

What is Telemedicine?

Telemedicine is a technology-enabled face to face encounter with your provider. With Telemedicine, we can do almost everything that we can during an in-person visit, such as prescribe therapy, order advanced imaging, arrange for consultations and prescribe medications.

We use an application called IMyourdoc that enables HIPAA secure communication via an app or website platform. Upon scheduling, you will receive either an email or text link directing you to log-in to the site. From there, our staff will guide you through the process of the visit.

With Telemedicine, we can do almost everything that we can during an in-person visit, except for three things:

1. We cannot take x-rays
2. We cannot physically examine you
3. We cannot perform any procedures like injections, reductions or other minor procedures

Will a Telemedicine Appointment be Appropriate for Everyone?

No. If you have a new injury, we will need to see you in person to safely evaluate your condition. If you just had surgery, we need to see you to check your wound and remove your sutures. We may need to have an x-ray to monitor proper healing of your injury. Your provider will work with you to determine if you need an in-person appointment.

During your telemedicine appointment, your provider will carefully evaluate whether or not you need an in-person visit. If, after your telemedicine appointment, your provider feels you need to be seen in the clinic, we will get you scheduled as soon as possible.

If you need to come to the clinic the day after your telemedicine visit, you will NOT be charged for two office visits. We are here to take care of you and want to do it in the safest & most socially responsible manner – we believe that this pathway is the best solution.