

April 16, 2020

Dear Valued Referring Physicians,

As you may be aware, Floating Hospital for Children and Tufts Medical Center made the difficult, but necessary decision to temporarily suspend all non-urgent appointments and procedures for the safety of our patients and staff. While we appreciate your support and understanding during this coronavirus pandemic, we realize that your patients still may need to see a pediatric specialist. We are pleased to offer telehealth services as a new option for patients that will allow them to connect with us.

Tufts Medical Center and Floating Hospital for Children have partnered with telemedicine services that connect patients with doctors over secure video. Our doctors are now able to conduct virtual visits for all of our patients who are eligible.

To make a virtual appointment, your office staff or patient families should call our specialist offices as they normally would to make an appointment. Once it's determined that a telehealth visit is right for the patient, our staff will give them further instructions.

Of course any emergent or urgent issues will be handled with a live visit in Boston. As always, our Pediatric Emergency Department is always open and caring for those in need.

We are committed to looking for new and innovative ways to provide the best care possible during this difficult time. Thank you for your continued work with us and please feel free to call any of us with any questions.

Sincerely,

Geoffrey Binney Jr., MD, MPH
Pediatrician-in-Chief
Floating Hospital for Children at Tufts Medical Center