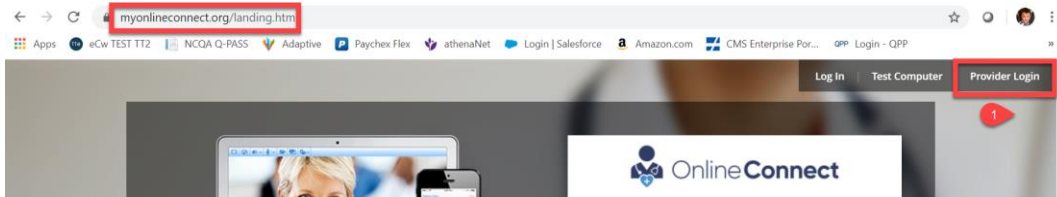
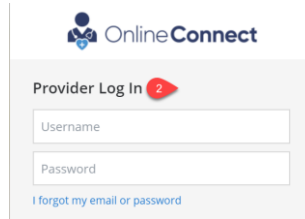


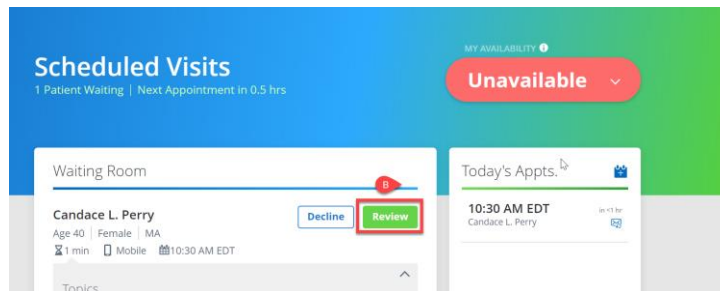
1. Login to AmWell <https://myonlineconnect.org/landing.htm>



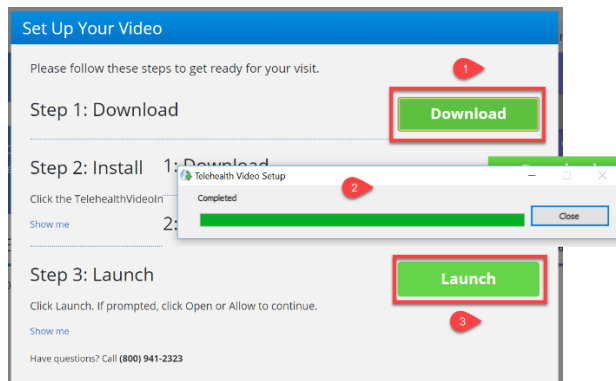
- a. Enter your User Name/Password



- b. If a patient has initiated their appointment, they are available in the virtual **WAITING ROOM**.
 - a. Clinicians should remain **UNAVAILABLE** (which means patients cannot book themselves to your clinician schedule within the application)
 - b. Select **REVIEW** to move forward with your scheduled visit

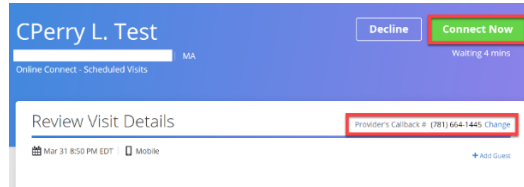


2. The first instance of launching the application, as a clinician, you will be prompted to **Set Up Your Video**.
 - a. Follow Steps 1 – 3 to install the files

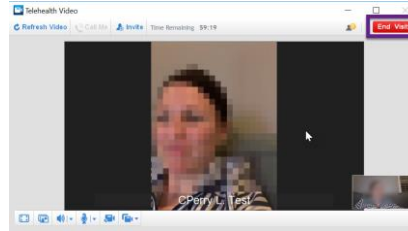


Once the set-up is complete...continue to patient connection

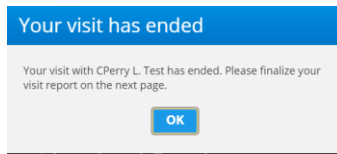
- Review Visit Details** – there are no details to review, as the clinician is not documenting clinical data, nor is there any stored data. Select **CONNECT NOW**. The video will launch within ~ 20 seconds...



- Both patient and clinician appear in the Telehealth Video – conduct your telehealth visit
 - When complete choose **END VISIT**



- Select **OK** to finalize your visit



- Wrap Up Visit.** 99444 E/M code will default per each AmWell Telehealth Visit. The application requires a Procedure code (this does not affect your billing). **SUBMIT WRAP-UP.**

