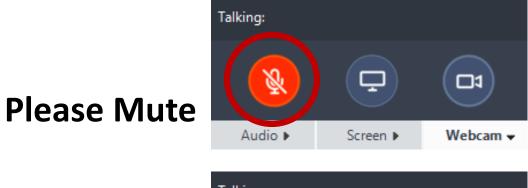
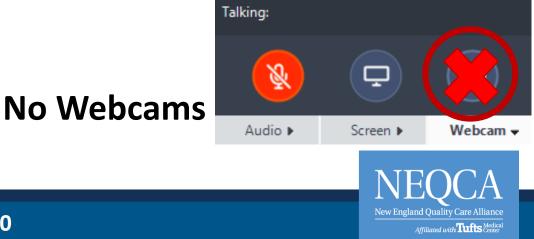
Practice Reactivation Drop-in Q&A

6/12/2020

Ben Kruskal, MD

NEQCA Medical Director



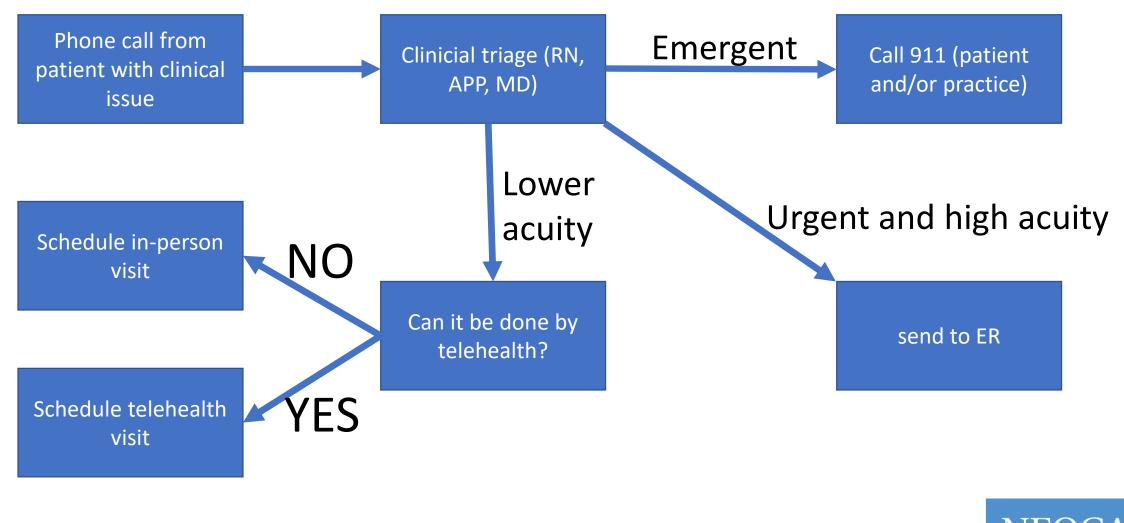


Agenda

- Clinical triage decision tree
- Flu immunizations
- Hand hygiene
- Transmission-based precautions
 - PPE (Personal Protective Equipment)
 - Factors affecting transmission
- Cleaning, disinfection, sterilization
 - Non-commercial disinfectants



Clinical phone triage decision tree



NEQCA New England Quality Care Alliance Affiliated with Tufts Center



Flu immunizations: 2020-2021

- More important than ever this year given the likely co-occurrence of coronavirus and flu
- Will require a different approach to do safely while maximizing the number immunized, earlier than usual
- Timing
 - Before illness hits (both flu and coronavirus)
 - Before vaccine runs out
 - Not too early so immunity lasts through the whole flu season?
 - Warm weather so can do outdoors/in cars?



Office setup/workflows

- Waiting room and patient arrival/check-in workflows
- Exam room setup
- Exiting and patient check-out workflows
- Staff relaxation/eating areas and back office (non-patient care) space
- Signage: respiratory etiquette, traffic flow, social distancing reminder and markers, patient care/non-patient care areas



Telehealth

- Setup
 - Platform
 - Inform your patients
 - Staff roles
 - Technology
- Scheduling
- Patient selection
- Coding and billing/documentation





Hand Hygiene: soap and water vs hand sanitizer

- Generally equally good if done well
- Easier/faster to do hand sanitizer well
- HOWEVER, hand sanitizer does not clean, only disinfects
 - Disinfection doesn't work well on dirty things
- Soap and water cleans AND disinfects
- Two common diarrhea germs for which soap and water is better
 - Norovirus
 - C. diff







