

Telecomm – COVID-19

VERIZON

Dear Municipal Official,

During this challenging period in our world's health and economy, Verizon is taking steps to support our customers and communities during the COVID-19 situation.

Relief for customers and small business

Verizon will waive late fees over the next 60 days that any residential or small business customers incur because of their economic circumstances related to the coronavirus. In addition, Verizon will not terminate service to any residential or small business customers because of their inability to pay their bills due to disruptions caused by the coronavirus. [https://www.verizon.com/about/news/verizon-help-customers-and-small-businesses \[verizon.com\]](https://www.verizon.com/about/news/verizon-help-customers-and-small-businesses)

Connecting students

With schools closing and students across the country shifting to digital learning because of COVID-19, Verizon understands the need for increased access to the right tools. As we have been for years, Verizon is committed to combating the digital divide and ensuring under-resourced students have access to technology - especially in times of need. We are increasing data efforts focused on the students within our Verizon Innovative Learning Schools. We also have digital resources available to all schools and teachers across the country. The [Verizon Innovative Learning Schools Connection \[vilsconnection.org\]](https://vilsconnection.org) website has a number of resources including tips to prepare for and implement robust digital learning plans and our partner Digital Promise has helpful [COVID-19 online learning \[digitalpromise.org\]](https://digitalpromise.org) resources and FAQs.

Supporting families and healthcare workers

Knowing many students also rely on schools for more than learning, Verizon is committing \$5 million to ensure students from low-income families have access to healthy meals while their schools are closed and another \$5 million to support healthcare workers on the frontlines. [https://www.verizon.com/about/news/verizon's-covid-19-relief-efforts \[verizon.com\]](https://www.verizon.com/about/news/verizon's-covid-19-relief-efforts)

For more information on Verizon's response to COVID-19, please visit [https://www.verizon.com/about/news/our-response-coronavirus \[verizon.com\]](https://www.verizon.com/about/news/our-response-coronavirus)

If you have any questions or need assistance, please let me know. I can be reached at 401-714-6626.

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