

Layer Eight

formerly PrimeLink Managed Services



MONITORING MAINTENANCE SUPPORT



MANAGED SERVICES

Managed services is a term that makes absolutely no sense—unless you're in the IT industry. So for those of us who don't know what it means or why it's important, let's get right to it. Managed Services is fully outsourced IT that takes care of all the headaches you normally associate with technology. Basically, if it's IT-related, Managed Services can make it better. But what exactly can Managed Services save your business from?

Here are the Benefits

- **Proactive Monitoring** – A group of technicians constantly monitor your technology to ensure nothing fails. If a potential problem surfaces, these technicians will be all over it before it turns into an issue; these advanced technicians might even fix the problem before you ever knew one existed.
- Your IT is no longer sputtering out of control and choking on its lack of upkeep. It does what it should, when it should, no matter what.
- Problems are identified and corrected immediately, and your business can remain productive and free of IT challenges and complications.

When you have **fully managed technology**, your technology is... well, fully managed.

From routine maintenance and automatic upgrades to proactive monitoring and instant support, your technology remains consistent because it's **consistently taken care of**.

WANT TO LEARN MORE ?

Give us a call at **518-324-LYR8**
for a personalized assessment of
your IT needs.



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Hardware or Network Issue?

- With Managed Services it's bundled into a **flat, monthly rate** that should only change if you decide to expand your business or upgrade your technology. **No extra fees!**
- You finally have the full ability to successfully budget for your technology. **No more guessing. No more hoping. No more praying.** It is what it is and won't change.

Why do People Choose to use our Managed Services?

ROUTINE MAINTENANCE | PROACTIVE MONITORING A FLAT, MONTHLY RATE

No more Googling.

No more YouTube-ing.

No more calling that friend of a friend.

Managed Services is managed by a group of professionals
who are experts at what they do.