

Inside Customer Service

APPLY NOW!

Location:

[Indianapolis] — On-site, Monday–Friday. Standard business hours, with some flexibility available.

Compensation:

\$29,000–\$31,000/year + company benefits

Range depends on experience, product knowledge, and service aptitude.

A Little Bit About Us:

At Eastman Products, we don't just hire employees—we build a team around shared values. Our business is grounded in Christian principles, where integrity, hard work, and follow-through aren't just encouraged—they're expected.

Our Mission:

To honor God by delivering exceptional service, products, and follow-through—every time.

What We Offer:

- Competitive pay
 - Paid time off (PTO)
 - Paid holidays
 - Annual Loyalty Bonus
 - Employee discounts & retail partnerships
 - Financial Peace University reimbursement (with graduation)
 - Company Christmas party
 - A faith-aligned, purpose-driven work culture
 - Cross-training and promotion opportunities
 - A supportive team that values integrity and personal growth
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Where and How You'd Work:

This is a hands-on, full-time role at our Indianapolis facility. You'll be at the intersection of customer service and warehouse operations—helping ensure customers receive great service both on the phone and at the loading dock.

You'll handle inbound calls, quotes, and order processing while also assisting with physical tasks like loading orders and receiving freight. It's a people-focused role with light warehouse responsibilities.

What You'd Do in This Role:

- Assist customers in person and over the phone with orders, quotes, and product questions
 - Load customer orders safely and accurately
 - Unload and inspect inbound freight
 - Help maintain warehouse organization and cleanliness
 - Collaborate with Outside Sales, Warehouse, and Logistics teams
 - Process sales orders and keep detailed records
 - Follow up on open orders to ensure completion
 - Build long-term customer relationships through honest, consistent service
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You're Probably a Match If:

- You have 1–3 years of customer service, sales, or warehouse experience
 - You're physically able to lift and move materials (up to 70 lbs)
 - You're organized, dependable, and comfortable with basic computer tasks
 - You enjoy helping people and solving problems
 - You thrive in a purpose-driven, faith-oriented environment
 - You communicate clearly and act with integrity in all situations
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What Winning Looks Like:

- Customers return because they trust your service and follow-through
 - Orders are handled quickly, accurately, and safely
 - You work well across departments and contribute to team success
 - You take initiative and find ways to improve processes
 - You grow in your role and help others do the same
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Sound Like a Fit?

Apply Today!

“If you make a commitment to get something done, you need to follow through on that commitment.”

That’s the bar here. Period.