with your doctor. Your doctor can help you select specialists and hospitals that are most appropriate for you and your health care needs, and who will work well with your doctor to coordinate all of your care.

We encourage you to get your **Annual Wellness Visit** every year which is a covered benefit. There is no charge to you for this important annual visit with your doctor.

As a Medicare beneficiary you also have access to the secure on-line platform, **MyMedicare.gov**, so you can keep track of your providers, medical conditions and medications. You can update your information whenever there are changes. Having all your information accessible to you in one place can help you in making health care decisions with your doctor. Please see the attached flyer for more information.

Because your doctor is now connected with NEQCA Accountable Care, you may be eligible to take part in some special programs. These special programs are listed below and will be provided at no additional cost to you. For information about any of these programs, please ask your doctor or healthcare provider.

Skilled Nursing Homes: If your doctor thinks you may need skilled nursing services, you may be able to go directly to a skilled nursing home. Medicare usually only covers care in a skilled nursing home if you stay in the hospital for at least three days before your admission to the skilled nursing home. Medicare allows doctors who work with us, as part of the ACO, to admit you to certain skilled nursing homes any time you need therapy, even if you have not had a 3-day hospital stay. The skilled nursing homes that work with us are listed on our website at: www.neqca.org/aco.

Care Managers: As a benefit of being part of the ACO, your doctor will be working with Care Managers from NEQCA Accountable Care. There is no charge for our Care Management program. Our Care Managers are specially trained registered nurses. A Care Manager may work closely with you and your doctors, and other caregivers, to help you manage chronic conditions such as asthma, congestive heart disease, diabetes, emphysema, and high blood pressure. The Care Manager may also reach out to you after you have been hospitalized to be sure you know what to do when you go home.

Questions?

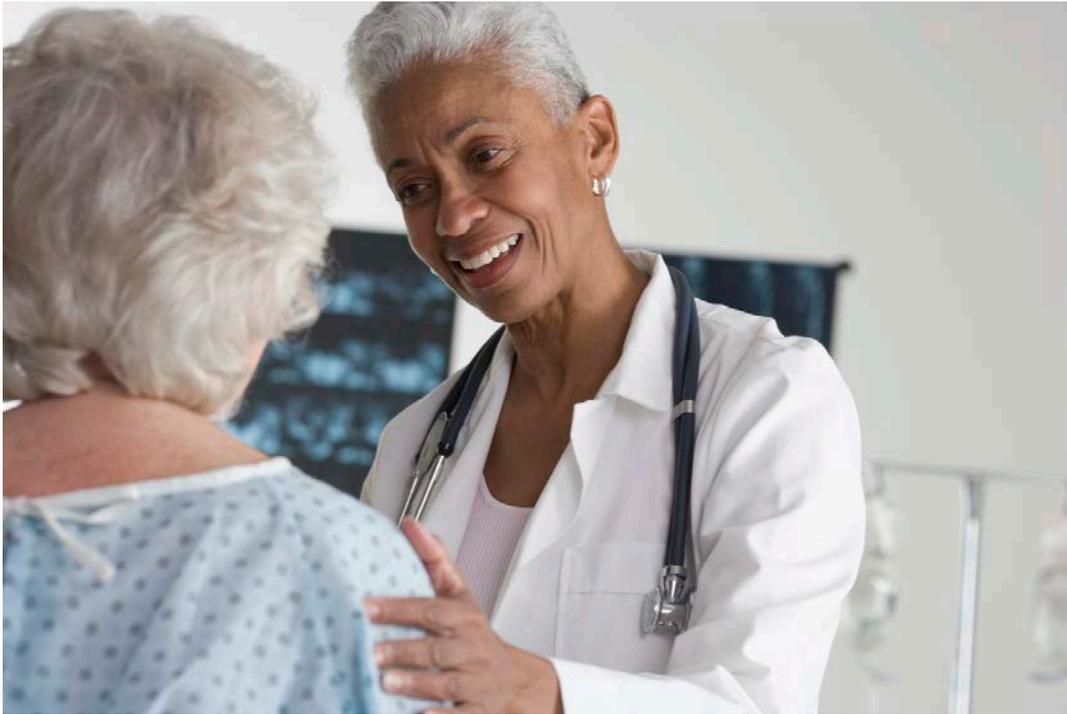
If you have questions, please call **Medicare at 1-800-MEDICARE** (1-800-633-4227; TTY users may call 1-877-486-2048), or you may call us at 1-781-664-1420. You can learn more about Medicare accountable care organizations at <https://innovation.cms.gov/initiatives/Next-Generation-ACO-Model/>.

Our doctors, including your doctor, look forward to caring for you over the coming year!

Sincerely,



Jatin Dave, MD
Medical Director
NEQCA Accountable Care, Inc.



Where can I find personalized Medicare information online?

Register at MyMedicare.gov (<https://www.medicare.gov/manage-your-health>)

- Manage your personal information (like medical conditions, allergies, and implanted devices).
 - Manage your personal drug list and pharmacy information.
 - Search for, add to, and manage a list of your favorite providers and access quality information about them.
 - **Select your primary clinician** from your list of favorite providers. Your primary clinician is the practitioner who you want responsible coordinating your overall care, regardless of where you choose to get services. By choosing a primary clinician, your doctor may have access to more tools or services for your care available to patients of doctors participating in an Accountable Care Organization or certain other Medicare alternative payment models. (This is also known as “voluntary alignment.”)
 - Print an official copy of your new Medicare card once it’s mailed to you.
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- ✓ Make a "Welcome to Medicare" Preventive Visit appointment during the first 12 months you have Medicare. This **free**, one-time comprehensive preventive visit puts you in control of your health and your Medicare from the start. **It's only available in your first year.**
 - ✓ Schedule an **Annual Wellness Visit** with your doctor. An **AWV** is a special visit that you have once a year to discuss your health goals with your doctor or their staff. Such visits have been shown to improve health care for Medicare patients.