

NEWS & UPDATES

[April E-News](#)[May E-news](#)[June E-News](#)[July E-News](#)[Aug E-news](#)

ADVANCED METERING INFRASTRUCTURE

Thornton received \$1.5 million in WaterSMART grant funds from the Bureau of Reclamation to implement new technologies to improve water services citywide.



Advanced Metering Infrastructure (AMI) is capable of collecting and reporting water use data in real-time, providing timely information about water usage to both the city and water customers.

Visit our most recent [Waterblogged article](#) to learn more about how Thornton's new technology can read water use at 0.1-gallon resolution instead of a historical 10-1000-gallon resolution.

YOUR WATER SUPPLY IN THE NY TIMES

David Gelles of the NY Times traveled to Colorado earlier this year to talk with officials, landowners, developers, and business owners about water scarcity and its effects. Previous and current city officials from Thornton were on his interview list.

"In the water business you have to be years and years ahead of the game," said Jack Ethredge, now retired City Manager. Almost 40-years after securing water rights, Thornton is tackling the challenges of installing a 70-mile pipeline.



The [NY Times article](#) provides different perspectives but clearly states that most neighboring communities agree that the city has a legal right to access their water. So, Thornton is working on a revised route for the pipeline in hopes of a swift resolution.

HOW TO ACCESS YOUR UTILITY BILL

E-bill customers can view a copy of their utility bill statement online using [these instructions](#). For access to your bill statement on [this payment portal](#), you must click **YES** for Paperless in your online account.

You can still pay by phone, mail, in-person, drop box, or online! Learn more about our paperless billing system on our [Utility Billing page](#).

For bill questions contact Utility Billing at 303-538-7370.

WE'RE ACCEPTING APPLICATIONS FOR THE

THORNTON WATER ASSISTANCE PROGRAM

to help low-income individuals and families struggling to pay their water bill.

FOR MORE INFORMATION
Contact Community Connections

720-977-5800
 Assistance@ThorntonCO.gov
 goCOT.net/waterassistance

 City of Thornton
Community Connections

City of Thornton | 9500 Civic Center Drive, Thornton, CO 80229

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