CONTACT	AIRBORNE	DROPLET
Impetigo	Measles	Influenza
MRSA	Varicella	Mumps
Diarrhea	тв	Pertussis

TRANSMISSION-BASED PRECAUTIONS

STANDARD PRECAUTIONS

HIV and other blood borne

All pts treated as if might transmit

UNIVERSAL DROPLET PRECAUTIONS

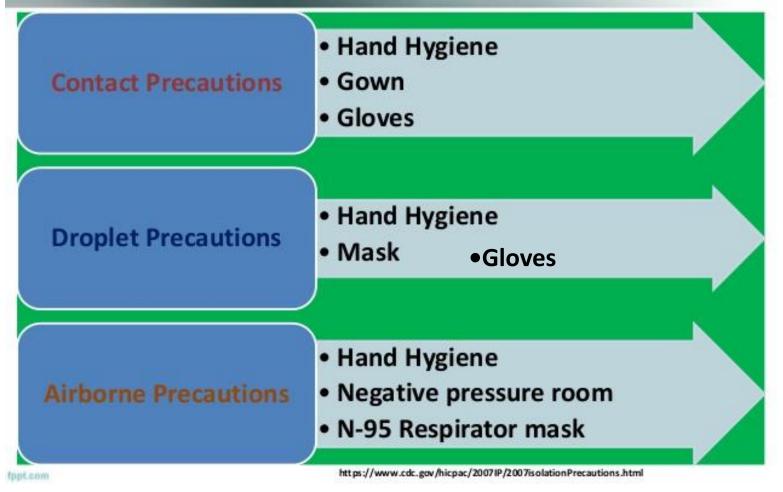
Covid-19

All pts treated as if might transmit



Transmission Based Precautions

AND SERVICE TO REAL ACCESS



Transmission Based Precautions By Dr. Rakesh Prasad Sah Assistant Professor, Microbiology MGM Institute of Health Sciences, Navi Mumbai, India



Droplet precautions

- Surgical mask
- Gloves
- Gown only needed for splash/splatter/direct torso-to-torso contact
- Enhanced droplet protection for splash/splatter: + Eye protection





Medical Masks

- Simple facemask (Surgical mask, procedure mask)
 - Highly effective against droplet spread





- N95 respirator
- Highly effective against airborne (droplet nuclei) spread
 - Requires one-time fitting/fit-testing/training



Factors affecting likelihood of face to face transmission

- Environment: Indoors>>outdoors
- Masking: mask vs no mask
- Activity: cough, sneeze>singing>loud talking, laughing> talking
- Continuous effects: no threshold
 - Distance
 - Time



Cleaning/disinfection/sterilization

- Cleaning = removing stuff
- Disinfection = killing some or most germs
- Sterilization = killing all germs
- Disinfection & sterilization don't work well on dirty surfaces





Disinfection and sterilization

- Sterilization: most commonly by wet (steam) or dry heat
- Disinfectants have a variety of active ingredients. Each requires a different contact time—remaining wet for disinfectant for that length of time before wiping off.
 - Alcohol (isopropanol or ethanol)
 - Hydrogen peroxide
 - Bleach (sodium hypochlorite)
 - Quats (e.g. benzalkonium, Lysol)
 - Manufacturer's instructions rule!

30 sec 1 min 1 min 3 min



Disinfection and SARS-CoV-2/Covid-19

- Is contact a major mechanism of transmission?
 - Varies among different respiratory viruses: RSV>influenza
 - Not clear how big a role it plays for SARS-CoV-2/Covid-19
- SARS-CoV-2 is very sensitive
 - Killed by soaps/detergents, most cleansing agents
 - Killed by heat
 - Killed by any common disinfectant
 - EPA has a list of >40 products effective against this virus



Disinfectants

- Can switch from one to another based on availability
- If commercial not easily available
 - 70% alcohol (7 oz isopropanol or denatured ethanol + 3 oz tap water)
 - Hydrogen peroxide (use straight 3% as supplied)
 - Dilute bleach 1:50 (1 oz chlorine bleach + 49 oz tap water, needs to be prepared fresh every day):may generate irritating fumes, may interact with some surfaces



Questions?

To Ask A Question

- Please use the "chat" feature to submit your question
- A moderator will then pose your question(s) to the presenters

